



# TOURAMERICA.ie

# ORLANDO & FLORIDA

**2020/21 BROCHURE** 

Dublin: 01 8173500 • Cork: 021 2429222 • Belfast: 0289 099 8494





# Florida Team Manager

**TOUR AMERICA OFFERS YOU AN INVALUABLE SERVICE WITH ACCESS TO OUR REPS IN FLORIDA. JUST BEFORE YOU LEAVE ONE OF THE TEAM WILL GIVE YOU** A CALL WITH UPDATES, ADVICE AND ANY **INFORMATION YOU MIGHT NEED. IF YOU ARE A FIRST TIME VISITOR TO ORLANDO** YOU MIGHT PREFER A MEETING WITH ONE OF THE TEAM IN RESORT... NO PROBLEM, WE CAN ARRANGE THIS. THEY ARE ALSO **CONTACTABLE BY PHONE OR EMAIL AT** ANY TIME FOR ANY HELP YOU MIGHT NEED.

# Free from Tour America



#### **Trunki Car Seat**

When you buy your car hire and attraction tickets with Tour America you get a free Trunki child seat for the duration of your holiday.

\*Subject to availability & refundable deposit.



#### **Kids Eat Free Card**

When you buy your attraction tickets with Tour America you get a free Kids Eat Free Card for all children under the age of 11.



#### **I-Ride Trolley Ticket**

Free 3 day I Ride trolley pass. (for Orlando bookings with theme park tickets included)



#### **Planet Hollywood**

Free Planet Hollywood \$10 Dining Certificate for Orlando, New York and Las Vegas.



#### Sim Card for USA

For \$3.00 per day or less, mobile plans include unlimited blazing fast 4G data whilst in the USA, unlimited international texts, and calls to US numbers.



#### VIP Dine 4 Less Card

Use in Orlando, New York and Las Vegas for savings of up to 25% off your entire dining experience every time you visit one of our participating restaurants.



#### Macy's

10% Discount card.







**Dear Customer,** 

Welcome to our brand new dedicated Orlando and Florida 2020/2021 brochure. Thank you for your interest in our company.

Our mission statement is to have a raving fan club and this all starts with you, our customer. We are committed to offering you excellent customer service from the moment you make contact with

us, and this brochure has been designed with you in mind.

We have put together a collection of our most popular Florida destinations, hotels and attractions to help you plan your dream holiday. We offer our customers superb choice, great flexibility and excellent value for money.

Our brochure also features some of the best destinations in Florida including dedicated pages to Orlando's top theme parks. As the theme park capital of the world, Orlando continues to be our top selling destination as it offers value for money, immense choice and buckets of fun. We have the best attraction ticket prices around for you, as it is much better value to pre-book your attraction tickets with us before you travel.

So why book with Tour America? We continuously receive awards for our customer commitment and we're thrilled to be Ireland's Travel Agency of the Year. We are also the only travel company in Ireland to have our own Irish team on the ground in Orlando to make sure you feel welcome and to make sure you have the holiday of a lifetime without any issues. We are also the only travel company in Ireland to offer 24 hour support with our team of managers. Aside from these fantastic services, we also offer you competitive rates on car parking at Dublin Airport as well as fast track passes and lounge access. All of which can be pre-booked on our website. When you book with us, you are in safe hands. www.touramerica.ie is open 24/7 for business; it has the best range of holiday packages, flights, hotels, car hire and attractions, all bookable online.

We have been licenced by the Commission for Aviation Regulation since I started the company back in 1995 and we are also active members of the ITAA. You can book with us in absolute confidence that your money is safe. I hope you become a member of our raving fan club as we assist you with your holiday and we promise to continue to offer you excellent value for money, outstanding service and a really great, memorable holiday.

Mary McKenna, Managing Director







#### **Our Awards**















Most Innovative Marketing Campaign

#### **Contents**

Airline Information

Our Raving Fan Club

Car Hire 6

8

17

20

22

34

38

40

41

46

48

53

55

**59** 

61

63

65

68

70

72

74

78

Walt Disney World Resort

SeaWorld Parks

Discovery Cove

Universal Orlando Resort

Legoland

Orlando Magic

More to do in Orlando

Kennedy Space Center

International Drive

Lake Buena Vista

Kissimmee & Villas

Daytona Beach

St Petersburg / Clearwater

Tampa Bay

Fort Myers

Longboat Key / Sarasota

Miami

Fort Lauderdale

Palm Beach

Florida Kevs

Cruising from Florida

Hints & Tips

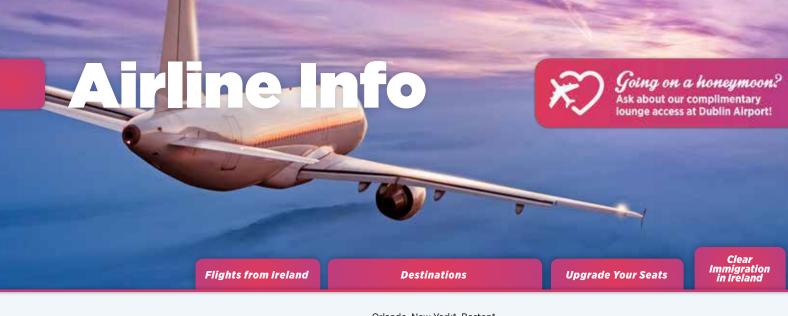
Insurance

Terms & Conditions

**PROUD** SPONSORS OF



All prices are correct at time of going to print & are subject to availability & currency rate.





Dublin & Shannon **DIRECT** 

Orlando, New York\*, Boston\*, Chicago, Miami, Washington, San Francisco, Los Angeles, New Jersey, Seattle, Minneapolis, Hartford (Connecticut), Toronto, Philadelphia

Business Class: from €999 each way

YES



Dublin/Cork/Shannon VIA UK -> USA Orlando, Atlanta, Miami, Caribbean, Havana, Las Vegas, San Francisco, Los Angeles, Washington, New York, Atlanta, Chicago, Boston, Denver, Seattle, Caribbean, Salt Lake City

Premium Economy from €499 each way; Upper class from €999 each way

NO



Dublin & Shannon

New York\*, Chicago\*, Washington

Economy Plus from €299 each way; Premium Economy from €599 each way; Business Class from €999 each way

YES



Dublin/Cork/Shannon VIA UK -> USA Atlanta, Austin, Baltimore, Boston, Chicago, Dallas, Denver, Houston, Las Vegas, Los Angeles, Miami, Nashville, New York, Orlando, Philadelphia, Pittsburg, Phoenix, San Diego, San Francisco, San Jose, Seattle, Tampa, Texas, Washington

Premium economy from €499 each way; Business Class from €999 each way, First class from €1999 each way

NO



Dublin & Shannon

DIRECT

Philadelphia\*, Chicago, Charlotte, Dallas

Premium economy from €349 each way; Business class from €999 each way

YES



Dublin & Shannon

DIRECT

New York\*, Atlanta, Boston

Economy comfort from €199 each way; Business class from €959 each way

YES



Dublin VIA Paris / Amsterdam -> USA Atlanta, New York, Cuba, Boston, Chicago, Los Angeles, Miami, San Francisco, Washington, Cancun, Mexico, Montreal, Toronto, Vancouver

Business Class from €969 each way

NO

#### $^st$ You can connect to 100s of other destinations from these routes



#### Baggage

Included baggage allowance is usually one checked piece per person of 23kg\* with charges per extra kilo. Some airlines **DO NOT** include any baggage on selected special fares.

We suggest you take any medication in your carry on baggage.

You should check the relevant airline website for exact information for your trip.

\*There are charges for additional bags. If you have a 24 hour break in your journey you will be charged domestic baggage fees at airport check-in.

# Our Raving Fan Club

#### 16/04/2019

I would highly recommend booking with Tour America after booking our holiday to Orlando, the whole experience was second to none especially the rep in Orlando who looked after our needs exceptionally well she is highly dedicated to the needs of the



#### 29/04/2019

Hi Yvonne,

The holiday went fantastic thank you for all your help the apartment was fantastic and would highly recommend it to anyone thinking of going to Orlando who requires the extra space.

Thank you again I am sure we will be contacting you again in the future.

Keith

#### 29/04/2019

Hi Christine,

We've just arrived home safely great holiday had by all. A representative from your company met us first morning we were there all in all I was very impressed with your help from start to finish my only regret is we didn't book with you's last year.

So first of all thank you very much for all your help we all had a really good holiday.



#### 27/04/2019

Hi Christine,

Just a short email to thank you for everything. We had a fabulous time in Florida for my sons wedding.

Many thanks, Anthony

#### 30/04/2019

We had a fantastic family holiday for 10 days over Easter and everything went very smoothly. We knew what we wanted and Lorna was a pleasure to deal with and made some great suggestions. All travel arrangements were excellent, park tickets and shows were no problem. We had a really memorable holiday and would recommend Tour America if you are considering a similar breakaway. Peace of mind and a very professional service has no price. Your rep in Orlando was a pleasure to deal with also and helped in any way she could.

Well done to all at Tour America.

Brian



#### 18/06/2019

Alice,

I would like to take this opportunity to thank you for booking our holiday .The holiday was what I would call 5 star all the way exactly as you stated at the time of booking so much so that I would have no hesitation in recommending all my friends and family to contact you.

Thanks,

Mick

#### 02/05/2019

Our family is just back from our Orlando holiday which we booked with Sarah in Tour America. We would like to thank Sarah for all her hard work in creating a fantastic holiday for us all.

Regards,

Brian



#### 13/05/2019

Hi Daniel,

I was just thinking about sending you an email ...holiday was great from start to finish Aer Lingus fabulous to travel with ....thanks for your help...cant wait for the next one.

#### 18/06/2019

Hi Ross,

Just wanted to thank you personally for your help organizing the trip. We had a great time. Everything ran smoothly. The hotels were lovely. The train ride was well worth it. I'm glad you recommended it to us

Thanks again for everything.I'd definitely recommend you to friends and family.

Noeleen



# **Car Hire**



**HASSLE-FREE** way to travel. Roads are wide and easy to navigate with clear and simple signage to guide you, and a sensible speed limit so that you can take it all in at ease.

Petrol is also cheaper in the U.S. making car hire a cost-effective option. The cars are all automatic, and have air-conditioning to keep you cool on sunny days.

If you're a shopper, having a boot to stash all of your bargains in can also come in handy! With car hire, if you are over 21, Florida is yours for the taking!

#### **LOOK OUT FOR OUR FREE UPGRADE & FREE GPS OFFERS!**





#### What's Included.

- Unlimited mileage.
- Excess waiver.
- CDW collision damage waiver. You are provided with this to minimise or eliminate your responsibility for loss or damage to the vehicle.
- \$1million liability protection cover against third party.
- All taxes and airport charges.
- One way fee (for pick up and drop off in different locations within Florida).
- Discounted rates through Tour America.
- Wide range of vehicles to suit all requirements.

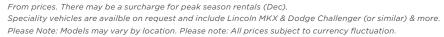
#### What's Not Included.

- You will be charged for a tank of fuel at pick up unless you opt for the Gold Rental product
- Additional drivers charge unless you opt for the Gold Rental product. If not pre-booked, the cost is \$10 per driver per day.
- Underage drivers All drivers must be 21 years or over.
- Drivers aged 21-25 incur an additional charge of \$25/day per driver. May vary per
- One way rentals if you wish to drop off in a different state to Florida.
- Upgrade of vehicles if you decide to upgrade your vehicle at pick up, there will be a charge locally. Prebook exactly what vou need.
- Baby seats / luggage racks can be requested and are payable locally from \$6.99 per day.
- Sat Nav, confidence to find your way around from only €49 per week.

#### Book before you go & save up to 30%

Tour America's inclusive car hire prices represent considerable savings on the prices you may get if you left your booking until you arrive in Florida. The American lifestyle is geared towards travelling by car and with excellent roads and cheaper fuel prices than in Ireland, driving in Florida is easy and enjoyable!

Car Type (or simil	ar)	Size	Price Per Week (from)	Price Per Day (from)
Economy	Mitsubishi Mirage	4 Door	€299	€39
Compact	Nissan Versa	4 Door	€249	€39
Intermediate	Hyundai Elantra	4 Door	€269	€45
Intermediate SUV	Toyota Rav4	5 Door	€349	€55
Full Size	Toyota Camary	4 Door	€319	€49
Luxury Car	Cadillac XTS	4 Door	€419	€69
Luxury Van	Dodge Caravan	7 Door	€419	€69
Convertible	Ford Mustang	2 Door	€419	€69
Hybrid	Toyota Prius	4 Door	€379	€69
Pickup	Nissan Frontier	4 Door	€329	€49









Mitsubishi Mirage



Toyota Rav4



Dodge Grand Caravan



Nissan Frontier



Ford Mustang

#### Things to remember when renting a vehicle in the US.

- All driving is on right hand side of road.
- · On pick up, you must have a valid driving licence and a credit card in the drivers name.
- Choose your car to fit both passengers and your luggage.
- Make any changes to your booking before you go to save money!
- Don't forget to rent a Sat Nav from only €49 per week.

#### **Free With Your Car Hire**



#### FREE Trunki\*

When you buy your car hire and attraction tickets with Tour America you get a free Trunki child seat for the duration of your holiday.

Subject to availability at time of travel.



Sign up to Alamo and do the 'Save Time', it will save you having to queue....just pick up your bags and go get your car.

Tina, Tour America





t's the place where dreams come true. With countless unforgettable experiences waiting for you, from six incredible Theme Parks to a range of amazing Resort Hotels plus shopping, leisure and relaxation, it's easy to see why Walt Disney World Resort is the number one holiday destination in the world.

Whether you're looking for beloved Disney Characters, thrilling attractions, splashing good Water Parks or even a relaxing beach, Walt Disney World has it all. Meet Mickey. Ride a magic carpet through Agrabah. Travel through time, space and under the sea. Golf from dawn 'til dusk on pro courses. Take surfing lessons. Shop 'til you drop. Be dazzled by spectacular, world-class entertainment. Savour delectable dining at award-winning restaurants. The possibilities are virtually endless.

With something for everyone, it's no wonder Walt Disney World is the holiday of your dreams. And come true they do - just like magic.

Take your Walt Disney World Resort holiday to a whole new level. With FastPass+ and MagicBands, your magical Disney holiday will be as simple as it is fun! Whether you're on the go, or with family and friends, you'll be able to easily access the magic of Walt Disney World Resort like never before.





# **Disney Theme Parks**







Wonder and fantasy are everywhere. Six enchanted lands with over 40 magical attractions make exciting adventures and timeless fairy tale classics just a smile away. It's the one — and only — place where once

upon a time is now, and make-believe is as real as today.



High tech fun and Disney imagination combine with the wonder of diverse cultures in two distinct realms: *Future World* (the wonders of tomorrow, today) and *World Showcase* (visit

11 countries in one day). Both are bursting with excitement and thrills across a wide range of different attractions.







Get set for an immersive experience where you're not merely watching the story but an actual part of it. Here your favourite stories

unfold all around you. Together your family will join the action in exhilarating new episodes that engage every one of your senses. Each and every story is unforgettable, because this time... you're right in the middle of them all.



You're in for a really wild time. Meet the creatures who inhabit our world — and our imagination. Roar with excitement as you discover animal adventures, loveable

creatures and spectacular shows at over 40 attractions throughout six unforgettable lands.





Welcome to Disney Springs. Come savour the day as you enter this eclectic mix of boutiques, one-of-a-kind eateries and jawdropping entertainment. Our four fascinating

neighbourhoods are filled with so much to discover —they'll pull you from one to the next.

**The Landing:** A tasty waterside district absolutely overflowing with spectacular flavours.

**Town Center:** Unique boutiques, one-of-a-kind flagship stores, and a playful promenade that lets you relax, refresh and reconnect.

**Marketplace:** With the largest collection of Disney merchandise in the US, this is one of the hippest Disney shopping experiences around.

**West Side:** Ignite your senses with the sound of applause for world-renowned shows and the tempting aroma of treats to be discovered.

# **Disney Water Parks**







Disney built a ski resort in Florida. And it melted... go figure. What remains is Disney's Blizzard Beach Water Park. From bunny slopes to black diamonds, it's packed with downhill thrills and plenty of ways to chill, whether you're a little squirt or making a big splash.



Disney's Typhoon Lagoon Water Park features the largest inland surfing lagoon in Florida. For tots, there's a lot. For teens, thrills like you've never seen. Everyone can hang ten, or take five in this tropical paradise.

\*Water Parks subject to closure for refurbishment, as well as seasonal and weather closures.

With decks of sun-drenched Disney magic you won't find anywhere else, Disney Cruise
Line sets every family member on course
for spectacular Disney entertainment
and unrivalled relaxation. Discover many
different destinations, highlighting exotic
Caribbean escapes like Disney's own
private island Castaway Cay, St Thomas,
Cozumel and Tortola. Or see Mediterranean
cultural centres such as Barcelona, Rome
and Florence: glittering European capitals and Florence; glittering European capitals such as Copenhagen, Stockholm, Helsinki and Reykjavik; or the diversity of the British Isles with stops in scenic Kirkwall and historic Dublin. Sailors of all ages can unwind together as a family, or separately in their own dedicated areas, each designed exclusively just for adults or kids, while enjoying a vast array of clubs and activities only available on a Disney cruise.





#### The Only Ticket You'll Need

- Come and go to all SIX Parks at one incredible price
- Includes Memory Maker<sup>s</sup> (worth \$199 on the gate) with every 2020 adult Disney Ultimate ticket purchased.
- Disney FastPass+ service included with every ticket
- · Buy before you fly to help budget in advance and plan your holiday more effectively
- Only available to purchase in the UK & Ireland



2020 Disney Tickets	Park days	Valid for	ADULT	CHILD	
Disney's 7-Day Ultimate Ticket	7	14 days	from <b>€469</b>	from <b>€449</b>	
Disney's 14-Day Ultimate Ticket	EST 14	14 days	from <b>€489</b>	from <b>€469</b>	
Disney's 21-Day Ultimate Ticket	21	21 days	from <b>€529</b>	from <b>€499</b>	

Prices subject to currency fluctuation

#### Disney's Ultimate Ticket Includes...

#### Memory Maker with every 2020 adult tickets



Have your magical holiday moments captured — without anyone having to step out of the picture to take it! Pre-purchase your 2020 adult Disney's Ultimate Ticket, and you'll receive all of the benefits of Memory Maker, like access to all your photos taken by Disney PhotoPass\* photographers during your stay, plus photos from selected attraction and dining locations. You'll get digital copies to share, download and keep!

§Memory Maker includes Disney PhotoPass® photos and other digital content taken during the Memory Maker window and linked to the Memory Asker guest's Disney account. If Memory Maker is sold or ordered in combination with a park ticket, the Memory Maker window for that Memory Maker entitlement will be equal to the usage window of the associated park ticket and will automatically begin upon the first use of the associated park ticket. The Memory Maker window will end upon the sooner of either the expiration or depletion of the park ticket. A MagicBand is required to receive certain attraction photos and other digital content. MyMagic+ is a service provided in the US. Photos and other digital content will expire pursuant to the expiration policy at mydisneyphotopass.disney.go.com/help-and-support. Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms at mydisneyphotopass.disney.go.com/memory-maker-terms and, if applicable, Family & Friends terms at disneyworld.disney.go.com/ media/park-experience-terms-and-conditions.html. Disney is not responsible for missing, lost or damaged photos or other digital content. Book by 31 Dec 2020, for arrivals until 31 Dec 2020. On the gate price worth \$199 correct at time of printing.



With Disney FastPass+, reserve some must-do experiences and more before you leave home - up to 30 days before you arrive (or 60 days for Disney Resort hotel guests). And the best thing? It's included with your Theme Park admission.

Valid Theme Park admission and online registration required. Disney FastPass- attractions and experiences, the number of selections you can make and available arrival windows are limited. Disney Fastpass+ attractions subject to change.















#### **PLUS**

Disney's Oak Trail Golf Course'

plus miniature golf"

ESPN Wide World of Sports Complex<sup>†</sup>

<sup>▲</sup> Water Parks subject to seasonal and weather closures. \*Greens fee only; subject to availability and tee time reservations required — call 001 407 938 4653 to book.
\*\*One round of miniature golf per day available at either Disney's Winter Summerland or Disney's Fantasia Gardens Miniature Golf Courses; round must start before 4pm. †Valid only on event days; some events priced separately.







#### DISNEY'S ALL-STAR RESORTS

At Disney's All-Star Resorts, larger-than-life sports, music and movie icons surround the rooms, as Disney quality and unique styling are everywhere you look. All three hotels are situated close to the Theme Parks, providing a holiday home for rest and relaxation right in the heart of the action.

#### Services and Amenities:

Two creatively-themed pools Jogging trail Movies Under the Stars Themed Disney shops Kiddie pool Playground Food court with a range of dining options Poolside bars

Pizza delivery service



#### DISNEY'S POP CENTURY RESORT

Relive all the fun, fads and fashions of the 20th century at this Disney Resort Hotel that celebrates the century in all its colourful glory - from giant jukeboxes to huge yo-yos, the fun and vibrant theming takes a fond look back through the decades. With so much to showcase,

Disney's Pop Century Resort currently covers the Classic Years: 1950s-1990s. Step into this time capsule and discover you're surrounded by the most up-to-the-minute amenities.

#### Services and Amenities:

Discover great pop culture memorabilia photo opportunities throughout the hotel

Dining and shopping are combined into one awe-inspiring experience at Everything POP

Petals Pool Bar offers plenty of cool beverages in the Florida sun Don't miss the 'time capsule' of pop culture in the lobby

> Three uniquely shaped swimming pools, children's pool, arcade, a playground and recreation activities including Disney Movies Under The Stars





#### \*\*\*

#### DISNEY'S ART OF ANIMATION RESORT

This Value Resort features family suites, specially designed to accommodate up to six guests, as well as standard guestrooms. The Resort hotel draws its inspiration from four classic Disney Animated films:

The Lion King, The Little Mermaid, Disney Pixar's Finding Nemo and Cars.

Trace each movie's theme, from the playful courtyards to the festive room interiors. Kids will love the themed environment, which is decked out with oversized characters, including a 35-foot King Triton!

#### **Services and Amenities:**

Three amazing themed pools
Interactive water play area
Playgraund

Playground

Jogging trail
Recreation activities including Movies Under the Stars



#### \*\*\*\*

#### DISNEY'S CORONADO SPRINGS RESORT

Reminiscent of regions of Mexico and the American Southwest, the resort offers over 1,900 fully-appointed guest rooms in a relaxing desert-style setting. Nuevo Latino cuisine is available at the Maya Grill, and the Pepper Market features six speciality kitchens in a self service atmosphere also Café Rix by Rix.

#### **Services and Amenities:**

Four heated swimming pools including The Lost City of Cibola Pool with a Jaguar Pool Slide and archaeological themed Mayan Dig Site playground.

Children's pool, health club, fishing, arcade and recreation activities including Disney movies under the stars.

Coffee Maker

Mini-Fridae

Hair Salon Casa de Belleza (\*payable locally) Health Club (\*some services payable locally)

Pizza delivery service (\*payable locally)

Valet Parking





## DISNEY'S CARIBBEAN BEACH RESORT

Six brightly-coloured 'island' villages surround a sparkling 45acre lake near Epcot. A themed pool area includes an island fortress complete with a water slide. Additional recreation features include sand beaches, heated 'quiet' pools, a marina, bike rentals, and a nature trail. The Old Port Royale area in the middle of the villages offers a lively shopping bazaar, food court and table service dining plus two lounges. Experience all the fun and flair of the Caribbean at an affordable price.

#### **Services and Amenities:**

Disney Story Rooms

Coffee Maker

Mini Fridae

Flat-Screen TV

Wireless Internet Access Standard Room Size (300 sq ft)

Pool with slide

Feature Pool

Quick Service Dining

Table Service Dining

Pizza Delivery (Fee applies)

Concierge Services

Cork: 021 2429222

Shopping Bazaar

Dublin: 01 8173500



#### \*\*\*\*

#### DISNEY'S PORT ORLEANS RESORTS

Return to the gentle days of giant paddle-steamers and Mark Twain at *Disney's Port Orleans* Resort. Over at the French Quarter the ornate architecture of New Orleans comes alive, amid cobblestone streets and lush green courtyards. Savour the charm of Riverside where gracious Southern mansions and bayou accommodations line a Mississippi-style waterway. There's everything on the menu here, between the full service restaurant, food court, and lounge. Recreational activities include six swimming pools and bicycle rentals.

#### **Services and Amenities:**

Flat-Screen TV & Wireless Internet Access

Concierge Services

Guests can enjoy both themed, heated swimming pools: the Mardi Gras-inspired *Doubloon Lagoon* with Scales the Sea Serpent water slide and the *Ol' Man Island Pool*, fashioned after an abandoned sawmill with themed pool slide.

Children's pools and whirlpool spas at each Resort hotel, fishing, campfire, arcade and recreation activities including Disney Movies
Under The Stars.

Belfast: 0289 099 8494





#### \*\*\*\*

#### DISNEY'S ANIMAL KINGDOM LODGE

At Disney's Animal Kingdom Lodge, experience the feel of an African wildlife reserve in the heart of the majestic African landscape. Immerse yourself in the resort's rich ambience, as stunning views and fascinating details surround you everywhere. Many room balconies overlook one of four savannahs where you can see exotic birds and grazing animals including zebras, giraffes and gazelles. Throughout the resort, discover authentic art, architecture and design; from thatched ceilings and rich tapestries to vibrant colours and cultural artefacts.

#### Services and Amenities:

Campfire Activities
Movies Under the Stars

Pool Bar

A range of dining options offering African-inspired specialties and classic American favourites

> Feature Pool Health Club



#### \*\*\*\*

#### DISNEY'S YACHT CLUB RESORT

Classic surroundings capture the essence of a New England yacht club. Situated on a sparkling 25-acre lake near Disney's Hollywood Studios and just a leisurely stroll from Epcot. It also hosts the mini water park Stormalong Bay, featuring a sand bottom pool, water slides and whirlpools. Additional recreation includes three leisure pools, sand volleyball court, tennis court, health club, and marina. A variety of restaurants and lounges accommodate a wide range of tastes.

#### Services and Amenities:

Stormalong Bay, a three-acre themed aquatic pool area with water slide and lazy river

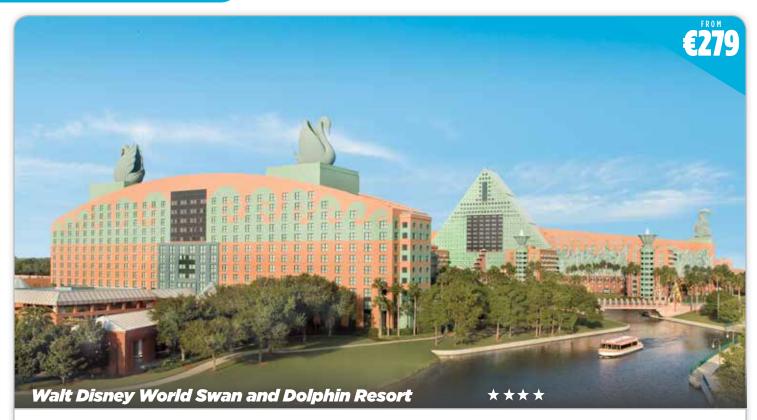
Volleyball and tennis courts

Jogging trail

Resort Campfire Activities

Movies Under the Stars

Wireless Internet Access Health Club



In the heart of the Walt Disney World Resort, the award-winning Walt Disney World Swan and Dolphin Resort resides amongst the greatest theme parks and attractions in Central Florida. It is located between Epcot and Disney's Hollywood Studios, and nearby Disney's Animal Kingdom theme park and Magic Kingdom Park. Guests can discover 18 world-class restaurants and lounges, sophisticated guest rooms with Westin Heavenly Beds and the luxurious Mandara Spa. Beyond the rooms, a multitude of activities and adventures awaits guests of all ages. With beach volleyball, miniature golf, swimming pools and health clubs, the Walt Disney World Swan and Dolphin Resort has it all. Additional special benefits include complimentary transportation to all Walt Disney World Theme Parks and attractions, Disney's FASTPASS+ benefit, Disney's Extra Magic Hours, and more!



Accommodation: Heavenly Beds®, large screen HDTV with access to streaming apps, In-room safe, iron/ironing board, hair dryer, lighted make-up mirror and coffee maker, High-speed wireless internet, All guest rooms are smoke free, In-room recycling program, Disability accessible rooms available, In-room mini fridge, 24-hour Room Service.

Leisure: Mandara Spa, 2 health clubs, 5 swimming pools, including a grotto pool with a water slide and waterfalls, White sand beach, Watercraft rentals, Poolside entertainment and activities, Beachside playground, Jogging trails, Game room, Supervised children's activity center.

Amenities: 4 Signature dining, including 2 celebrity restaurants, 5 Casual dining restaurants, 5 Lounges, 4 Quick service restaurants, Disney character dining, Complimentary transportation to Walt Disney World® Theme Parks and Attractions, Extra Magic Hours benefit, FastPass+ service, On-site Disney Planning Centers, Concierge, car rental desk, ATM and currency exchange, Airline boarding pass kiosks, Baggage storage, Valet parking, and within walking distance to Epcot® and Disney's Hollywood Studios®.







he wind in your hair, the sound of animals all around, the scent of adventure in the air... you plunge, you plummet, you splash, you scream. You are now at the heart of all the action at SeaWorld\*, Aquatica\*, Busch Gardens\* and Discovery Cove\*. Lose yourself on incredible wildlife-inspired thrill rides, enjoy a once-in-a-lifetime animal encounter or choose to simply float the day away.

Picture yourself at the world-famous SeaWorld, where amazing rides and animal attractions keep you wide-eyed at every turn. Discover the splash-tastic watery fun of Aquatica. Explore the wild lands of Busch Gardens where super coasters and the world's most incredible animals await. Finally, unwind in the tropical oasis of Discovery Cove where you can swim with dolphins or laze the day away on white sandy shores. Adventure is calling.







#### You soar, you fly, you gasp, you giggle.

Board a raft journeying towards the world's tallest river rapid drop on Infinity Falls™. Feel as though you're thrashing through the sea as you chase your prey on Mako®, Orlando's fastest, tallest, longest AND only hypercoaster. Manta® taunts you with a head-first, face-down nosedive with the full force of riding the high seas like a giant ray. Waddle through the icy South Pole and feel what it's like to be a penguin in Antarctica: Empire of the Penguin®. Be awestruck by the infectious energy of our killer whale encounter, or belly laugh at Sea Lion High:



#### You splash, you scream, you float, you laze.

Enjoy KareKare Curl™, this new slide delivers a high-adrenaline, weightless adventure complete with a vertical wave wall! Slide, splash and soar like never before on Ray Rush™. Take the plunge on Ihu's Breakaway Falls® which pits riders faceto-face waiting for the floor to drop. Rip through the tunnels and turns of Taumata Racer®, the competitive mat race that's staggeringly steep and deliriously head-first. Or why not take some time to relax? Simply drift along the soothing streams of Loggerhead Lane™, unwind on a beautiful beach and let the waves wash over you.

#### You trek, you plunge, you chase, you spin.

Take on Tigris™, Florida's tallest launch coaster inspired by the powerful yet agile tiger. Explorers beware! An ancient Egyptian curse has been awakened in the park; can you keep your head as family ride Cobra's Curse® spins you out of control? Sprint across the Serengeti Plain® at the speed of the fastest animal on Earth on Cheetah Hunt®. Freefall in a heart racing face-down descent as you stalk your prey from 335-feet on Falcon's Fury®. Embark on a journey around the Serengeti Plain, where you'll observe rhinos, zebra, antelope and many more African animals. There's nothing tame about Jungala®, the family friendly habitat where you can come face-to-face with orangutans or zip line through the tree tops.



#### The 3 for 2 Ticket

The New Class®.

Experience the great-value 3 for 2 Ticket which is only available to purchase in the UK and Ireland before you fly. The same price as the 2-Park Ticket, it gives you the ultimate flexibility to bounce between SeaWorld, Aquatica and Busch Gardens throughout your holiday. Pop back for special events, favourite animals, or ride that coaster for a second or third time. You'll even receive FREE unlimited parking to make it easier.



#### **Book the 3 for 2 Ticket** www.touramerica.ie/attractions

The 3 for 2 Ticket provides unlimited admission for 14 consecutive days from first use. Free bus transportation is available to Busch Gardens on the Busch Gardens Shuttle Express. Unlimited free parking at SeaWorld, Aquatica and Busch Gardens is only available when purchasing the 3 for 2 Ticket. Unlimited free parking is only valid for the duration of your ticket. This offer can be withdrawn or changed at any time. Child prices apply to children aged 3-5 Children 0-2 years of age are free of charge. 3 for 2 offer is valid for new bookings only. Book and first visit must be by 31st December 2020. © 2019 SeaWorld Parks & Entertainment, Inc. All Rights Reserved.





#### Take your adventure to the next level by adding a SeaWorld Parks Extra to your booking

For every purchase, SeaWorld Parks & Entertainment will donate \$2 to specifically help UK wildlife charities, researchers and biologists make even more of a difference, both at home and overseas.

#### SeaVenture® at Discovery Cove - €49 pp

Don a dive helmet and embark on an underwater walking tour of The Grand Reef®, where you'll come face-to-face with sharks, fish and velvety rays.



#### - €29 per adult - €15 per child

Tuck into a menu of delicious food as you discover the rescue story behind our resident pilot whales and find out what makes killer whales such unique animals.

#### Serengeti Safari® at Busch Gardens - €29 pp

Climb aboard an open truck and set out on an African adventure which includes hand-feeding giraffes!

#### **Quick Queue® Unlimited at SeaWorld & Busch Gardens**

#### - €19 pp SeaWorld - €49 pp Busch Gardens

Skip the regular queue lines at our most popular attractions so that your adventure can begin straight away!



### All-Day Dining Deal at SeaWorld, Aquatica & Busch Gardens - €39 per adult - €19 per child

Enjoy one main meal, one side or one dessert and one regular size soft drink every hour on the day of your visit.

#### Signature Show Seating at SeaWorld - €15 pp

Book the best (and driest!) seats in the house for our four incredible shows.

#### Dolphin Encounter at SeaWorld - €25 pp

See how we care for dolphins, participate in a training session, then touch and feed a dolphin.

#### Penguin Encounter at SeaWorld - €25 pp

Join warm weather penguins and their keepers in their exclusively behindthe-scenes habitat.

# Discovery Cove



TICKET PARKS INCLUDED		UNLIMITED	PRICES							
TYPE	Discover Cove.	SeaWorld	AQUATICA.	Busch Gardens V	FREE PARKING LOW SEASON Y MID SEASON 2 YHIGH SEASON 1			HIGH SEASON 2		
Consultation Conf.	1	1	1	=	5	€219 NON 5WIM €159	€249 NON SWIM €169	€289 NON SWIM €189	€319 NON 5W/M €209	€339 NGN SWIM €209
DISCOVERY COVE. ULTIMATE PACKAGE	1	<b>V</b>	1	1	1	€239 NON SWIM €189	€269 NON SWIM €199	€309 NON SWIM €209	SWIM €349 NON SWIM €229	€369 NON SWIM €229

Prices subject to currency fluctuation

#### Seasons

\*Block out dates apply

Low Season

06 Jan - 13 Feb 07 Sep - 30 Sep 20 Nov - 06 Dec Mid Season 1

01 Jan - 05 Jan 14 Feb - 15 Mar 17 Apr - 29 May

01 Sep - 06 Sep 01 Oct - 19 Nov 07 Dec - 31 Dec Mid Season 2

16 Mar - 05 Apr 14 Apr - 16 Apr 30 May - 07 Jun 24 Aug - 31 Aug 06 Apr - 13 Apr 08 Jun - 24 Jul 17 Aug - 23 Aug

High Season 1 High Season 2

Belfast: 0289 099 8494

25 Jul - 16 Aug

# It's cheaper to buy before you fly! www.touramerica.ie/attractions

All tickets provide unlimited admission for 14 consecutive days from first use, with the exception of Discovery Cove which is a one day experience. Guests must be at least 6 years of age to swim with the dolphins at Discovery Cove. Guests aged 6-12 must be accompanied by a paying adult who is also participating in the dolphin swim experience. Discovery Cove guests aged 3-5 must purchase the non-dolphin swim package. Free bus transportation is available to Busch Gardens on the Busch Gardens Shuttle Express. Unlimited free parking at SeaWorld, Aquatica and Busch Gardens is only available when purchasing either the 3 for 2 Ticket or Discovery Cove Ultimate Package. Unlimited free parking is only valid for the duration of your ticket. This offer can be withdrawn or changed at any time. Children 0-2 years of age are free of charge.







#### **Top Attractions**

#### **Dolphin Lagoon**™

Want to tick something extraordinary off your bucket list? Step into the calm lagoon waters and see a dream come to life as you're greeted by a dolphin. Once you've befriended the bottlenose dolphin you can wade a little further out and catch a dorsal fin ride back to shore. The breath-taking experience lasts 30 minutes, but the memories last a lifetime.

#### The Grand Reef®

Snorkel your way through a vast underwater world, with thousands of tropical fish drifting over colourful coral. Stroll along the white sands, paddle in the shallows amongst graceful rays, and dive deep to discover hidden underwater grottos. Amazing moments await for every age and any strength of swimmer.

#### **Serenity Bay**

Unwind in the warm welcoming waters of this vast freshwater pool. With different water depths and areas to explore you can play and paddle in the shallows, or wade out deeper for a refreshing swim. Shower under a waterfall, discover the hidden grotto or just soak up some sun on the Bay's white beaches.

#### **Explorer's Aviary**

Wander through a lush green hideaway with hundreds of tropical jewel-coloured birds singing in the trees above. Stroll along the path as peacocks strut alongside you. One of our animal experts will even give you a little pot of feed so the birds will flutter down, perch on your shoulder and eat right out of your hands.

#### **Wind-Away River**

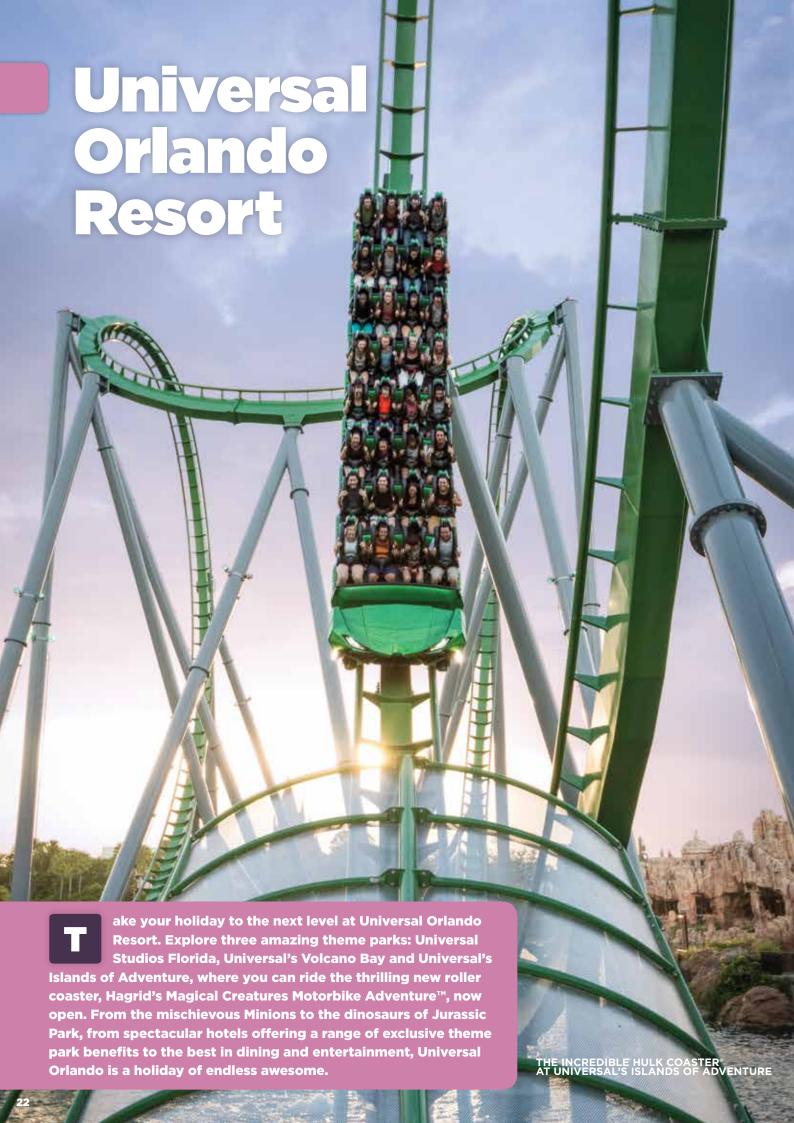
Warm gentle currents carry you past white sand beaches, through dense rainforest, cascading waterfalls and through an underwater cave. Drop by Serenity Bay, Freshwater Oasis or Explorer's Aviary on your way around, or just meander downriver and drift your worries away.

#### Freshwater Oasis®

Wade and float through warm clear springs surrounded by a lush tropical landscape. Get close to colourful macaws sat in the trees above, snorkel face-to-face with playful otters, or simply sit and unwind with a drink in the in-water Relaxation Station. With various depths throughout the vast pool and different water trails to explore, there's something wonderful for everyone to discover.

#### **Laguna Grill®**

Enjoy a delicious breakfast and a buffet lunch with your Discovery Cove Package, as well as unlimited snacks and drinks throughout the day. Plus over 21s can enjoy a selection of alcoholic beverages.











#### Universal Studios Florida

Immerse yourself in the next generation of blockbuster entertainment at Universal Studios. You'll enter The Wizarding World of Harry Potter™ - Diagon Alley™, encounter mischievous Minions, crash through Krustyland with The Simpsons™ and join forces with the TRANSFORMERS as you find yourself right in the middle of the action.



### Universal's Islands of Adventure

Journey through the legendary worlds of incredible heroes at Islands of Adventure. Explore The Wizarding World of Harry Potter™ - Hogsmeade™, come face to face with King Kong, battle villains alongside Spider-Man, go on a high-speed rampage with The Incredible Hulk and flee raptors in Jurassic Park.

NEW ATTRACTION ALERT The thrilling roller coaster ride, Hagrid's Magical Creatures Motorbike Adventure™ is now open!











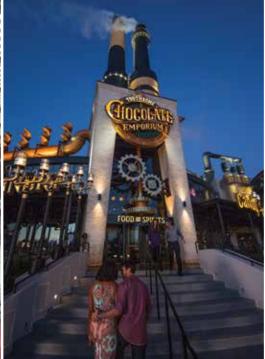




#### Universal's Volcano Bay

At this water theme park thrills and relaxation flow in perfect harmony. With over 30 unique experiences and 19 different attractions, it's a theme park like no other. Here every guest is granted the powers of the TapuTapu wearable. With just a wave of your wrist you can hold your place in the Virtual Line and reveal wondrous surprises throughout the park.









#### Hogwarts™ **Express**

Guests with a Universal Orlando Explorer Ticket can ride\* the Hogwarts™ Express between Hogsmeade™ Station in Universal's Islands of Adventure and King's Cross Station in Universal Studios Florida.

\*Additional restrictions apply.



## GITYWALK Universal CityWalk

This is where it all comes together. This is where unforgettable family fun meets restaurants that don't just make you say "Yum," but "Wow". It's everything you're looking for. And anything but ordinary. Universal CityWalk, The Epicentre of Awesome.



#### **Blue Man** Group

Blue Man Group will rock your world. Blow your mind. And unleash your spirit. As three bald and blue men explore our world, together we'll discover music, laughter and surprises at every turn. By the end of this spectacular journey, you'll be saying "I DON'T EVEN KNOW WHAT JUST HAPPENED BUT I LOOOVED IT."

### 3 PARKS FOR THE PRICE OF 2\*\*

Get the Universal Orlando 3 Park Explorer Ticket for the price of a Universal Orlando 2 Park Explorer Ticket!

This ticket is not available at the park gates so make sure to **Buy Before You Fly!** 

\*\*Valid for admission up to and including 31 December 2020. Terms and conditions apply.

ADULTS FROM

oy 14 consecutive days of unlimited park to park access to Universal dios Florida, Universal's Islands of Adventure, Universal's Volcano water theme park, and select live entertainment venues of Universal Walk. This ticket is not available at any park's entrance.

**ADULTS FROM** 

Enjoy 14 consecutive days of unlimited park to park access to Universal Studios Florida, Universal's Islands of Adventure and select live entertainment venues of Universal CityWalk. This ticket is not available at any park's entrance.

HARRY POTTER characters, names and related indicia are © &™ Warner Bros. Entertainment Inc. Harry Potter Publishing Rights © JKR. (s19)

e Universal Orlando 2 Park Explorer Ticket entitles one (1) guest admission to Universal Studios Florida, Universal's islandos of Adventure and select live entertainment venues of Universal Offwalk, on all days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used. Unused days shall be forfeited. The Universal Orlando 3 Park Explorer Ticket entitles one (1) guest admission to Universal Studios Florida, Universal's Islands of Adventure, Universal's Volcano Bay water theme park, and select live entertainment venues of Universal CityWalk on all days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used. Unused days shall be forfeited. Both the 2 Park and the 3 Park Explorer Tickets specifically exclude admission to separately ticketed concerts and special events at either of the parks or within any of the CityWalk venues. Some CityWalk venues ages 21 or older for admission with valid Photo ID. Does not include admission to Universal Cinemant, the Blue Man Group show or Hollywood Drive-In Golf\*. Additional restrictions apply and benefits are subject to change without notice.

The Simpsons TM & © 2009 Fox. TRANSFORMERS and its logo and all related characters are trademarks of Hasbro and air used with permission. © 2019 Hasbro. All Rights Reserved. © 2019 DreamWorks LLC and Paramount Pictures Corporation. All Rights Reserved. © 2019 MARVEL. Jurassic Park TM Universal Studios And Amblin Entertainment, Inc. Licensed by Universal Studios. All Rights Reserved. © 2019 BMP. Blue Man Group Photo by Lindsey Best. Universal elements and all related indicia TM & © 2019 Universal Studios. All Rights Reserved.



#### BE NEAR EVERYTHING

Staying in one of Universal Orlando's hotels comes with more fun, more often, every day of your stay. It couldn't be easier.

There's a Universal Orlando hotel for every style and budget. Mediterranean seaside. Rock star surroundings. South Seas relaxation. Cool Caribbean charm. Iconic retro-designed fun. Chic modern settings and more.

Universal's Endless Summer Resort - Dockside Inn & Suites	Value	***
Universal's Endless Summer Resort - Surfside Inn & Suites	Value	***
Universal's Aventura Hotel	Prime Value	★ ★ ★ PLUS
Universal's Cabana Bay Beach Resort	Prime Value	★ ★ ★ PLUS
Loews Sapphire Falls Resort	Preferred	****
Loews Royal Pacific Resort	Premier	****
Hard Rock Hotel®	Premier	****
Loews Portofino Bay Hotel	Premier	****

# OPENING SPRING 2020 Artist's Conceptual Rendering

#### UNIVERSAL'S ENDLESS SUMMER RESORT - DOCKSIDE INN AND SUITES

Unwind in an all-new, carefree escape that perfectly blends the cool, calm feeling of a coastal retreat with the fun and convenience of staying in a Universal Orlando Resort hotel.

Opens Spring 2020.

Universal Orlando's most affordable hotel yet.

#### **Exclusive Theme Park Benefits**

- SKIP THE REGULAR LINES with Free Universal Express Unlimited ride access^ (Premier hotels only; valid theme park admission required. Not valid at Universal's Volcano Bay).
- EARLY PARK ADMISSION¹ to The Wizarding World of Harry Potter™ and Universal's Volcano Bay (valid theme park admission required. Select attractions).
- COMPLIMENTARY TRANSPORTATION so it's always a quick hop between your hotel
- RESORT-WIDE CHARGING PRIVILEGES with your room key.
- COMPLIMENTARY CITYWALK CLUB ACCESS† to select entertainment venues for the length of your stay. (Age restrictions apply)
- COMPLIMENTARY MERCHANDISE DELIVERY to your hotel from shops across Universal.
- PRIORITY SEATING at many restaurants throughout Universal Orlando. (Premier hotels only)

HARRY POTTER characters, names and related indicia are © & ™ Warner Bros. Entertainment Inc. Harry Potter Publishing Rights © JKR. (s19)

"Requires theme park admission. Valid only at participating rides and attractions in Universal Studios Florida and Universal's Islands of Adventure. Not valid at Universal's Volcano Bay. Excludes separately ticketed events. Park-to-Park admission required to board the Hogwarts" Express. Benefit valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel" and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice.

‡Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure as determined by Universal Orlando, and at Universal's Volcano Bay. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply.

<sup>†</sup>Valid for registered hotel guests for the length of stay. Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older and a cover charge for admission. Valid Photo ID required. Does not include admission to Universal Cinemark, the Blue Man Group show or Hollywood Drive-in Golf<sup>†\*</sup>. Subject to availability. Restrictions apply and benefits are subject to change without notice.

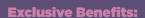
© 2019 UCF Hotel Venture V. UNIVERSAL TM & © Universal Studios. ENDLESS SUMMER registered trademarks, Bruce Brown Films, LLC. All rights reserved. Universal elements and all related indicia ITM & © 2019 UCF Hotel Venture Hotel TM & © 2019 UCF Hotel Venture Hotel TM & © 2019 UCF Hotel Venture II. All rights reserved. Cabaphire Falls Resort TM & © 2019 UCF Hotel Venture III. All rights reserved. Sapphire Falls Resort TM & © 2019 UCF Hotel Venture III. All rights Reserved. Protfofine Bay Hotel and Royal Pacific Resort TM & © 2019 UCF Hotel Venture. All rights reserved. Hard Rock Hotel \*Hard Rock Cafe International (USA), Inc. Royal Pacific Resort TM & © 2019 UCF Hotel Venture. All rights reserved. Universal elements and all related indicia TM & © 2019 UCF Hotel Venture. All rights reserved.



# UNIVERSAL'S ENDLESS SUMMER RESORT- DOCKSIDE INN AND SUITES



Unwind in an all-new, extra-affordable carefree escape that perfectly blends the cool calm of a coastal retreat with all the fun and convenience of being on the edge of everything in Universal Orlando Resort. Casual, crisp surroundings of ocean blues, natural woods, tranquil touches and treasures inspired by the sea make your stay even more amazing. Every day, you'll feel completely transported as you relax and play in chill surroundings. Opening Spring 2020, Dockside Inn and Suites is designed for families of all sizes with 2 Bedroom Suites that sleep 6 as well as Standard Rooms. It's the perfect complement to its vibrant, ocean-inspired sister hotel, Universal's Endless Summer Resort — Surfside Inn and Suites which is now open.







**✓** RESORT-WIDE CHARGING PRIVILEGES

**✓** COMPLIMENTARY CITYWALK CLUB ACCESS<sup>†</sup>

COMPLIMENTARY MERCHANDISE DELIVERY

© 2019 UCF Hotel Venture V. UNIVERSAL TM & © Universal Studios. ENDLESS SUMMER registered trademarks, Bruce Brown Films, LLC. All rights reserved. Universal elements and all related indicia TM & © 2019 Universal Studios. All rights reserved.







 $<sup>^{\</sup>dagger \ddagger}$  See page 24 for full terms & Conditions



# UNIVERSAL'S ENDLESS SUMMER RESORT- SURFSIDE INN AND SUITES



Universal Orlando's first Value property introduces extra affordability to your Universal holiday. The vibe at this hotel is relaxed and easy, with a fun surf and beach theme woven throughout. In addition to standard rooms, Surfside Inn and Suites features spacious, two-bedroom suites which sleep up to 6, making it the perfect spot for families of any size to base their Universal Orlando Resort holiday. Surfside Inn and Suites is the first hotel of Universal's Endless Summer Resort and is now open.



#### **Exclusive Benefits:**





- **✓** RESORT-WIDE CHARGING PRIVILEGES
- **✓** COMPLIMENTARY CITYWALK CLUB ACCESS<sup>†</sup>
- ✓ COMPLIMENTARY MERCHANDISE DELIVERY





© 2019 UCF Hotel Venture V. UNIVERSAL TM & © Universal Studios. ENDLESS SUMMER registered trademarks, Bruce Brown Films, LLC. All rights reserved. Universal elements and all related indicia TM & © 2019 Universal Studios. All rights reserved.

<sup>†‡</sup> See page 24 for full terms & Conditions



#### UNIVERSAL'S AVENTURA HOTFI

**★ ★ ★ PLUS** PRIME VALUE HOTEL

Universal's Aventura Hotel lets you experience a fresh and fun way to stay - in a space that fits your style. It's modern and smart yet vibrant and relaxed. Perfectly priced and set within Universal Orlando Resort you're at home with open areas designed for sharing and gathering. This is a refreshing way to stay in the heart of your Universal Orlando holiday.

From the stylish, open lobby and market-style dining space, to the striking pool area and rooftop bar, Universal's Aventura Hotel is just plain cool. The sleek design offers free-flowing, airy spaces with a current of energy. The rooms and suites are tastefully appointed and reflect a clean design.

#### **Exclusive Benefits:**

- **EARLY PARK ADMISSION**<sup>‡</sup> (Ticket is required)
- FREE SHUTTLES TO AND FROM THE PARKS
- **RESORT-WIDE CHARGING PRIVILEGES**
- **COMPLIMENTARY CITYWALK CLUB ACCESS<sup>†</sup>**
- **COMPLIMENTARY MERCHANDISE DELIVERY**







Aventura Hotel TM & © 2019 UCF Hotel Venture IV. All Rights Reserved. Universal elements and all related indicia TM & © 2019 Universal Studios, All rights reserved.

<sup>†‡</sup> See page 24 for full terms & Conditions



#### UNIVERSAL'S CABANA BAY BEACH RESORT

★ ★ ★ PLUS

PRIME VALUE HOTEL

Enjoy vibrant, retro-style with rooms and suites brilliantly designed for family-sized fun. Relax and play, surrounded by amazing iconic architecture inspired by classic Florida beach resorts of the 1950s and 60s. Savour your choice of scrumptious selections in the incredible food court. Every day comes with fun for all ages with two massive pools, a winding lazy river, a bowling alley and more.

The best way to experience Universal's Volcano Bay water theme park (Valid ticket required) is by staying right next-door at Universal's Cabana Bay Beach Resort. And, with a dedicated walking path to the entrance, you'll go from your room to the adventures and relaxation of Volcano Bay in no time.

#### **Exclusive Benefits:**

- **EARLY PARK ADMISSION**<sup>‡</sup> (Ticket is required)
- FREE SHUTTLES TO AND FROM THE PARKS
- **✓** RESORT-WIDE CHARGING PRIVILEGES
- **✓** COMPLIMENTARY CITYWALK CLUB ACCESS<sup>†</sup>
- **✓** COMPLIMENTARY MERCHANDISE DELIVERY







Cabana Bay Beach Resort TM & © 2019 UCF Hotel Venture II. All rights reserved. Universal elements and all related indicia TM & © 2019 Universal Studios. All rights reserved.

<sup>†‡</sup> See page 24 for full terms & Conditions



#### LOEWS SAPPHIRE FALLS RESORT AT UNIVERSAL ORLANDO



Loews Sapphire Falls Resort transports guests to a paradise in the heart of the tropics. Blue waterfalls cascade over lush grounds, and in the distance, the calming sounds of steel drums call guests to take in the scenic water views, ease into 'island time' and let go.

Imagine a picturesque hotel built in the heart of the tropics, where every comfort is included. Loews Sapphire Falls Resort features a beautifully landscaped, resort-style pool with a water slide surrounded by cascading waterfalls, this hotel truly captivates at every turn.



#### **Exclusive Benefits:**

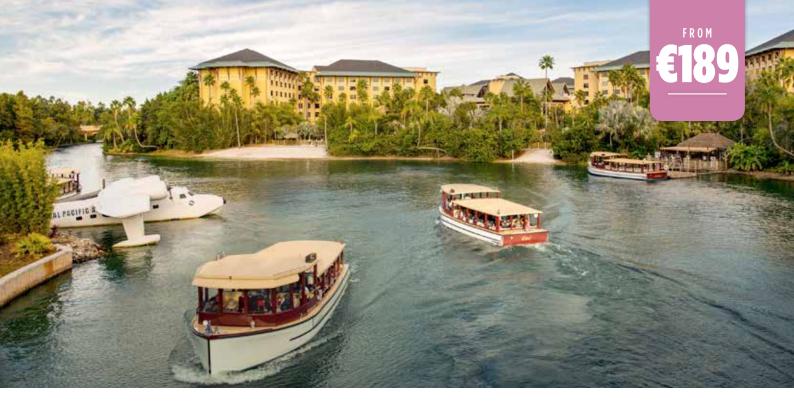
- **EARLY PARK ADMISSION**<sup>‡</sup> (Ticket is required)
- FREE WATER TAXIS & SHUTTLES TO AND FROM THE PARKS
- ✓ RESORT-WIDE CHARGING PRIVILEGES
- **✓** COMPLIMENTARY CITYWALK CLUB ACCESS<sup>†</sup>
- ✓ COMPLIMENTARY MERCHANDISE DELIVERY





Sapphire Falls Resort TM & © 2019 UCF Hotel Venture III. All rights reserved. Universal elements and all related indicia TM & © 2019 Universal Studios. All rights reserved.

<sup>†‡</sup> See page 24 for full terms & Conditions



#### LOEWS ROYAL PACIFIC RESORT AT UNIVERSAL ORLANDO



Be swept away to a South Seas escape filled with tropical wonders, exotic food and carefree fun. Relax beneath swaying palms on the white sands of a sparkling lagoon-style pool. Day and night, delectable, innovative culinary creations welcome you to savour one-of-a-kind dining adventures. And on select nights, fun blazes to life with a classic luau celebration of aloha (reservations required and fees apply).

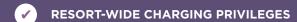


#### **Exclusive Benefits:**











**✓** COMPLIMENTARY MERCHANDISE DELIVERY

**✓** PRIORITY SEATING AT SELECT RESTAURANTS

Jurassic World is a trademark and copyright of Universal Studios and Amblin Entertainment, Inc. Licensed by Universal Studios. All Rights Reserved. Royal Pacific Resort TM & © 2019 UCF Hotel Venture. All rights reserved. Universal elements and all related indicia TM & © 2019 Universal Studios. All rights reserved.





<sup>^†‡</sup> See page 24 for full terms & Conditions



# HARD ROCK HOTEL® AT UNIVERSAL ORLANDO



The coolest hotel on the planet. Live like a rock star and savour the perks of rock 'n' roll royalty with impeccable surroundings, laid-back style and showstopping service. Supremely talented chefs offer culinary nirvana from a famed steakhouse to delicious American classic cuisine.

The sweeping California mission-style design - inspired by classic rock music - welcomes you to escape to a sensational world with a palm-lined swimming pool featuring underwater music, incredible rock memorabilia and exceptional entertainment - including famous names live in concert.

#### **Exclusive Benefits:**





FREE WATER TAXIS & SHUTTLES TO AND FROM THE PARKS

**RESORT-WIDE CHARGING PRIVILEGES** 

COMPLIMENTARY CITYWALK CLUB ACCESS†

COMPLIMENTARY MERCHANDISE DELIVERY

PRIORITY SEATING AT SELECT RESTAURANTS

Hard Rock Hotel \* Hard Rock Cafe International (USA), Inc. Universal elements and all related indicia TM & © 2019 Universal Studios, All rights reserved.







<sup>^†‡</sup> See page 24 for full terms & Conditions



### LOEWS PORTOFINO BAY HOTEL AT UNIVERSAL ORLANDO



Enjoy the beauty, charm and romance of an escape inspired by the famed seaside village of Portofino, Italy. Here, perfectly appointed rooms and suites welcome you home each day. Lively outdoor cafes and a serene harbour invite you to explore the colourful piazza. A short stroll from the harbour, three amazing pools offer every level of relaxation. A soothing spa promises blissful renewal. Every day and night, stylish lounges let you unwind and incredible restaurants treat you with deliciously delightful culinary tours of Italy. This is truly la dolce vita—the sweet life.

#### **Exclusive Benefits:**





FREE WATER TAXIS & SHUTTLES TO AND FROM THE PARKS

**✓** RESORT-WIDE CHARGING PRIVILEGES

**✓** COMPLIMENTARY CITYWALK CLUB ACCESS<sup>†</sup>

**✓** COMPLIMENTARY MERCHANDISE DELIVERY

**✓** PRIORITY SEATING AT SELECT RESTAURANTS

Portofino Bay Hotel TM & © 2019 UCF Hotel Venture. All rights reserved. Universal elements and all related indicia TM & © 2019 Universal Studios. All rights reserved.







<sup>^†‡</sup> See page 24 for full terms & Conditions



EGOLAND\* Florida Resort is a multi-day vacation destination built for kids 2-12. Located in Winter Haven, just 45 minutes from Orlando and Tampa. The resort includes a 150-acre theme park with more than 50 rides, shows and attractions inspired by popular LEGO\* brands and characters, LEGOLAND Water Park and a world-famous botanical garden.

Currently the largest of nine LEGOLAND sites worldwide, the Florida theme park features nearly two dozen rides in themed lands including LEGO NINJAGO®: Masters of Spinjitzu, LEGO NEXO KNIGHTS™, LEGO City, LEGO Technic, LEGO Friends and the all new and immersive THE LEGO® MOVIE™ WORLD. Guests can experience new rides including THE LEGO® MOVIE™ Masters of Flight and the family-friendly Unikitty's Disco Drop while also exploring additional attractions such as the Dragon coaster, participate in the first virtual reality roller coaster designed for kids—The Great LEGO Race, and enjoy various shows and character meet-and-greets.

#### The LEGO® Movie™ World is NOW OPEN!

Experience three new rides, including a flying theater and family-friendly Unikitty-themed drop tower, grab a bite to eat at Taco Everyday or meet Emmet, Wyldstyle and Unikitty in the new THE LEGO® MOVE™ World at the only Central Florida theme park built just for kids.

LEGOLAND Florida Resort offers bricktastic special events throughout the year including Brick or Treat at Halloween, Brick Dash—a Halloween themed 5K run, Holidays at LEGOLAND and The LEGO® Movie™ Days. Special events (with the exception of Brick Dash) are included with standard park admission.







**2 PARK COMBO TICKET** 

**1 Day Ticket** 

**Multi Day Ticket** 



Prices subject to currency fluctuation

# LEGOLAND® Hotel

he LEGOLAND\* Hotel is a five-story LEGO\*themed accommodation just 130 "kid steps"
from the entrance to LEGOLAND\* Florida theme
park, featuring brightly colored and highly
themed rooms and suites, thousands of LEGO\* models
and interactive play areas. Built for kids, the Hotel gives
families the opportunity to fully immerse themselves
in a world of LEGO\* during their multi-day LEGOLAND\*
Vacation.

The Hotel features guest rooms and suites across five themes: Pirate, Kingdoms, Adventure, LEGO® Friends and The LEGO® Movie™. Each room sleeps up to five, and offers a king-sized bed for adults and a separate sleeping area for up to three children, featuring a bunk bed and a trundle bed, as well as two flat panel TVs. All rooms and suites feature LEGO® models and a treasure chest with LEGO® prizes, which can be unlocked only by completing a hotel scavenger hunt.

Guests of the Hotel also enjoy free full breakfast buffet daily at Bricks Family Restaurant, indoor interactive play areas, daily and nightly entertainment and character meetand-greets, disco elevator, resort pool and much more. LEGOLAND® Hotel offers hotel guests exclusive access to daily Master Model Builder Workshop sessions inside the Hotel, where kids can build side-by-side with a Master Model Builder and take their creation home as a souvenir!





# LEGOLAND® Beach Retreat

EGOLAND\* Beach Retreat combines the fun of surf and sand with the creativity of LEGO\* building sets, and offers picturesque views of Lake Dexter from nearly every sun-kissed corner. Featuring a village-style layout with beachthemed bungalows housing two separate guest rooms in each, this Resort accommodation completely embraces the Florida lifestyle.

The brightly colored bungalows boast whimsical LEGO® décor inside and out and are grouped into coves, each named after a popular LEGO® Minifigure including Shark Suit Guy, Ocean King and Sea Captain. Each cove centers around an outdoor play area with fun and challenging elements, all within view of the bungalows' shaded patios, where parents can put their feet up, kick back and relax while kids play.

The Lighthouse is at the center of it all, and is where families find the resort pool, sandy beach play area, outdoor games and activities, and more. Conveniently located 0.5 mile to LEGOLAND® Florida theme park, LEGOLAND® Beach Retreat offers complimentary scheduled shuttle service to/from the theme park. All guests enjoy complimentary hot breakfast buffet at Sandy's Castle Restaurant located in the Lighthouse, as well as nightly poolside entertainment.









hoy Mateys! Vacation like a pirate at our newest LEGOLAND\* Pirate Island Hotel, located just 130 kid-steps from the LEGOLAND Park front gates!

Opening Spring 2020, this hotel will transform your family vacation into a unique pirate adventure with immersive themed rooms, a resort pool, and a boat-load of interactive activities and live entertainment for the kids (and parents) to experience during their stay. And, in true LEGOLAND style, we take the theming to the next level with an in-room treasure hunt – swashbuckling young pirates will discover treasure daily IN THEIR OWN ROOM! Book now to be among the first to stay!







LEGO, the LEGO logo, the Mini figure and LEGOLAND are trademarks of the LEGO Group. ©2019 The LEGO Group



PGRADE your Orlando vacation with an Orlando Magic basketball game. Experience the thrills of super-charged action during the season, from October to April, as the Orlando Magic take on the biggest teams in the NBA. See matchups against teams like the Los Angeles Lakers, Boston Celtics, Chicago Bulls, Golden State Warriors and others in the Amway Center – a state-of-the-art sports facility featuring interactive fan areas, the tallest scoreboard in the NBA, and a restaurant that overlooks the court.

You don't have to be a sports enthusiast to enjoy the action of an Orlando Magic basketball game -- it's an amazing event, jam-packed with fun for the whole family. Kids can enjoy a designated fun zone, and adults can cheer on the team from the high-energy Bud Light Baseline Bar. Experience a sensational pregame light and video show and halftime performances that feature unbelievable talent. Choose from several unique bars and restaurants featuring mouth-watering options from fine dining to traditional game day food and drinks and everything in between.







TICKET PRICES

**,**€20,pp

Prices vary on a game by game basis, subject to availability

# Even more to do in Orlando!



#### **Orlando Balloon Rides**

Orlando Balloon Rides invite you to view Florida as you've never seen it before. Get carried away in a Hot Air Balloon! Get a spectacular birds-eye view and enjoy the natural wonderland that is the Orlando country side! Flights take place every morning at sunrise in the Disney area of Orlando, Florida. All rides include an hour flight over the beautiful countryside. Champagne Toast, full buffet breakfast and souvenir flight certificate included.



#### **Boggy Creek Airboat Rides**

Come visit Florida's ULTIMATE natural attraction at Boggy Creek Airboat Rides. With two Central Florida locations and convenient hours of per person operation, you're sure to witness some of the most spectacular scenery that Florida has to offer on a Boggy Creek Airboat Ride! Airboats glide across the water at speeds up to 40 miles per hour on our Coast Guard-inspected and -approved boats.

### **Shopping in Orlando**

RLANDO is more than just theme parks. This top travel destination offers shopping at its absolute finest with three diverse Simon Shopping Destinations.

With savings of up to 65% every day at name brand retailers, shopping meccas, Orlando International Premium Outlets\*, with 180 retailers, and Orlando Vineland Premium Outlets\*, with 160 retailers, provide an impressive collection and sensational savings in the Florida sunshine.

#### THE FLORIDA MALL®

Located just minutes from Walt Disney World® and Orlando International Airport, **The Florida Mall®** is a shopper's dream. With over 250 stores



and restaurants spread across 1.7 million square feet, The Florida Mall\* is Central Florida's largest shopping centre. Featuring large department stores such as Macy's, Dillard's and JCPenny, The Florida Mall\* truly has something for everyone. It also features popular high street stores such as MAC Cosmetics, H&M, Zara and Victoria's Secret. To get around this incredible mall, you will need a good few hours and its location near to the airport makes it the perfect place to stop on the last day of your holiday before you fly home.



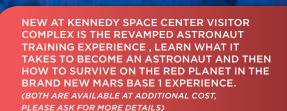
#### THE MALL AT MILLENIA

If you're looking for an extraordinary shopping experience, a visit to the incredible Mall at Millenia is a must. The Mall at Millenia offers a more high end, luxury shopping experience and it's renowned for its high end stores such as Cartier, Chanel, Gucci and Louis Vuitton.

#### THE POINTE ORLANDO

Located in the heart of International Drive, the Pointe Orlando is an outdoor shopping complex that features many stores including Armani Exchange, Hollister, Victoria's Secret and Tommy Hilfiger. The Pointe Orlando is also famous for its fantastic selection of dining options so why not combine the two and have an afternoon to remember.

### Kennedy Space Center



XPERIENCE a vacation destination like nowhere else on Earth,
Kennedy Space Center Visitor Complex brings to life the epic
story of the U.S. space program, offering a full day or more of awe
and excitement for the whole family. Unforgettable experiences
include Space Shuttle Atlantis<sup>SM</sup>, featuring Shuttle Launch Experience\* the
Kennedy Space Center (KSC) Bus Tour featuring the Apollo/Saturn V Center
with an actual Saturn V moon rocket; 3D space films; Astronaut Encounter
featuring a veteran NASA astronaut daily; Journey To Mars: Explorers
Wanted; the Rocket Garden; and many other interactive exhibits.

Kennedy Space Center is an active spaceport that puts you closer to NASA than anywhere else. With the potential for more rocket launches in 2020, there's a good chance guests can experience the sights, sounds and sensations of a rocket launch at Kennedy Space Center Visitor Complex. Launch viewing is included with admission if the launch is scheduled within operating hours and not part of a special event.

#### **Space Shuttle Atlantis**

The world's most comprehensive attraction devoted to the space shuttle, Kennedy Space Center Visitor Complex's Space Shuttle Atlantis brings you nose-to-nose with Atlantis as only astronauts have seen her before – with payload bay doors open as if she were floating in space. More than 60 interactive, touch-screen experiences and high-tech simulators invite you to "be the astronaut," bringing to life the people, passion and patriotism behind NASA's 30-year Space Shuttle Program as well as the complexity of the engineering marvel that launched the Hubble Space Telescope and built the International Space Station (ISS). Take a virtual space walk; practice docking to the ISS; create sonic booms and glide down the Re-entry Slide; take the helm at the shuttle cockpit, and much, much more.







General Admission €49 €39

Dine With An Astronaut\* €119 €99

Ultimate Space Experience\* €139 €109

Dine With An Astronaut: Included in your visit to Kennedy Space Center is a buffet style lunch and a KSC Admin Ticket.

Ultimate Space Experience: This combines all the components of the Kennedy Space Center Admission with Dine With An Astronaut and an exclusive tour to the restricted areas of Kennedy Space Center.



Belfast: 0289 099 8494

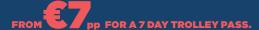


RLANDO'S INTERNATIONAL DRIVE
RESORT AREA IS A BUSTLING TOURIST
STRIP, WHICH IS KNOWN FOR ITS FAMILY
FRIENDLY ATTRACTIONS, DINING OPTIONS AND
GREAT ACCOMMODATION.

Exciting attractions, such as crazy golf, Wonderworks, and the fantastic ICON Park which is home to The Wheel, SeaLife and Madame Tussauds await you on International Drive. Experience ultimate family-fun, in the heart of Orlando.

#### **Getting Around**

Celebrating their 21st year, I-Ride Trolleys are the fun and convenient way to get around the International Drive Resort Area. It's a charming throwback to yesteryear, but with the modern-day comforts of air-conditioning and a smooth ride! Stops are situated up and down the main thoroughfares and trolleys come along every 20 minutes or so, starting at 8:00 a.m. and running through to 10:30 p.m. Every Trolley is wheelchair and pushchair accessible.



The I-Ride Trolleys service SeaWorld and Aquatica, not to mention attractions such as ICON Park, Fun Spot America, Ripley's Believe It or Not, and WonderWorks and The Premium Outlet locations at either end of each route.



I love to eat in Miller's Ale House on International Drive where they do the nicest dessert - Captain Jack's Buried Treasure. For the best view of Orlando try out the Orlando Starflyer located in ICON park.

#### **Merlin Entertainments**



even getting wet! Watch as fish, sharks, turtles, and eels swim above, beneath, and all around you.





Get close to your favorite A-List wax celebrities at Madame Tussauds Orlando - a must-see family attraction in the middle of I-Drive.





This family friendly hotel is just minutes by car or shuttle to all the theme parks and ideally located on International Drive and just across the street from the Pointe Orlando entertainment complex with endless dining, shopping and nightlife venues.

Accommodation: All rooms are no-smoking with two double beds, refrigerator, microwave, coffeemaker, hairdryer, iron/board, electronic safe. 32" flat screen HDTV with HBO® and Disney Channel®, Free WiFi.

Leisure: 3 outdoor pools, (two heated seasonally), playground, game room, fitness room & seasonal kids club activities.

Amenities: Buffet restaurant, Kids Eat Free Program (with paying adult), sports bar, with outdoor deck, lively karaoke and evening meal service, coffee bar serving Starbucks®, gift shop, 24 hour mini-market/deli, guest laundry, dry cleaning services, free parking and 24 hour uniformed security. Complimentary scheduled shuttles to Universal Orlando, SeaWorld and Aquatica. (reservations required.) No resort fee.

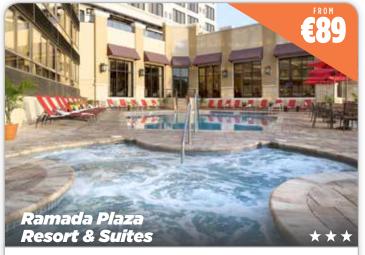


This Orlando hotel's superb central location provides easy access to major attractions, including Universal Studios, SeaWorld Orlando and Walt Disney World.

Accommodation: Free WiFi now in guest rooms. All rooms are non smoking with two double beds, 32" Flat Screen TV's with HBO and Disney Channel, refrigerator, microwave, coffee maker, internet access, in-room electronic safe, AC, hairdryer, clock radio & iron/ironing board.

Leisure: 2 outdoor pools heated seasonally, children's wading pool, playground and video game arcade. Live entertainment in the Topsy Turvey lounge.

Amenities: Business centre, laundry facilities, gift shop, guest fitness centre, convenience store, concierge desk, complimentary newspapers in lobby, multilingual staff & dry cleaning service. Buffet restaurant, bar and deli. Kids Eat Free Program (with adult, buffet only), Free scheduled shuttle to Universal, Islands of Adventure, and Sea World.



Centrally located on International Drive, just 1 mile from Universal Orlando, 3 miles from SeaWorld and 15 minutes from Walt Disney World\* Resort. Within walking distance to shops, restaurants, &

The Suites include: Complimentary Enhanced Continental Breakfast Including Champagne, Welcome Drink Coupon, WiFi, and Scheduled Shuttle to Disney Parks, Universal & SeaWorld, Business Centre, and Newspaper at Lobby & No Resort Fee & No Parking Fee. Heated Lakefront Pool & Spa with Sun Deck on ground floor.

The All-Suite New Tower: Enjoys interior corridors, provides a separate living & sleeping area, each area with a flat screen TV, kitchenette with micro fridge, 2 burner stove, sink, coffee maker, sleeper sofa for 2 children, hairdryer, & ironing equipment, and much more.

Club Level Suites: Enjoy exclusive use of roof top facilities that includes Complimentary Drinks (Beer, Wine, & Soda) from noon-8pm, and warm lite snacks from 5-6:30pm, gym, sun deck, pool, spa and Spectacular



Located within walking distance to SeaWorld and Aquatica and spanning 28 lush tropical acres, the Doubletree by Hilton Orlando at SeaWorld is a warm and tranquil travel oasis. From an enhanced sense of arrival to our superior location within minutes of all of Orlando's most popular attractions, we have redefined the vacation experience.

Accommodation: Well-appointed guest rooms include 42" LCD HD TV, cable TV with premium channels, clock radio, free WiFi, coffee maker, hair dryer, toiletries, and iron/ironing board.

Leisure: Several heated swimming pools, mini-golf, fitness centre, kids lounge, family activities area.

Amenities: 5 food and beverage outlets (exclusive of room service) Laguna, The Market, Sonoma, The Barefoot Pool Bar and The Pantry, our 24 hour grab and go offering lite snacks, beverages and more. Car rental desk, concierge / attraction desk, free transportation to Aquatica, SeaWorld & Universal. Disney Transportation is available locally for a moderate fee.

ALL PRICES ARE PER ROOM PER NIGHT







Located on International Drive and just steps away from Pointe Orlando, International Drive's prime shopping, dining, entertainment and attractions district. Two miles from SeaWorld, 10 minutes from Walt Disney World Resort and five miles from Universal Orlando Resort. Complimentary shuttle to Universal Orlando including Universal Studios & Islands of Adventure and SeaWorld.

Accommodation: Central AC, Cable TV, Digital Telephone, Complimentary Refrigerator, Coffee Maker, Hairdryer, Complimentary WiFi and Electronic Digital Safe, In-House Movies, Iron/Ironing Board and ADA handicap accessible rooms.

Leisure: Complimentary Fitness Centre, Outdoor heated pool and Jacuzzi, Nightclub & Lounge and Poolside Bar & Grill.

Amenities: Business Centre, lighted parking facility, gift shop, concierge/tour desk, 3 restaurants, kids 6 & under eat free (restrictions apply), 24 Hour Marketplace and room service, lobby bar, coffee shop, 24-hour security with I-ride Trolley stop in front of hotel. Complimentary Self-Parking, Complimentary WiFi and No Resort Fee.





Located on famous International Drive the hotel is at the center of Orlando's famous theme parks; only 15 minutes from Disney World, 10 minutes from Universal Orlando, 5 minutes from SeaWorld, just a short stroll from the Pointe Orlando shopping, dining and entertainment complex, and only 12 minutes from Orlando International Airport.

Accommodation: AC, cable TV, telephone, refrigerator, coffee maker, hairdryer, data port/internet access, in house movies, iron/ironing board and complimentary electronic in-room safe & WiFi.

Leisure: 24-hour fitness center, full service spa, outdoor tropical heated pool, two Jacuzzi and poolside bar & grill.

Amenities: Free parking, Free Wifi and no resort fee! 9 restaurants, 3 bars to include rooms service, a 24-hour deli and Starbucks coffee shop. Kids ages 6 & under eat free. Rooms accessible for handicapped, Business center, concierge/tour desk, guest coin laundry, safety deposit box, gift shop, 24 hour security and I-Ride Trolly stop in front of the hotel. Complimentary transportation to Universal Studios, Island of Adventures. (24hr advance reservations required, subject to limited seat availability)







This Walt Disney World Good Neighbor\* Hotel is in the middle of all the action at stop G7 of the I-Ride Trolley, yet a quiet retreat where you can relax after a busy day in the private courtyard and pool. Located on Universal Boulevard, the hotel provides daily complimentary scheduled shuttles to Walt Disney World (TM) Ticket and Transportation Center, Universal Orlando Resort and SeaWorld.

Accommodation: Our spacious 400 guest rooms are light and welcoming with floor to ceiling windows. All rooms include AC, cable TV, telephone, free in-room safe, coffee maker, hair dryer, wireless internet (complimentary) and iron and ironing board.

Leisure: State of the art 24 hour Fitness Centre; large outdoor heated pool and whirlpool. Poolside Tiki Bar for light meals and drinks (weather permitting).

Amenities: Experience fresh dining options for all meals, now available in the contemporary Elements Bar & Grille located in the beautiful lobby. Room Service until 11pm; Complimentary WiFi; local calls, and 24 hr. Business Centre. Convenience store on property; Parking (fee), concierge/tour desk. No resort fee.



Luxury resort, located on a 255-acre site on Universal Boulevard, minutes from International Drive and just 15 minutes or less to the world known Orlando area attractions including Disney, Universal Orlando and SeaWorld. Complimentary daily scheduled shuttle to SeaWorld and Aquatica via Universal Orlando.

Accommodation: 1501 rooms, AC, 40" HDTV, telephone, in room safe, coffee maker, hairdryer, I-home radio, complimentary WiFi in guest rooms & common areas, iron/ironing board, mini refrigerator, robes, pay per view movies, seperate vanity, and RFID locking system.

Leisure: Fitness centre, spa & salon, 4 heated outdoor pools and cabanas, 2 hot tubs, golf course, tennis, basketball, nature trail, sand volleyball court, fishing and game room.

Amenities: Free self-parking, valet parking (fee), safety deposit box, gift shop, golf pro shop, car rental, bellman, boarding pass printing station, laundry facilities, concierge/tour desk and wheelchair accessible rooms. 15 dining options including 4 bars, 24 hour in-room dinning and 24 hour mini market. No resort fee



Located 1.5 miles from Universal Studios, less than a mile to the new Orlando Eye complex and 4.6 miles to SeaWorld with I-Trolley stop nearby.

Accommodation: Studio and 2 bedroom apartments have fully equipped kitchenettes with stove top, microwave, fridge/freezer, toaster, kettle, coffee maker and dishwasher. All units are air conditioned and also have TV, telephone, in-room safe, hairdryer, iron/board and have a balcony or terrace. Studios feature one queen bed and a double sofa bed. The 2 bedroom units have one queen bedroom, two twin bedroom and a double sofa bed in the lounge. Free Wi-Fi.

Leisure: 3 pools (1 indoor), 2 kiddie splash pools, Jacuzzis and fitness centre. Kid's Club Activities (seasonal, small charge applies for some craft activities). Tennis Court with free equipment use.

Amenities: Scheduled free Shuttles to Universal & SeaWorld, scheduled shuttle to Walt Disney World (local charge), Free parking, Free 'Grab & Go" light continental breakfast, gift shop, newspaper, food court including Pizza Hut Express, mini market, concierge/tour desk, laundry facilities (local charge) and safe deposit box. New pub/bar on site.



If you're looking for a comfortable home-away-from-home while you explore the magic and excitement of Orlando, our large and well-appointed hotel suites in Orlando, Florida will fit the bill perfectly. Located close to Universal Orlando Resort and the other theme parks in Orlando, we offer two room – one bedroom suites, with either a king bed or two queen beds in the bedroom. Free breakfast daily.

Accommodation: Each of our 100% non-smoking suites has a separate bedroom and bathroom, living room area with sleeper sofa and full kitchen. The kitchen's two burner stove, refrigerator, microwave, dishwasher, coffee maker, toaster, dinnerware, dishes and silverware make cooking in easy. All suites have a table, hairdryer, in-room safe, iron and ironing board, alarm clock/radio, slat window blinds and free WiFi.

Leisure & Amenities: Complimentary daily breakfast, lounge, bar, shop, scheduled complimentary transportation to Walt Disney World® Resort, Universal and Sea World, fitness center, outdoor pool and hot tub, sport court, free parking, laundry facility (local charge), and wheelchair-accessible facilities.





Westgate Palace Resort is an amazing two-tower, lakeside Orlando, Florida, hotel that lies just off the world-famous International Drive and within walking distance of more than 200 specialty shops and family-friendly restaurants.

Accommodation: In addition to 700 square feet of space and room for up to 6 guests, the spacious Two-Bedroom Deluxe Villa features a gueen bed in the master bedroom, two twin beds in the second bedroom. a queen sleeper sofa and fully equipped kitchen. Washer and dryer, Hairdryer, Iron & Ironing board & In room safe.

Leisure & Amenities: Enjoy a multitude of onsite amenities, including a heated outdoor pool, hot tub, pool bar, sports bar and grill, deli & coffee shop, basketball court, sand volleyball court, fitness center. kids playground, Kids activity center with movie theater, Kids splash pool, game room and Free Parking. Free scheduled theme park transportation to Walt Disney World® Resort, Universal Orlando® Resort and SeaWorld® Orlando, as well as the Orlando Premium Outlets.



Located in the International Drive Resort area across from the Wheel at ICON Park, 2 miles from Universal Orlando, and 8 miles from Walt Disney World® Resort.

1 Bedroom Suite: Master Bedroom with 1 King Bed and queen sleeper sofa. AC, cable TV, telephone, in-room safe, full kitchen, hairdryer, and basic WiFi. Sleeps up to 4 guests, 1 bathroom.

Standard 2 Bedroom Suite: Same as 1 Bedroom Suite with 1 additional bedroom with 1 queen bed. Sleeps up to 6 guests, 2 bathrooms.

Trio 2 Bedroom Suite: Same as 1 Bedroom Suite with 1 additional bedroom with 2 double beds. Sleeps up to 8 guests, 2 bathrooms.

Leisure & Amenities: Heated Outdoor Pool, Hot tub, Fitness Centre, Business Centre, Parking, gift shop, concierge/tour desk, and coin operated laundry. Restaurants nearby. Includes complimentary deluxe breakfast buffet daily, scheduled transportation to Walt Disney World® & Universal Orlando, and daily Happy Hour (with drink specials) in the Lobby Lounge. I-Ride Trolley stop to Sea World and Aquatica.



In the heart of Orlando's I Drive / Universal Blvd Tract, you'll find Vista Cay Resort by Millenium, an exclusive, gated destination that sets the luxury standard for the area's condo resorts. Strategically located on Universal Blvd 3 Miles from Universal Resort Orlando, 1.5 Miles to Sea World and minutes away from the entrance to the Walt Disney World Complex. The Resort is also minutes away from World Class Shopping, Dining and Entertainment complexes such as The Millennia Mall and Shopping Outlets, Point Orlando and the newest I Drive 360.

Accommodation: 2 and 3 bedroom units with fully equipped kitchen, full size appliances, full size refrigerator, microwave, dishwasher, separate dining room and living room, laundry closet room with full size washer and dryer, flat screen TV and DVD in living room, TV in every bedroom, Free in-room Wi-Fi.

Leisure & Amenities: Clubhouse, poolside bar, BBQ pits and picnic tables, media room, arcade games, billiard tables, game room, kids splash pool at the Clubhouse, two-mile jogging trail along the lake, complimentary parking, sundries shop, fitness room and concierge/tour desk at the Clubhouse



Located on International Drive, in the heart of the city's popular tourist district. The hotel is just down the road from SeaWorld and approximately 7.5 miles from Universal Orlando Resort and 2.5 miles from Walt Disney World Resort.

Accommodation: 2 and 3 Bedroom suites with fully equipped kitchens and two full baths. Each suite includes cable TV, AC, telephone, in-room safe, dishwasher, coffee maker, hair dryer, WiFi, and iron/ironing board.

Leisure & Amenities: Fitness centre and two outdoor heated pools. Business centre, parking facility, safety deposit box, concierge/tour desk and wheelchair accessible rooms. Palm Café and pool bar, Complimentary scheduled transportation to Walt Disney World, SeaWorld and Universal Orlando Resort. Just around the corner from the Orlando Premium Outlets - Vineland Avenue, for shopping.







#### AKE BUENA VISTA IS A FABULOUS, SCENIC AREA OF ORLANDO.

Also known as the home of Walt Disney World, Lake Buena Vista offers many accommodation options, dining options, shopping, golfing and so much more. Lake Buena Vista is a quiet area, and attracts a lot of families for this reason. Car hire is recommended to get around and once based here, you have fantastic access to the Florida Coast, Cape Canaveral and so much more.

Lake Buena Vista, famous for its natural serenity and beauty, is situated right in the heart of the largest and most visited recreational resort in the world. With an abundance of hotels, private villa homes, condos and apartments, there are accommodations for all in Lake Buena Vista. While there, be sure to explore the magical Walt Disney World, enjoy outdoor activities or perhaps treat yourself to a spot of shopping in the area. Disney Springs is also a must see and here you can enjoy some fantastic shopping, catch a show or enjoy a fabulous family meal.

Make sure to drop by Disney Springs which now has over 100 shopping options, over 60 dining choices and loads of entertainment.

Kathleen







Located just minutes away from area attractions including transportation to Walt Disney World\* theme parks, Universal Orlando\*, Islands of Adventure\* and SeaWorld of Orlando\*. This hotel is only four miles from the Orange County Convention Centre and 13 miles from Orlando International Airport.

Accommodation: Electronic safe suitably sized for a laptop, free in room WiFi access, 32" Flat screen TV with premium cable programming, coffee maker, hairdryer, in room movies, microwave, refrigerator, private bath and radio alarm clocks.

Leisure: 2 seasonal heated pools, NEW children's splash zone, 24 Hour video game room with billiards and preferred tee times at Shingle Creek Golf course

Amenities: Business centre, fitness equipment, Gift shop, laundry/dry cleaning facilities, internet access. Restaurant, deli & lounge and scheduled shuttles to Universal and Disney.



The newly renovated Wyndham Garden Lake Buena Vista Disney Springs™ Resort is conveniently situated across the street from the newly transformed Disney Springs™ Area. Hotel guests receive exclusive Disney benefits including access to Disney's Extra Magic Hours and the opportunity to make FastPass+ selections up to 60 days in advance of their stay.

Accommodation: All newly renovated guest rooms feature two double beds with luxurious linens, premium high-speed wireless internet access, 55" flat screen HDTV, activity table and chair, USB charging stations, minirefrigerator, in-room safe and coffee/tea maker.

Leisure: Oasis aquatic pool playground featuring two pools, interactive water features, and a large hot tub. Sand volleyball court, basketball court, recreational equipment, state of the art fitness centre & game room.

Amenities: Disney Character Breakfast served on Tuesday, Thursday, and Saturday mornings. Disney Theme Park Transportation including continuous transportation to the Magic Kingdom®, Epcot®, Animal Kingdom® & Hollywood Studios®. Scheduled transportation to the Typhoon Lagoon® and Blizzard Beach® Water Parks.



Located in The Walt Disney World\* Resort and within walking distance of Disney Springs. Complimentary transportation to all Disney theme parks, water parks and to Disney Springs.

Accommodation: Our guest rooms feature the Blissful Bed - B Hotels & Resorts signature bed, 47" HD LCD smart television, in room safe, Keurig coffee maker, beverage coolers and complimentary internet.

Leisure: B Active Fitness Centre, zero-entry outdoor pool, 2 lighted tennis courts and preferred tee times at all four Disney golf courses.

Amenities: Complimentary Disney Extra Magic Hours and 60-Day FastPass+ benefits, American Kitchen Bar & Grill, The Pickup market, Pool Bar, FreeB™ WiFi throughout the hotel, Games Room, car rental desk and Disney Gift Shop.



Located one mile from Walt Disney World theme parks, a short drive from Universal Studios and SeaWorld, and only 20 minutes from the Orlando International Airport. Only a few steps from your luxury condo hotel is one of Orlando's premier outlet malls – Lake Buena Vista Factory Stores.

Accommodation: 2 or 3 bedroom resort apartments sleeping 1 - 8 persons. Full kitchen, living and dining rooms. Minimum of 2 bathrooms, master bedroom features a jacuzzi bathtub and separate shower. Sofa bed. Washer/dryer. Free WiFi. Hairdryer. Iron/ironing board. Balcony. Free in room safe.

Leisure: Resort Pool with Galleon Pirate Ship with waterslide. 3 Jacuzzis. 2nd pool. Fitness Centre. Reflections Full service Spa and Salon. Seasonal Kids Club with Scheduled Activities (small local charge). Game Room.

Amenities: Gift Shop. Mini Market. Irish Pub/Grille. Pizza Hut Express Café. Over 40 factory outlet stores adjacent. Lani's Luau pool bar. Scheduled shuttle service to Walt Disney World, Universal Studios and SeaWorld. Resort Fee applies.



# Orlando Villas - Top Tips ISSIMMEE IS A FANTASTIC BASE FOR

ISSIMMEE IS A FANTASTIC BASE FOR ANY FAMILY HOPING TO EXPERIENCE ALL THAT ORLANDO AND CENTRAL FLORIDA HAS TO OFFER.

Its perfect location offers easy access to Walt Disney World, Universal Orlando Resort, SeaWorld Orlando and so much more. And, in the area itself, you can also enjoy many outdoor activities including hot air balloon rides, thrilling airboat rides, shopping or you can simply enjoy the Florida sunshine by the pool. Kissimmee is also known as the Vacation Home Capital of the World and is home to 22,000 villa homes, as well as many other accommodation options.

#### Kissimmee Villa Homes

Many of the villas in Kissimmee feature private pools and are ideal for large or extended families. There are many different neighbourhoods within the Kissimmee area that you can choose from, so to help you with your choice, we have included some of our favourite homes.



Car hire is a must in the Kissimmee area. There are loads of affordable restaurants to choose from on highway 192.

Ross

- Car hire is essential as homes are situated in residential areas and it is unlikely that there are amenities within walking distance.
- Disney Area homes can be up to 35km from Disney so if you require a specific location we recommend you book a named division.
- Florida State Law requires all clients to register on arrival. All villa bookings are required to pay a Property Protection Fee of \$35 per week or part-week by credit/debit card at the Welcome Centre as part of the registration process.
- It is normal procedure to pick up the keys of your home at a welcome center. You will be given driving directions to the welcome center with your documentation.
- Pool Heating is recommended when travelling in the winter months. This needs to be requested in advance of arrival and costs can vary between solar and electric heat charges. Your sales agent will advise costs at booking.
- WiFi is not standard in all homes but can be prebooked.



#### Sim Card for USA

For \$3.00 per day or less, mobile plans include unlimited blazing fast 4G data whilst in the USA, unlimited international texts, and calls to US numbers.



Bahama Bay is a gated all-villa community offering upscale Florida living combined with all of the facilities of a full-service resort, located amidst 70 acres of landscaped grounds on the shores of Lake Davenport, just minutes from Orlando's theme parks.

Accommodation: 2 and 3 bedroom villas overlooking various views. Fully furnished with two bathrooms, full kitchen with all mod cons, a private screened balcony, dining area and living area. All villas have air con, cable TV, DVD player, hairdryer, clock radio, in room safe and toiletries, complimentary coffee making facilities.

Leisure: Air conditioned fitness centre, 4 heated swimming pools with whirlpools, beach volleyball, flood lit tennis court, lake and beach with sun loungers, Kids Splash park and seasonal activities, property wide WiFi, walking & jogging trails.

Amenities: Conference facilities, gift shop, guest laundry facilities, car rental desk, tour desk, handicapped accessible rooms, 1 restaurant and 1 poolside bar & grill, bars, room service.



Tuscana is a luxurious Mediterranean-style villa resort located in the heart of Orlando Florida's best attractions. The resort is safe and secured in a gated complex with free ample parking facilities.

Accommodation: Accommodation consists of 2 and 3 bed spacious condos with large balconies enjoying varying views. The condos are fully furnished with everything you will need for your stay. Every condo has a fully equipped kitchen, dining area, TV's in all bedrooms, DVD Now and PlayStation gaming system, screened porch, air conditioning, washer and dryer and 2 full bathrooms.

Leisure: Large swimming pool complex with separate kiddie's pool and hot tub, fitness centre.

Amenities: A 30 seater cinema, snack bar, restaurant, tavern bar, BBQ areas, picnic tables, children's playground, free WiFi in public areas. There are restaurants and stores located less than a mile away such as McDonalds, Chilies, Subway, Pizza Hut, Publix Grocery Store and Walgreen's Drug store. New restaurants in the area include Ale House, Red Robin, Wendy's, Dunkin Donuts.



Our brand new Orlando Florida luxury vacation town homes lie amid rustling palm trees, flowering gardens and lush green landscapes. The Fountains at ChampionsGate is close to the most famous theme parks in America, but worlds away from the crowds. Our exclusive, gated resort features well-appointed three and four-bedroom villas offering a luxurious vacation experience.

Accommodation: Accommodation consists of 3 and 4 bedroom villas with fully appointed kitchens, upscale furnishings, and living areas. The 3 bed has one master suite with a king size bed and walk-in shower with waterfall feature. Second bedroom has one queen bed, third bedroom has two twin beds and tub-shower combos, the 4 bed two master suites (one upstairs, one downstairs). Villas include Blu-ray/DVD player and Playstation® 3 console plus unlimited DVD and game rentals, Coffee/tea starter kit, Attached patio, Private 1-car garage, Blenders, teapots, and other kitchen appliances, Washers and Dryers, Flat screen TV in every room, Housekeeping available at additional cost, WiFi access throughout the property, Local & toll-free calls.

Leisure & Amenities: Outdoor pool, fitness center, barbecue and a children's playground.



The Grove Resort is Orlando's ultimate vacation destination allowing you to experience all that Orlando has to offer while enjoying an exclusive vacation escape satisfying adventure and tranquility.

Accommodation: These well-appointed 1, 2 & 3-bedroom suites boast separate living and dining rooms with a private balcony, fully equipped kitchen and a full-size washer and dryer in every suite.

Leisure & Amenities: Make a splash at Surfari Water Park - exclusively for Grove Resort guests! Enjoy our FlowRider Double surf simulator, a 695-foot lazy river, twisting water slides, a kids' activities pool, Longboard Bar & Grill and more! For serenity, escape to The Springs Pools which features three full-sized pools and an oversized hot tub. Enjoy poolside bites and cocktails served from The Springs Bar & Grill. Those seeking a more natural experience can venture to the shores of Lake Austin for a variety of watersports including guided fishing excursions, pontoon boats, paddle boats, kayaks, or fishing from the dock. Flip Flop's Family Fun Center is packed with the newest and most immersive arcade games that the whole family will love. Redeem your game winnings for prizes or play a round of glow-in-the-dark mini golf!



ALL PRICES ARE PER ROOM PER NIGHT

ASK TOUR AMERICA TO TAILOR-MAKE YOUR FLORIDA EXPERIENCE



Located in Central Florida, Balmoral Resort Florida is close to Orlando and set in a beautiful private gated community featuring spacious new vacation homes with private pools, a water park, natural lakes, walk ways, free video games arcade and more. Balmoral is located within 30-minutes of all that Orlando has to offer including Walt Disney World Resort\*, Universal Orlando Resort\*, famed shopping outlets, some of the world's greatest golf courses, a myriad of other exceptional attractions, and is particularly convenient for LEGOLAND\* Florida Resort; everything you could possibly need is close by. Our resort is even more unique in the sense that all homes are beautifully furnished and decorated in the same style. All staff are on site for your convenience.

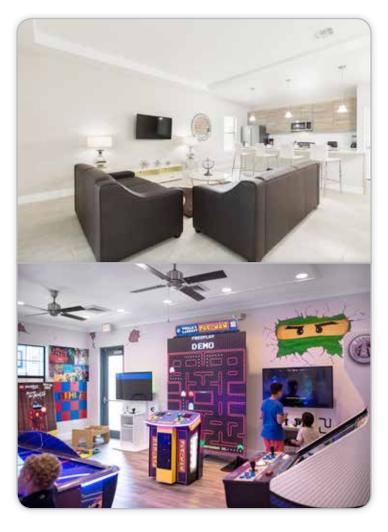


Accommodation: Accommodation options include 2 and 3 bedroom townhomes with balconies or private courtyards overlooking the resort clubhouse and amenities including the Balmoral waterpark.

3 to 6 bedroom single-family homes with screened in private swimming pools and patios overlooking natural lakes and gardens.

All accommodations feature open floor plans, contemporary high-end furnishings, sleeper sofas, fully-equipped kitchens with custom cabinets, two-car garages, smart TVs, hair dryer, washer & dryer, iron & ironing table, first night complimentary items, Free Wi-Fi.

Leisure & Amenities: When not at theme parks, guests will enjoy \$5 million in amenities at Balmoral Resort itself, including a zero-entry resort pool overlooking the lake, waterpark, kid's splash playground, state-of-the-art club house, free arcade game room with the world's largest PAC-MAN, casual grill and pool bar and an inhouse customer service and concierge team, always ready to help.





Belfast: 0289 099 8494



Highlands Reserve features good standard homes in a picturesque setting. Its attractions include the superb golf course, large gardens and paved walkways, which give a real sense of community. Highlands Reserve is located on Highway 27, close to Highway 192 West and within 15 minutes' drive from Walt Disney World\* Resort. Here you will find the homes nestled into beautifully landscaped grounds, making Highlands Reserve a very desirable holiday location. Our homes are surrounded by pretty streets and gardens, with many overlooking the golf course.

The community features a renowned 18-hole PGA Golf Course along with several communal facilities including an on-site restaurant and children's play area. Each home is air-conditioned, well-equipped and spacious with its own screened pool, offering an ideal base for your holiday.

Each villa contains an en suite bedroom with king- or queen-size bed. Additional bedrooms sleep up to two people and may contain twin beds, a double bed or bunk beds and additional bathroom(s). There is a spacious lounge area that includes a television/DVD player to enjoy some quality family time. There is also an iron/ironing board plus a vacuum cleaner and all linens/towels are supplied.

Occupancy levels are as follows: - 4 Bedroom Home: Maximum 08 people - 5 Bedroom Home: Maximum 10 people.



Paradise Palms is one of Kissimmee's newest and most modern villa communities and unquestionably one of the best-located gated resorts in the area combining its perfect location with its full-service resort facilities and services. Highlights of the resort include the expansive swimming pool and its clubhouse, which is equipped with an impressive selection of communal facilities and recreational activities.

Resort facilities here easily rival some of Orlando's most popular hotels. After a day spent at the Orlando theme parks guests can head back and relax by the sizeable 5,000 square foot pool, equipped with a waterfall, slides, spa, separate kids' pool and grotto. The focal point of Paradise Palms is undoubtedly the beautiful 9,500 square foot clubhouse, housing a 50-seat cinema, state-of-the-art fitness centre and a video games arcade for the children. Other sports facilities are available on-site, including lighted tennis courts, basketball courts and volleyball courts. All homes are fitted with a spacious fully-equipped kitchen, featuring granite counter tops and stainless steel appliances. There is even an on-site sundry shop and deli to stock up on holiday and food essentials. Alternatively, for a break from cooking, there is a poolside tiki bar and grill on-site that serves food and beverages.

Homes at Paradise Palms Resort vary between 5 and 6 bedrooms, with a capacity to accommodate up to 12 guests. All homes feature a private screened pool with a covered Lanai to enjoy. Every home also contains a master suite with a king- or queen size bed and a television. There are also laundry facilities in every property.

Villa occupancy levels are as follows: - 5 Bedroom Home: Maximum 10 people - 6 Bedroom Home: Maximum 12 people





Champions Gate Resort, situated in close proximity to many of the Orlando theme parks, has the potential to be one of the best and most popular places to reside in the entirety of Florida. Spacious new villas ranging in size from 4 to 9 bedrooms combined with excellent resort facilities are what make Champions Gate a one-of-a-kind resort. Champions Gate Resort is expertly located in Osceola County in Florida, spanning across 900 acres and approximately 20-25 minutes' drive from Walt Disney World Resort.

In the heart of the resort rests the stunning clubhouse, encircled by its resort-style swimming pool, which features water slides, poolside cabanas, a lazy river and a splash park for the children. Other communal facilities located in the centre of Champions Gate include a brand new fitness centre, cinema, children's playground, games room, a luxurious spa and volleyball courts. There are also a range of excellent facilities for sports fanatics including an 18-hole golf course with a separate driving range and putting green, as well as a dedicated golf clubhouse fitted with a pro shop and locker rooms. In addition, there are six immaculate clay tennis courts on-site and a separate tennis clubhouse to take advantage of.

All villas at Champions Gate Resort feature a spacious kitchen with granite counter tops, stainless steel appliances, a separate breakfast bar and formal dining area. Additionally, there is a poolside tiki bar serving light snacks and refreshing beverages, as well as a grill restaurant situated in the golf clubhouse for something more substantial. Properties located here include 4, 5, 6, 7, 8 & 9 bedroom homes with a capacity to accommodate up to 18 guests. Every home also contains a private screened pool with covered Lanai, a master suite with a king- or queen-size bed and TV, a master bathroom with a garden tub and separate shower, and all have laundry facilities.



A resort within a resort, the Encore Club at Reunion shares one of the most sought-after luxury gated community locations in Central Florida. From its prime location, just minutes away from Walt Disney World Resort, Reunion Resort has an additional new exclusive community aimed at luxury-loving holidaymakers.

On-site within the resort there is a zero-entry swimming pool with twisting slides and drop slides, the Kids' splash zone, as well as a range of sporting facilities like tennis, basketball and volleyball. Guests staying at the Encore Club can enjoy full unlimited access to their very own tropically-themed retreat, including the spectacular water park, sports amenities, restaurants and bars. The nearby Reunion Resort also offers a selection of additional resort pools, recreation amenities and restaurants.

Each one of these beautiful homes is designed and furnished with a modern holidaymaker in mind. They are bright, spacious and modern luxury villas, complete with full kitchen, dining area, comfortable living areas, TVs in each room, Wi-Fi access and your very own private pool and Lanai. Each home is equipped with clean towels and linen along with basic starter packs for toiletries and laundry.

The resort fee is \$25/day plus tax, which entitles guests access to the Encore Clubhouse, Encore Water Park, Encore Restaurants, complimentary theme park shuttle and inter- and intra-resort shuttle to and from the homes and Reunion Resort. The resort fee will also cover the guest cashless resort account set-up - Encore guests do not have automatic access to Reunion's water park, tennis and golf but can use all other facilities within Reunion.

Electric pool heat is available in all homes and is \$50 per day. Complimentary transportation in and around the resort is included for guests, along with scheduled shuttle services to and from the main attractions.



Belfast: 0289 099 8494





HEN YOU THINK OF ORIGINAL AMERICAN BEACHES, THINK OF DAYTONA BEACH!

23 miles of gorgeous beaches await you in Daytona Beach, one of America's most iconic beach destinations. Daytona Beach is perfect for family fun and on your holiday in this exciting destination, you can enjoy an abundance of family-friendly activities. From the thrilling Daytona International Speedway, to the iconic Daytona Beach Boardwalk and Pier, there are activities to suit everyone. Daytona Beach is conveniently located just one hours drive from Orlando, making it a perfect beach destination to combine with your Orlando family holiday.



Make sure you fit in a tour at the newly renovated Daytona International Speedway, you can even pose for photos on the podium. Leslie

#### Things To Do

Daytona Beach is all about family fun! From world famous sporting events, to stunning coastlines and amusement parks, you're sure to have buckets full of fun in Daytona Beach. Take a tour of the world famous Daytona International Speedway, give into your cultural side at the Hyatt Brown Museum of Art, try your hand at zip-lining or paddle boarding, stroll along the iconic Beach Boardwalk and Pier or why not take the family for a cycle at sunrise along the stunning beaches. Daytona Beach is also renowned for its fantastic dining options and its 50 festivals which run throughout the year. All of these amazing things to do in Daytona Beach means that no matter the time of year you visit, you'll be spoilt for things to see, do and enjoy.

#### **Shopping**

Daytona Beach is a shopper's dream and it has grown to be become one of the most popular retail destinations in Florida. Offering many malls, shopping districts, boutiques and speciality stores, there is something for everyone. From the fantastic new mall, One Daytona, to the Volusia Mall and the Pavilion at Port Orange, you'll be able to shop at all of your favourite high street stores. Not only that, there are incredible local boutique and speciality stores throughout the destination, ensuring you'll always be spoilt for choice.





Located directly on the sunny beaches of the Atlantic Ocean, the Hilton Daytona Beach Oceanfront Resort offers an abundance of amenities and many dining and recreational options.

Accommodation: 744 guest rooms, suites & beachfront cabanas. Each guestroom features one king or 2 queen beds, hair dryer, voice mail, radio-alarm clock, two telephones, wireless high speed internet access, iron/board and coffee maker. Each room brings the comfort and elegance of your own home and a relaxing experience with the Hilton Serenity Bed & Bath Collection\* featuring Peter Thomas Roth amenities. Leisure: The Spa at the Hilton, Two heated pools and complete fitness centre, Expansive pool deck, D-Dawg's Kidszone with planned children's activities, Children's pool.

Amenities: Seven restaurants & lounges including room service, sports bar, pool bar and full service dining, Hyde Park Prime Steakhouse, Connected to Ocean Walk Shoppes & Movies, Directly across from Daytona Lagoon Waterpark & Arcade, Directly in front of the historic Bandshell an outdoor amphitheatre with concerts and festivals throughout the year.



An oasis of tranquility amidst bustling Daytona beach activities, you'll find the Plaza Resort & Spa. Featuring a traffic-free beach, 15,000 sq. ft. spa, valet parking, outdoor pool, onsite dining and more. Awaken to fresh ocean breezes of the Atlantic Ocean in one of our 320 spacious guestrooms.

Accommodations: Guestrooms include kitchenette with coffee maker, microwave, plates, glasses and silverware, plus all rooms offer comfortable bedding with premium linens and multiple pillows, hair dryer, in-room directory, mini refrigerator, iron and ironing board, ice bucket, Wi-Fi, 42" flat screen TV with premium cable, digital alarm clock with iPod docking station, phones with voicemail, individual climate control.

Leisure: Oceanfront outdoor heated oversized pool, Ocean Waters Spa, Fitness centre, basketball court, planned activities.

Amenities: 2 restaurants, room service, Poolside Bar and Grill, Lobby Bar, 24-hour security, convenience market, business center, walking distance to restaurants, shopping and waterpark. Convenient to popular Daytona Beach attractions. 1 hour drive to Orlando.



Panoramic ocean views, legendary amenities, and modern luxury – Live large in the front row of one of America's most famous beaches. Bask in the Florida sun at our oceanfront pool, or grab a bite at our world-famous restaurant. You can do it all while rocking to the impeccably-designed Hard Rock\* environment and exploring the exciting Daytona Beach nightlife. From family vacations and business trips to destination weddings, the Hard Rock\* Hotel Daytona Beach offers an unparalleled experience.

Accommodation: Amp up your holiday. Glittering accommodations shine all night when you book a guestroom or suite at the Hard Rock® Hotel Daytona Beach. With unique amenities like Sleep Like a Rock beds and the pampering you deserve from our Rock Spa bath products, it's clear you're the star at Hard Rock®. Come and see for yourself how our 200-room shrine to modern luxury dials up the wow factor with sweeping ocean views, deluxe suites, and one-of-a-kind music amenities.

Leisure: Oceanfront Swimming Pool, Rock Spa® & Salon, Body Rock® Fitness Centre, Kids Pool, Bath Amenities from our Rock Spa® Line.

Amenities: Sessions Restaurant, High-Speed Wi-Fi, 24H Room Service, Rock Royalty® Level, Rock Shop®, Sound of Your Stay® In-Room Music Experience, iPad/iPhone Docking Station, Hard Rock Roxity Youth Club™.







### St. Petersburg & Clearwater



HE BEACHES OF ST. PETE/CLEARWATER ARE LOCATED ON THE GULF OF MEXICO AND APPROXIMATELY 90 MINUTES'
DRIVE FROM ORLANDO.

Home to two of the top beaches in the USA, the paradise of St. Pete/ Clearwater has over 35 miles of beautiful award-winning white sand beaches. The unique coastline here provides the perfect environment for amazing watersports including parasailing and jetskiing. St. Pete/ Clearwater offers you the chance to unwind and relax in the glorious Florida sunshine and with 361 days of sunshine a year, there is nowhere more perfect to holiday. There is also lots to do in the area from local family attractions to fantastic dining and more.



Do the screamer, the Dolphins will follow the boat and you will see the houses of the rich and famous.

Every evening at sunset they have a little celebration on the pier, good fun and a lovely vibe

Keith

#### Things To Do

The list of things to do in St. Pete/Clearwater is endless and the destination offers loads to enjoy, including water sports, museums, shopping and more. While there, we recommend you check out the Clearwater Marine Aquarium, the Dali Museum, the Morean Arts Center, and Caladesi Island. Alongside of these wonderful attractions, you can also try an array of water-sports in the area including paddle boarding and kayaking, and there are several boat tours to enjoy including sunset dinner tours, pirate tours and more.

#### Shopping

Ellenton Premium Outlets® is located 30 miles south of Tampa, St. Petersburg and 20 miles north of Sarasota in an attractive outdoor setting with covered walkways, lush



landscaping and flowing fountains. The centre is close to hundreds of miles of pristine white-sandy beaches in Florida's Gulf Coast vacation areas like Siesta Key Beach, Long Boat Key, Fort DeSoto Park near St. Petersburg Beach and Anna Maria Island. A wide variety of water and outdoor activities including golf are available throughout the area along with a vast array of fine and casual dining opportunities. Shop at more than 130 stores with savings up to 65% off every day. Tour America Customers receive a complimentary Savings Passport featuring hundreds of dollars in added value discounts and special offers.



Escape to the beautiful Gulf Coast and the newly transformed Clearwater Beach Marriott Suites on Sand Key, Florida's only all-suite Marriott hotel. Offering a special resort experience with suite accommodations overlooking Clearwater Bay, on the barrier island of Sand Key, this Marriott is a casually-elegant destination for any vacation!

Accommodation: 220 newly styled two-room suites on 10 floors with private balconies and water views • Suites include a separate living area with a sofa bed, a wet bar, mini-fridge & microwave • Safes in every room • Two LCD HD TVs, a 37" in the bedroom and a 42" in the living room with USB ports and access to your own Netflix, Hulu, Pandora and YouTube accounts • Luxury bedding - down duvet, cotton-rich linens • Wireless internet access available in all resort suites.

Leisure: Outdoor lagoon-style heated pool with cascading waterfall • Poolside Cabanas • ALL NEW Kid's Splash Zone • Whirlpool.

Amenities: Antonio's Salon & Day Spa • Hertz Rental Car desk • Lisa's Klubhouse, children's recreation & activity center • Concierge Services • Fitness Center • Gift shop and newsstand • Business Center • Valet laundry • On-site and Valet parking.



Located on 10 acres of white sandy beach between the warm waters of the Gulf of Mexico and the sparkling bay. Just a few minutes from the action of Clearwater Beach, you'll feel as if you've discovered a private island built especially for you!

Accommodation: Spacious rooms with either 2 queen beds or 1 king bed and can sleep a maximum of 4 adults or a family of 5. AC, bathroom with shower, hairdryer, telephone, cable TV, iron/ironing board, wireless internet available in room at a charge, tea & coffee making facilities, in room safe and refrigerator.

Leisure: Tropical swimming pool, tennis courts, pickle ball courts, pool and fitness centre.

Amenities: Gazebo poolside bar, 3 restaurants and entertainment.



Located on sun-kissed beachfront, the Sandpearl Resort, Clearwater Beach is a resort unlike any other. Powder-white sand and clear blue water surround our resort, offering plenty of relaxation under the year round Florida sunshine.

Accommodation: 253 guest rooms. Warm décor compliments the well-furnished spaces including modern amenities such as complimentary high-speed Internet access and 47-inch flat-screen televisions and plush beds.

Leisure: Zero-entry lagoon style pool, Sandpearl Spa fitness centre, Private pool-side cabanas (fee), Private beach, Beach sports rentals, Beach-front fire pit.

Amenities: Two restaurants and bar on property, concierge services, business centre, Complimentary WiFi, Live entertainment at Tate Island Grill, 100-year old Grand Steinway player piano in lobby, 24-hour bell service, Valet parking, Starbucks\* coffee and tea, light snacks and sundries at our lobby Marketplace, Child care services offered by our very own Camp Ridley (fee), Private boat slips at our own marina.



Opal Sands Resort offers guests the newest Gulf front accommodation on the Gulf of Mexico, right on Clearwater Beach's lively promenade. Guests revel in a grand sense of arrival to a panoramic blue vista which carries throughout the luxurious resort with a fresh, contemporary design, and lively beach-chic atmosphere.

Accommodation: All of our beautifully-appointed guest rooms and suites boast floor to ceiling windows with large balconies offering dramatic views of the Gulf and awe-inspiring sunsets. Wi-Fi in Guest Rooms.

Leisure: White Sand Beach, Gulf front Zero Entry Climate Controlled Pool and Hot Tubs, Full Service Luxury Spa, Gulf front Fitness Center, Beach Sports Rentals: Jet Skis, Paddle boards, and Kayaks (Locally through Concierge).

Amenities: Inspired Gulf front Dining, Beachside Tiki Bar, Poolside Food and Beverage Service and Live Entertainment, Experience Programs and Tours (Locally through Concierge), Full-Service Business Center, In-Room Dining Services, Wi-Fi, 24-Hour Bell Service, Laundry and Valet Service, Personalized Turndown Service, Valet Parking.





The newly renovated Postcard Inn on the Beach, or known to the locals as PCI is a casual, vintage-inspired Beachfront Resort designed with a quirky décor reminiscent of the old surfer digs. In a prime location, directly on St Pete Beach, just minutes from downtown and its many attractions.

Accommodation: Retro and surfer-chic décor, most have a surf board in the room! Flat screen TV, AC, tub/shower, laptop size in room safe, hairdryer, iron and ironing board, mini fridge, coffee maker, clock, telephone and WIFI. Vintage inspired with unique wall murals or a photo collage of all things surfing- orientated.

Leisure: Heated swimming pool, pool cabanas, towel service, 2 fitness centers, beachside cabana & beverage service, parasailing, kayak, paddle boards, jet ski rentals, complimentary bicycles, billards, ping pong, beach volleyball, board games

Amenities: The famous PCI Beach Bar is a great place to mingle with the locals while enjoying the sunset, great food at our Beachside Snack Shack, or unique drinks and menu items at Stamps Lobby Bar & Restaurant. Enjoy PS Grind, our new Specialty Coffee Mart, live music on the weekends, Firepit, lending library and discounts at BeachFront Buggies and Suncoast Water Sports.



13 acres of beachfront property located directly on the blue waters of the Gulf of Mexico in St Pete Beach. The hotel is just 30 minutes from Tampa International Airport, 25 minutes from St.Petersburg/Clearwater International Airport and about 90 minutes from all major central Florida attractions.

Accommodation: AC, smart TV, telephone, in room safe, coffeemaker, hairdryer, wireless high speed internet access, clock & iron/ironing board.

Leisure: 2 heated swimming pools, 1 whirlpool, a fire pit, fitness centre, beach chairs, kids playground, video game lounge, hammocks and beach volleyball. Watersports on site & golf nearby.

Amenities: Business centre, laundry, gift shop, ATM machines & disabled accessible rooms. 3 restaurants, 2 beach bars, and limited room service.

Added Values: Free room nights available



Rumfish Beach Resort by TradeWinds, is located on the awardwinning white sands of St. Pete Beach, consistently ranked one of America's Rest Beaches.

Accommodation: Flat screen HD TV, wet bar area with mini fridge, microwave, coffee maker, toaster and dishware, Wireless Internet access, in-room movies, telephone with voicemail, alarm clock, air conditioning, in-room safe, iron/ironing board, hairdryer.

Leisure & Amenities: Unwind at The SandBox beach lounge offering VIP Cabanas, open fire tables, campfire s'mores at sunset and the popular SandBar. Dine on sustainable seafood at the extraordinary RumFish Grill, showcasing a 33,500-gallon aquarium, indoor/outdoor bars, live music and retail store. Explore the shore, discover sea creatures at the touch tank, soar over the water on a jet pack, go on a fishing adventure or unwind poolside. At Guy Harvey Outpost, it's a totally immersive experience! Guy Harvey Outpost is Autism Friendly and located just 30 minutes from Tampa International Airport.



Overlooking the tranquil waters of the Gulf of Mexico, TradeWinds Island Grand is located on the white sand beaches of St. Pete Beach, consistently ranked one of America's Best Beaches.

Accommodation: Flat screen HD TV, wet bar area with mini fridge, microwave, coffee maker, toaster and dishware, Wireless Internet access, in-room movies, telephone with voicemail, alarm clock, air conditioning, AM/FM stereo CD player, in-room safe, iron/ironing board, hairdryer.

Leisure & Amenities: Lounge in a beach cabana, around multiple pools and whirlpools, or at a toes-in-the-sand beach bar as you sip tropical drinks and listen to live music. Wine and dine at Palm Court Italian Grill, one of many superb dining options. Enjoy thrilling watersports including JetLev water jet pack flights, a three-story water slide, paddleboats and more. Kids love nonstop fun from pirate shows and poolside movies to crafts and drop-off camps. Tennis courts, a fitness center, spa services and retail shops are also within steps. Our on-site resort transportation and car rental agency makes getting to Island Grand easy and stress free. Island Grand is Autism Friendly and located just 30 minutes from Tampa International Airport.





Our vacation 1 & 2 bedroom suites are luxurious waterfront rentals nestled snugly on the white sandy beaches of Treasure Island on the Gulf of Mexico.

Accommodation: Tastefully decorated, these spacious one and two-bedroom suites feature upscale furnishings throughout – porcelain tile floors in the living area, granite kitchen counter tops, fully-furnished kitchens with full-size appliances, private bathrooms, a coffee maker and tea pot with complimentary WiFi. One bedroom suites are 750 square feet (70 m2) and two bedroom suites are 1000 square feet (92.9 m2). All rooms have balconies and a view of the Gulf of Mexico. Great shopping & restaurants in walking distance.

Leisure & Amenites: On site BRGR restaurant open for breakfast, lunch & dinner. Fitness centre, outdoor swimming pool, jacuzzi and fire pit. Golf and restaurants in locality.





#### The perfect family beachfront resort offering condo-sized two bedroom suites and resort amenities under one roof!

Accommodation: Each one of our coastal-living style, Florida beachfront condo-resort suites provides 2 bedrooms (one king, one queen), 2 bathrooms, a separate living/dining room with queen sleeper/sofa, a fully equipped kitchen with full-size appliances, washer/dryer and a private balcony with views of the beach and Gulf of Mexico.

Leisure: Cool off in the large resort swimming pool (with a separate children's pool,) relax in our whirlpool spas, revitalize in the spacious fitness centre, play some ping-pong or relax under the palm trees by the waterfalls & fountains in the tropical courtyard.

Amenities: Satisfy your cravings at our restaurant/café and convenience store and sample a tropical cocktail at the pool bar overlooking the beach and Gulf of Mexico. Free use of the business centre, free Wi-Fi, free daily newspaper and free reserved parking. No resort fees!







Belfast: 0289 099 8494



From thrilling roller coasters, tranquil river cruises, exciting Segway tours and superb shopping, Tampa is a unique destination offering something for everyone. Tampa makes for a fantastic city stop on a Florida Fly/Drive holiday, or as pre/post cruise stay, and throughout the city, you will find lots to do including cultural gems, old town history, family friendly fun and an exciting nightlife and dining scene. The incredible Busch Gardens® theme park is also located in the city, meaning thrilling roller-coasters are on your doorstep when in the region. This modern city is located amongst some of the best natural surroundings in Florida, making it a great place to enjoy wildlife, local walks and water-sports in the area.



Take a walk on Tampa's riverwalk on the waterfront, it's 2.6 miles long and is pedestrian only, along which you will find some of Tampa's hotspots and favourite activities.

Yvonne

Team Tour America getting to know Tampa on segways



Tampa Bay is home to many museums, parks and restaurants which add a very stylish feel to the city. In the heart of Downtown, the revitalized Riverwalk along the Hillsborough River glitters with contemporary architecture and scenic green spaces. Other exciting attractions include; Busch Gardens, Adventure Island, Dinosaur World and the famous Tampa Bay Zoo, all of which are all guaranteed to provide families with loads of entertainment. In the evening time, head to Ybor City to enjoy Tampa's hottest bar and nightclub scene. There are also fantastic dining options throughout.

#### Shoppina

Tampa Premium Outlets® is a 441,000 square-foot outlet center that houses an enviable collection of more than 110 retailers delivering great brands at great



prices. Conveniently located at the intersection of I-75 and State Road 56, the outdoor shopping center features brands including Calvin Klein, Nike Factory Store, Saks Fifth Avenue OFF 5TH, Tommy Hilfiger and more. Guests will enjoy a relaxed contemporary "Key West" style complete with palm trees and water features to enhance the outdoor shopping experience. Tour America customers receive a complimentary Savings Passport, filled with hundreds of dollars in added value discounts and special offers.





The newly renovated DoubleTree by Hilton Tampa Rocky Point Waterfront is Tampa's best-hidden jewel. Close to beaches, shopping, dining & entertainment, located on the water near Tampa Westshore area. Enjoy a complimentary shuttle to Westshore Business District, Tampa International Airport, Westshore Mall, & International Plaza. Visit nearby sports venues such as Amalie Arena, Tropicana Field, Raymond James Stadium, or Steinbrenner Field. Walking distance from beaches and some of Tampa's most popular waterfront restaurants.

Accommodation: The DoubleTree by Hilton Tampa Rocky Point Waterfront offers beautifully renovated rooms with a king sized bed or two queen beds. Each room includes a small refrigerator, safe, 55-inch LCD TVs, USB port chargers stations, and complimentary basic WiFi.

Leisure: Pool, Courtyard with Fire Pits, Fitness Room.

Amenities: BluFin Waterfront Grill, Complimentary WiFi, Complimentary Airport Shuttle, Outdoor Heated Pool.





Conveniently situated in the Westshore business district, our hotel is only five miles from downtown Tampa and the Tampa Convention Centre. The hotel fosters an elegant and serene environment.

Accommodation: Each of our 325 gracious guestrooms and suites offers the high tech accompaniments expected today. High-speed wireless Internet available, 32" LCD-HD TV, Cable, Web TV and on-demand movies, Plush Pillow Top Mattresses, In-room safe that accommodates laptop computers, alarm clock radio, 24 Hour In-room dining.

Leisure: 24 hour Fitness Centre, Outdoor Pool, Beauty Salon. Amenities: Shula's Steakhouse, No Name Lounge, illy Café, Free Parking, Gift Shop, Business Centre.







## Fort Myers, Sanibel & Naples



HE BEACHES OF FORT MYERS AND SANIBEL ARE UNSPOILT FLORIDA, AT ITS BEST.

With natural, picturesque surroundings, a Southern flair and perfect white sand beaches, Fort Myers and Sanibel is a relaxing escape for all who visit. Enjoy sensational sunsets, beautiful hiking trails, delicious food, dolphin spotting on the coast and so much more.

Located on the Gulf Coast of Florida, the destination suits families, couples and those who love to explore the great outdoors.



Take a Kayak tour, we had dolphins and Manatees swim beside us. Make sure you spend some time on the lovely white sandy beaches. **Brenda** 



Team Tour America enjoying the amazing sunset on Fort Myers Beach

#### Fort Myers

Fort Myers is a laid back Florida town and it is home to a perfect white sand Florida beach. Covering 7 miles, Fort Myers Beach is known for its shallow waters and family friendly nature. Enjoy charming seafood restaurants, historical attractions, the Botanical Gardens, the Imagination Museum and a multitude of outdoor and water based activities such as kayaking.

Coconut Point® is a picturesque outdoor mall and Southwest Florida's premier shopping destination. This unique centre offers more than 140 speciality stores and restaurants set alongside several acres of lakes. Coconut Point is the perfect place to gather, shop, dine, play, see a new film – you name it!



Tour America customers receive a complimentary Savings Passport, featuring hundreds of dollars in added value discounts and special offers.

#### Sanibel

Sanibel Island is home to 17 miles of perfect secluded beaches which are decorated in beautiful shells, sponges and driftwood. Be surrounded by natural beauty, great seafood restaurants and the best of Florida hospitality in this unspoilt destination. While there, be sure to take part in the long-time tradition known as the Sanibel Stoop. On any given day, hundreds of people can be seen doing the 'Sanibel Stoop' all along the coast in this region, as they search for stunning, one of a kind seashells.

#### Naples

Nestled within the Everglades and Ten Thousand Islands and delicately trimmed with miles of sugar white sand beaches, Naples offers the best of big-city living with a small-town tropical feeling. Naples is known for its high-end shopping, world-class culture, golf courses and sophisticated dining. But it is also an affordable family destination that appeals to nature lovers and beach aficionados. Naples is flanked by miles of beaches with calm waters and fine white sand. A visit to the Naples Zoo at Caribbean Gardens is also a must for families in the area.





Gullwing is located on the widest stretch of white sand on Estero Island. Worries are easily kept at bay here. So much so that FamilyFun Magazine ranked it the best "family friendly" beach in the southeast U.S.

Accommodation: Private screened balcony, fully-appointed kitchen, full-size range and refrigerator with ice maker, microwave, dishwasher, cooking utensils and dishware,coffeemaker, toaster, living room with sofa, cable television and DVD player.

Leisure: Fitness centre, tennis court (equipment provided), heated beachfront swimming pool, large outdoor whirlpool.

Amenities: Business centre, Picnic gazebo and barbecue area with gas grills, Beach cabana rentals, bicycles, poolside snack bar.



Discover your escape in paradise. The Sundial Beach Resort & Spa features low rise condominiums that offer unobtrusive views and easy beach access.

Accommodation: Each unit features full kitchens, wireless internet, balconies or terraces and fine bath amenities. We offer studio, one, two and three bedroom units with beachfront access residences.

Leisure & Amenities: Resort activities such as 5 heated pools, restaurant, tiki bar, fitness centre on-site, water sports, bike rentals, kids activities, tennis, wedding services and more. Enjoy the world famous shelling, nearby state parks and golf, shopping and dining. Come experience Florida tropical living at the Sundial Beach Resort & Spa



Be greeted by cloudless skies, sparkling turquoise waters and white sandy beaches every morning at our Naples Florida beach resort. One of Florida's finest resort hotels, La Playa rests between the Gulf of Mexico and picturesque Vanderbilt Bay, offering guests a rare chance to experience South Florida's subtropical beauty from frontrowseats.

Accommodation: AC, cable TV, telephone, mini bar, in room safe,coffee maker, hairdryer, data port, inhouse movies, daily newspaper and iron/ironing board. Complimentary high speed internet access in all questrooms

Leisure: Fitness centre, personal trainers, sauna/spa, 4 outdoor pools, 18-hole championship golf course, poolside cabana, water activities & kids aquatic camp.

Amenities: Business centre, safety deposit box, gift shop, concierge/tour desk and rooms accessible for disabled. Restaurant, 2 bars and room service.



Located on 23 waterfront acres along the Gulf Coast of Florida, minutes from trendy shopping, inventive dining and driving distance to the Everglades. The resort is celebrated for its genuinely friendly staff who embody the highly hospitable philosophy of "The answer is yes; what's the question?

Accommodation: Well-appointed and spacious guest rooms, gulf views from a private balcony, flat screen TV, sitting area, large marble bathroom, oversized tub, high speed internet access, in-room coffee, daily newspaper, hairdryer, iron/ironing board.

Leisure: Three miles of pristine white-sand beach, three outdoor signature pools, 100 foot waterslide, jacuzzi, poolside cabanas, fitness centre, The Spa at Naples Grande, award winning tennis, championship golf, energizing water sports, walking distance to Waterside Shops.

Amenities: Concierge, five restaurants, lobby bar, 24-hour in-room dining, valet parking, transportation services, safety deposit boxes, valet laundry, sundries shop, business centre.

Belfast: 0289 099 8494



# Longoat Sarasota



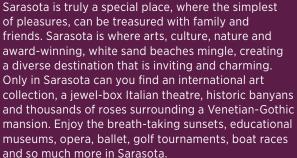
Sarasota is known for its tranquil beaches, stunning sunsets and its enriching culture and arts scene. A haven for nature lovers and boaters, Sarasota and Longboat Key offer you the opportunity to enjoy tropical breezes, warm waters and superb sandy beaches.

#### Sarasota



Make sure and visit Joan M. Durante Community Park in Sarasota Bay for beautiful walks and to see wildlife in it's natural habitat.

Tracy



Welcome to Paradise! Welcome to Longboat Key!

Longboat Key is a perfect refuge for visitors who desire seclusion and relaxation. Stretching narrowly for twelve sun-drenched miles between the waters

of the Gulf of Mexico and Sarasota Bay, Longboat

Key provides an ideal beach and bay-front setting

to unwind in the sunshine, enjoy a hike through a nature reserve, shop in high-end boutiques or have an

for the ultimate Florida holiday. Whether you decide

exceptional meal in one of the dozens of restaurants

along the island, you will be rejuvenated in Longboat



TOUR AMERICA.ie

Key.

Longboat Key



The Sandcastle Resort is located on Lido Beach in Sarasota on a 600 foot strand of private, natural white sand beach on the Gulf of Mexico. Just a half-mile from the entertainment and lifestyle centre of St. Armands Circle, guests enjoy the services and amenities expected of a beachfront resort.

Accommodation: Casually comfortable accommodation surrounds guests with the subtle colors of Florida, with a choice of refreshing views for the perfect beachside getaway - Northside, Courtyard, Poolside and Gulf. Rooms are equipped with a coffee maker, safe, hair dryer, mini refrigerator, iron and ironing board & high-speed internet.

Leisure: Two heated pools, private beach, golf and tennis nearby.

Amenities: Complimentary WiFi throughout the property, complimentary in room safe, business centre, shuffleboard, volleyball and ping pong, bicycle rentals, complimentary beach loungers, gift shop, disabled facilities. Candlelight restaurant and lounge, Sandcastle pool bar.



Prime beachfront location on Sarasota's Lido Key, 35 miles of white sand beaches, great Sarasota shopping, dining, and cultural attractions all easily accessible.

Accommodation: Spacious accommodations offer Florida-inspired décor, flat screen television, wireless internet access, kitchenette with full-size refrigerator, microwave oven, dishwasher, stove top, coffee maker, toaster, all dishware, flatware, and utensils, along with AC, in-room safe, hair dryer, toiletries, telephone, radio/alarm clock, iron/ironing board.

Leisure: 300 feet of private white-sand beach, two beachfront pools, 3 hot tubs, beach volleyball, pool & beach chairs, bicycle rentals, 24-Hour Fitness Center.

Amenites: Two restaurants, 2 bars, Tiki Bar, room service, business center, gift shop, concierge, garage parking, rooms accessible for the disabled.



Located on the Gulf of Mexico, the area's newest luxury beach resort is nestled on the powder-white sands and tranquil shores of Longboat Key, in a primarily residential neighborhood. Just a short distance away is St. Armand's Circle, often called the "Rodeo Drive" of Sarasota, and close to the destination's most popular attractions, including golf, spa, deep-sea fishing, museums, and much more!

Accommodation: 187 modern rooms and suites with views of the resort, pool or Gulf of Mexico. In-room amenities include plush, luxurious bedding, refrigerator, and single-cup coffee maker, nightly turndown service.

Leisure: Exceptional beachfront setting on exclusive Longboat Key. Zero-entry climate controlled outdoor pool and hot tub, sun-drenched pool deck. A variety of non-motorized water sports and fitness centre. Amenities: Poolside bar & lounge. On site dining options include a trendy restaurant offering an innovative menu, chic wine bar and in room dining. Complimentary wifi in guestrooms and public space, business centre, Concierge service, 24-hour bell service, laundry & valet service.



Located on the southern-most tip of exclusive Longboat Key, near the cultural activities of Sarasota. One mile from the fine shops, galleries and restaurants of St. Armands Circle. This beachfront resort sits on miles of private, white-sand beach with elegantly appointed accommodations, most with full kitchens and all with balconies offering breathtaking views of the Gulf, lagoon or golf course fairways.

Accommodation: Signature robes, Egyptian cotton sheets and micro plush blankets. AC, in-room safe, hair dryer, toiletries, telephone, radio/alarm clocks, cable TV, in-house movies, dataport/internet access, microwave oven, coffee maker, iron/ironing board.

Leisure: Outdoor heated pool, hot tub, watersports, spa, fitness centre, exercise studio, kids club, two golf courses, 20 tennis courts, marina.

Amenities: Business centre, safety deposit box, gift shops, concierge/tour desk, parking, daily newspaper, rooms accessible for the disabled. 6 Restaurants and bars; room service.

Belfast: 0289 099 8494









#### IAMI IS A DESTINATION LIKE NO OTHER.

From its beautiful beaches to its multicultural neighbourhoods, Miami offers so much for visitors to enjoy. From relaxing on the pristine beaches, to enjoying delicious cuisine, adrenaline pumping speedboat rides, historic homes and so much more, it will surprise you, every moment of every day. Miami is also home to one of the busiest cruise ports in he world, making it an excellent city to combine with a Caribbean cruise holiday. Whether you're travelling with your partner, family or friends, Miami truly has something special for everyone.



Make sure to pre book the speedboat Thriller ride - a great way to see the luxury homes of Star Island, fun for all the family.

Do a food tour on Espanola Way, a culinary adventure tasting food from all the different Miami neighbourhoods.

Christine

#### Things To Do

Miami offers a diverse mix of attractions and things to do. From enjoying relaxing boat tours and thrilling speedboat tours, to taking in historic sites such as Vizcaya Museum and Gardens, there is so much to enjoy. A visit to the revitalised area known as Wynwood Walls is also a must. This trendy district of Miami is famous for its colourful wall art. South Beach brings a mix of delicious dining, trendy shopping, fantastic hotels and lively nightlife, all of which are waiting to be enjoyed by you. If you love to be by the water, we also recommend you check out the Bayside area of the city, which is located along Miami's bustling harbour. There is great shopping and dining to enjoy in the area.

#### **Shopping**

A visit to Miami would not be complete without shopping and Simon Shopping Destinations offers three diverse centres in the city. Dadeland Mall®, Miami's most iconic shopping centre offers upscale



shopping and dining with more than 185 options in 1.4 million square feet. Stop by The Falls®, one of the largest open-air shopping, dining and entertainment complexes in the US with more than 100 stores and restaurants surrounding a million-gallon water feature and tropical foliage that runs through the centre. Before leaving Miami, enjoy 1 million square feet of retail and dining at Miami International Mall®, located just minutes from Miami International Airport, making it the perfect place to get those last minute fashion finds before heading home. Tour America Customers receive a complimentary Savings Passport featuring hundreds of dollars in added value discounts and special offers.



Located in the heart of South Beach, our guests are surrounded by the cultural attraction, shopping and nightlife that makes Miami Beach a favorite destination.

Accommodation: Newly remodeled rooms, WIFI, 42-inch HD TV, MP3 alarm Clock, mini-fridge, hairdryer, iron & ironing board, coffeemaker, large work desk plus chair and laptop safe. Rooms feature King or Queen/Queen beds, some have balconies or terraces with city or Pool views.

Leisure: Enjoy a day of tanning in the Miami Beach sun on our outdoor Pool Area, Jacuzzi, or at our 2nd Floor Plunge Deck, Run on the South Beach boardwalk by the ocean across the street from the hotel. Cruise around the beach with our complimentary bikes based on availability.

around the beach with our complimentary bikes based on availability.

Amenities: The fun doesn't stop there. Enjoy our Fitness activities such as Stretch and body conditioning, Yoga, Abs & Sculpt, Aqua fit, Salsa & shots. Our famous K'alma Spa helps you relax further with their revitalizing facial and body treatments. In addition, enjoy Ola our new restaurant featuring dual Chefs, Cristopher Camacho & Carlos Castro, they have brought the essential flavors of Latin America to Miami Beach. Begin your gastronomic adventure with a specialty mojito then be prepared to be blown away by Ola's world renowned ceviche.



The Grand Beach Hotel Miami Beach in South Beach, overlooks more than 200 feet of beautiful white sandy tropical beaches on the Atlantic Ocean. Recently built, this super modern Miami hotel offers the highest levels of luxury and comfort.

Accommodation: Featuring 420 luxurious and oversized guestroom suites our suites start on the 7th floor guaranteeing unobstructed views of the ocean or Biscayne Bay and Miami's skyline. Most of our suites include 2 gorgeous marble bathrooms, private balconies and panoramic floor-to-ceiling sliding glass windows, with breathtaking ocean, bay or Miami city views. Not only that, but all of our visitors enjoy a lounge area within their suite, large flat screen TVs with free movie channels and Wi-Fi (included in the daily resort fee).

Leisure: Our leisure facilities include 200 feet of beachfront, direct beach access from our pool deck, tranquility pool on 7th floor (adults only), 3 pools and 4 hot tubs, beach chair and umbrellas (included in the daily resort fee), 24 hour fitness center, massage and spa services provided on the beach or poolside.

Amenities: Chez Gaston Restaurant, lobby lounge, espresso gelato bar, sunset bar, pool cocktail bar



The InterContinental\* Miami sits on the shores of Biscayne Bay as an icon of the Downtown Miami skyline. Conveniently located between the Brickell Financial District and the Port of Miami, it is also steps away from the bustling Bayside Marketplace and The American Airlines Arena.

Accommodation: The 34-story hotel features 641 newly renovated luxury guest rooms. The extra-large rooms offer marble bathrooms with full baths.

Leisure: Pool deck, jogging track, mySpa & Fitness Centre. The spa features 10 treatment rooms, manicure and pedicure pods. The full service fitness studio offers workout clothes, lockers and Techno gym equipment with free weights. Step outside and enjoy a weekly spinning class overlooking Biscayne Bay.

Amenities: The Hotel's multiple food and beverage options include acclaimed Chef Richard Sandoval's Toro Toro Restaurant & Bar and Olé Restaurant Enjoy light bites poolside or overlooking Biscayne Bay at Bluewater Restaurant. Starbucks is also located in the lobby.



The Royal Palm South Beach Miami, a Tribute Portfolio Resort is an oceanfront oasis ideally located on world-famous Collins Avenue, steps from Ocean Drive. Offering direct beach access and world-class amenities in the heart of South Beach with nightlife and historic attractions just a short walk away. The resort's 393 guest rooms are warmly modern, residentially styled accommodations with an Art Deco architecture overlooking the tranquil turquoise Atlantic Ocean.

Accommodations: 393 rooms with AC, cable TV, telephone, mini bar, in room safe, hair dryer, complimentary high speed internet, 2 complimentary bottles of water in-room daily, complimentary tea and coffee in-room, iron/ ironing board.

Leisure: 24 hour fitness centre, 2 swimming pools, plunge pool and cabanas, Privai Wellness + Spa.

Belfast: 0289 099 8494

Amenities: Business Centre, Valet parking (fee), rooms with disabled access, Restaurant, 24 hour concierge, poolside bar, coffee bar, gift shop.





A revered Miami Beach landmark for more than half a century, Fontainebleau's iconic design is a spectacular blend of Miami's glamorous golden era and stylish modern luxury. The 20-acre oceanfront hotel features signature dining, LIV Nightclub, the renown Lapis Spa, stylish poolscapes and cabanas, and miles of pristine beach. At Fontainebleau the possibilities are endless.

Accommodation: AC, cable TV, telephone, mini bar, in room safe, hair dryer, high speed internet access, in room iMac and iron/ironing board.

Leisure: The Gym, world-class Lapis Spa (40,000 square feet) with 30 treatment rooms and golf courses nearby, 11 pools and miles of pristine beach.

Amenities: Business centre, parking facility (fee), gift shops, concierge desk, FB Kids Club and rooms with disabled access, 12 casual and fine dining restaurants, bars and lounges, The Shops at Fontainebleau & LIV Nightclub.

Resort fees are not included in the above price.



Occupying an entire city block on Collins Avenue, 1 Hotel South Beach sits directly on 600-feet of pristine beachfront. The celebration of nature throughout the hotel is evident, from the graceful twist of driftwood furnishings to the ever-present sounds of the ocean and abundance of living, natural material. The first hotel to debut in the 1 Hotels brand, 1 South Beach, offers unparalleled views of the Atlantic Ocean, Biscayne Bay and Downtown Miami's ever-expanding skyline.

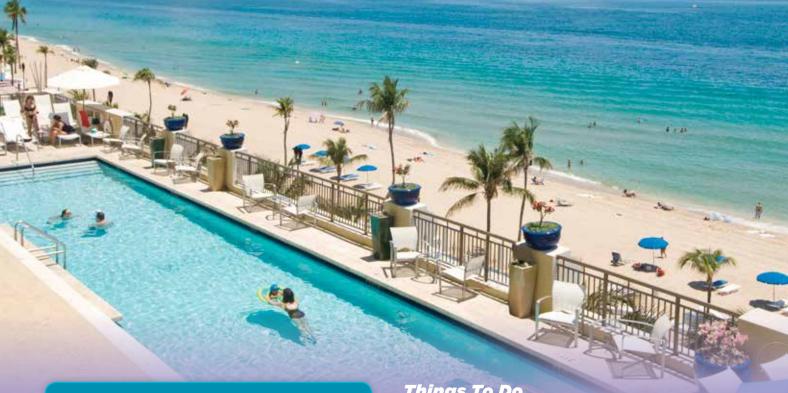
Accommodations: 425 guest rooms that average over 700 square feet, including 168 Suites and 1 Oceanfront Beachhouse Presidential Suite. Filtered water in all taps, sinks, and showers. In-room Nespresso coffee machine with recyclable pods, Mini bars featuring fresh, natural products, 100% organic cotton Keetsa mattresses and sheets, In-room yoga mat for use in or outside of the hotel. Complimentary high-speed wireless internet for up to 5 devices per room, Superlative high-definition LCD LG 55" inch television.

Leisure: Beach acccess, SoulCycle, the first US Bamford Haybarn Spa, 14,000 Sq. Ft. Anatomy Gym, four swimming pools, hot tub.

Amenities: Signature hotel restaurant (Habitat), lobby lounge bar (Drift), plant-based restaurant by Matthew Kenney (Plnthouse), poolside restaurant (The Sand Box), rooftop restaurant (Watr) and lobby café / juice bar (Neighbors). Access to Tesla house car for complimentary rides within a three-mile radius of the hotel for all guests, available on a first come basis during select hours.



# Fort Lauderdale



ORT LAUDERDALE, ALSO KNOWN AS THE VENICE OF AMERICA IS **LOCATED BETWEEN MIAMI AND PALM BEACH AND IT PROVIDES VISITORS** WITH ACCESS TO 23 MILES OF BLUE WAVE **BEACHES, 300 MILES OF INLAND CANALS** AND THE INTRACOASTAL WATERWAY.

A family friendly destination, Fort Lauderdale is a popular pre/post cruise stay option for those hoping to explore the Caribbean. As a destination, Fort Lauderdale is the perfect laid back city escape. Surrounded by natural wonders, excellent shopping and an abundance of restaurants, you will be spoilt during your visit.



is a really lively area to go out for a really tasty dinner and some drinks. A segway tour is a really great way to see the sights of Fort

Sarah

#### Things To Do

Fort Lauderdale sits along 23 miles of promenade beachfront Fort Lauderdale sits along 23 miles of promenade beachfront and it is loved as a destination for its culture, events and of course, its beaches. Relax on a sightseeing cruise, enjoy the gorgeous beaches, dine al fresco or shop til you drop. It is all possible in Fort Lauderdale. If you're into art and culture, check out the Museum of Art, the Florida Grand Opera, the Museum of Discovery and Science and the Stranahan House is also a must see. Nearby, you will also find The Everglades, where you can enjoy air-boat rides and tours.

#### Shopping



Sawgrass Mills® has everything from fashion and jewellery to electronics, sporting equipment, beauty products, home Furstenberg, GUCCI, Jimmy Choo, Prada, Salvatore Ferragamo
Company Store, Tory Burch and Versace. Tour America
Customers receive a complimentary Destination Passport
featuring hundreds of dollars in added value discounts and
special offers. Shuttle available from select Miami destination







Fort Lauderdale's quintessential hotel experience. Just minutes from Fort Lauderdale-Hollywood International Airport and the Port Everglades Cruise Port, the Hilton Fort Lauderdale Marina offers a spectacular, resort-style getaway in the heart of the Venice of the Americas.

Accommodation: Many of the 589 well-appointed guest rooms feature balconies with beautiful water views. Enjoy modern amenities such as mini fridge, flat screen TV, luxury bedding, and pillow top mattresses.

Leisure: Set along a scenic stretch of the Intracoastal Waterway, the hotel has its own 33-slip marina. Guests can relax around the heated swimming pool, savor our local flavors at Waterway restaurant and walk to shops and restaurants. Bicycle rentals offer additional options, as does the Water Taxi that stops at the hotel, and the beach shuttle that whisks guests to the very best stretches of sand nearby.

Amenities: 3 Unique Dining Options, Water Taxi Stop on property, Outdoor Heated Pool, Complimentary Beach Shuttle, 24 Hour Fitness Center, Bike Rentals, Pool & Marina Side Outdoor Bar, Room Service, 33 -slip Marina with Mega Yachts, Valet, Concierge, Business Center.



Discover a beachfront getaway at Bahia Mar Fort Lauderdale Beach – a DoubleTree by Hilton hotel, the iconic centerpiece of Fort Lauderdale Beach. Situated on 40 acres, the reimagined and nautically designed hotel is nestled between the Intracoastal Waterway and the Atlantic Ocean.

Accommodation: The newly redesigned interiors inspired by the destination's nautical ambience feature white and blue accents, custom carpet, floor-to-ceiling headboards, custom-made dressers, desks, and light fixtures. Each room is equipped with a LED flat-screen television, WiFi, and new appliances including a mini-refrigerator and microwave upon request.

Leisure: Outdoor Pool, Fitness Centre, Water Sports, Yachting Centre, Tennis Courts, Bike Rentals.

Amenities: Water taxi from hotel, 3 restaurants, Concierge, Valet and Self Parking available, Free WiFi.



Find stylish, spacious accommodations and a haven of relaxation and warmth the moment you arrive. With an ideal location overlooking the golden sands of 7-mile-long Fort Lauderdale Beach, Sonesta Fort Lauderdale Beach allows you to soak in Southern Florida's soothing coastal ambiance from the comfort of your guest room resulting in a perfectly curated place to unwind, breathe easy and connect.

Accommodation: 240 spacious guest rooms, all boasting ocean views, come complete with generous and convenient in-room amenities. Reserve one of our 23 suites overlooking the ocean.

Leisure: Walk along miles of warm, white sands. Lounge on the sundeck by the outdoor pool. Bask in the ocean breeze and dine at Steelpan, a Caribbean-American fusion kitchen and bar, serving up a menu influenced by the multicultural island flavors of South Florida. Jog on the beach or in the fitness centre. Enjoy events and activities every day with Daily Delights offerings. Or step outside for shopping, entertainment, food and art, all within reach.

Amenities: Room service, valet, business centre, beachfront restaurant, 24-hour fitness centre, lobby bar, poolside bar, in-room safes, mini-fridge, Spa Treatment Suite for customized treatments



B first to experience the newly renovated B Ocean Resort Fort Lauderdale. An exciting oceanfront hotel located directly on the pristine white sand beach, this exquisite hotel offers modern, remodeled guest rooms with breathtaking views of the Atlantic Ocean. Our prime location makes us the premier choice among Fort Lauderdale oceanfront hotels. You will B captivated during your stay at B Ocean Pesort

Accommodation: 487 newly renovated guest rooms featuring the most desirable amenities, Blissful Bed®, Aveda bath amenities, 55-inch flat screen TV, Keurig single cup coffee maker, mini-fridge, in-room safes, including FreeB™ WiFi.

Leisure: Direct private beach access, 2 outdoor swimming pools, 24-hour fitness center, B Indulged Spa Suite.

Amenities: Four delectable dining venues, including the iconic Wreck Bar with the famous Mermaid Shows.





Palm Beach is home to legendary resorts, exquisite mansions and stunning natural beauty. It is also abundant with excellent shopping, world-class restaurants and so much more. Palm Beach is adored for its small-town character, and a stay in one of the destinations incredible hotels will be relaxing and luxurious. Palm Beach is truly the perfect destination to unwind and take a step back



Palm Beach Outlets are a must for all shoppers! The Segway Tour is a great way to see Downtown Palm beach & Palm Beach Island. Alice One of the great things about the attractions of Palm Beach is their diversity. Family friendly activities in the area include; the Lion County Safari, the Palm Beach Zoo and the Rapids Water Park, all of which will give your little ones a chance to really enjoy their holiday. If you're visiting with your significant other, take a drive to the Jupiter Inlet Lighthouse and enjoy a taste of Florida's history as well as panoramic views of the area. There are also lots of opportunities in the region to enjoy nature with local hiking trails, coastal walks and plenty of picturesque beaches. If you're a fan of shopping, there are also lots of options throughout the area.

#### Shopping

One of south Florida's top luxury shopping destinations, Town Centre at Boca Raton® features an outstanding mix of upscale and elite specialty shops along with your favourite Mall



shops along with your favourite Mall stores. The impressive line-up of six department stores – Neiman Marcus, Saks Fifth Avenue, Nordstrom, Macy's and Bloomingdale's – draws shoppers throughout Palm Beach and Broward Counties. Among the 220 stores at Town Centre, you will find The Apple Store, Tiffany & Co, Louis Vuitton, Tory Burch, Lilly Pulitzer and many more. There is a wide array of dining options, from The Capital Grille, to the Cafes at Boca. A recent expansion – The Terrace at Town Centre – introduces a number of new lifestyle shops. Tour America Customers receive a complimentary Savings Passport featuring hundreds of dollars in added value discounts and special offers.





Since 1947 The Colony has been at the centre of Palm Beach social life. Its location is ideal; adjacent to the world famous Worth Avenue in the centre of the town and within easy walking distance of Midtown Beach, Palm Beach's best beach.

Accommodation: The Colony's hotel rooms, suites and penthouses reflect a British West Indies decor with pale yellow walls, tropical inspired draperies and imported Mahogany furniture. The Colony has one-bedroom and two-bedroom suites. All suites have living rooms with sofa beds. Rooms, suites and the penthouses all have complimentary wireless Internet available. Cable television includes HBO. Flat screen televisions, robes, hairdryers, safes, umbrellas and luxury bath amenities included in all rooms.

Leisure: Outdoor swimming pool.

Amenities: Famous for entertainment, The Polo Lounge is open from 5:00pm to 10:00pm Sunday to Thursday, until closing on Friday and Saturday. Live, musical entertainment is provided throughout the weekend. Room service, concierge, valet parking.



Experience luxury in paradise at Palm Beach Marriott Singer Island Beach Resort & Spa. Our all-suites hotel is located on beautiful Singer Island, between Jupiter and West Palm Beach. Explore area beaches from our resort, including West Palm Beach, John D. MacArthur Beach State Park and Manatee Lagoon. Our luxury hotel on Singer Island welcomes you to the West Palm Beach area in the height of style. We look forward to making your stay memorable.

Accommodation: Palm Beach Marriott Singer Island Beach Resort & Spa offers 212 luxurious condo style suites with elegant, spacious living rooms, full kitchens, and private terrace balconies.

Leisure: Go for a swim in our outdoor infinity pool or our lagoon pool with a slide. Enjoy our fitness centre, sauna, whirlpool, scuba diving, snorkelling, volleyball, surfing and bike rentals.. Relax at SiSpa which offers a chic escape providing a sanctuary for body, mind and soul.

Amenities: Dine and unwind at one of the resort's 3 restaurants, 3800 Ocean, Reef Tiki bar and Lagoon Cantina.



Located on 356 tropical acres on the Intercoastal Waterway/ Marina and the ocean right in the middle of Palm Beach and Fort Lauderdale in south Palm Beach county.

Accommodation: Offering 5 different options ranging from Ocean View rooms at Boca Beach Club to 2 Bedroom Bungalow Suites with full kitchens and self-parking. High speed internet access, cable TV, in room movies, telephone with voicemail, work desk, alarm clock/radio, hairdryer, iron/ironing board, AC and in room safe.

Leisure: Private Beach, 6 Swimming pools (3 oceanfront and 2 adults-only options), Surf Boca Water Sports including FlowRider Surf Simulator, two fitness centres, Quest Club for Children, 2 18-hole Championship Golf Courses, 18 Tennis Courts, Waldorf Astoria Spa & Salon, bicycle rentals and an array of boutiques for resort shopping.

Amenities: 13 Restaurants ranging from freshly caught seafood at Seagrille and Morimoto sushi to frozen hot chocolates at Serendipity. 24-hour room service, Quest Club for Kids, transportation services and on-site car rental, in-room safe, babysitting, arcade and 24 hour security as the resort is private only open to quests and members.



Located in the heart of Palm Beach on 140 acres of oceanfront property. Only 1 mile from famed Worth Avenue and 6 miles from Palm Beach International airport. With its multitude of amenities, The Breakers is the perfect resort for families and couples alike.

Accommodation: All rooms have been newly renovated, TV, DVD player, in-room movies, complimentary high-speed wireless internet access, safe, minibar, hairdryer, iron/ironing board, bathrobe and CD/radio alarm clocks with iPod docking stations.

Leisure: 4 Oceanfront pools, 5 whirlpool spas, private beach, watersports, family entertainment centre, two 18-hole Championship golf courses, 10 tennis courts, spa with beauty salon, 2 fitness centres, bike rental, 11 shopping boutiques, complimentary new Ocean Fitness centre.

Amenities: 9 restaurants ranging from delicious seafood at Seafood Bar or Italian classics at The Italian Restaurant to American cuisine at The Flagler Steak House, 8 bars, 24-hour room service. Kids club, babysitting, playground. Smoke-free facilities, business services, limo or town car service available, safe-deposit box, valet parking and multilingual staff.







HE FLORIDA KEYS ARE A STRING OF TROPICAL ISLANDS LOCATED IN SOUTHERN FLORIDA.

Stretching approximately 120 miles, the Keys are home to incredible beaches, excellent water sports and stunning sunsets. The islands, each of which has its own personality, make for a fantastic holiday. Whether you're looking to relax in the Florida sunshine or whether you want to get active, the best way to experience all that the Keys has to offer, is by island hopping and spending some time on each of the keys.



Make sure you get to The Southernmost Point Buoy in Key West for pictures.

Head to the beaches for the most beautiful sunsets that everyone celebrates in this lively quirky little town. Sarah

#### Things To Do

The Florida Keys are home to many wonderful things to see, do and enjoy. Being surrounded by water, there are lots of opportunities to try kayaking, paddle-boarding, fishing, boating and so much more. On land, a visit to the Ernest Hemmingway Home and Museum is a must, as is a trip to Bahia State Park. Fort Jefferson is another fantastic must see, as is the southernmost point of the USA. In Key West, join the daily celebrations as the sun goes down at Mallory Square. Throughout the Keys you will also have lots of opportunities to enjoy amazing food, world-class diving/snorkelling and even luxury hotel resorts.

#### Shopping

Whether you are coming from or going to the Florida Keys or taking a rewarding day trip from the Miami area, Florida Keys Outlet Marketplace® is a superb destination for outlet



shopping. The centre is conveniently located off the Florida Turnpike & US-1 on the only route to the Keys.







Nestled on 13 acres of lush hardwood forestry along the Gulf of Mexico and the southern boundaries of the Everglades National Park, three miles from downtown Key Largo and one hour south of Miami.

Accommodation: Cable TV, in-room movies/video games, wireless internet access, AC, telephone, in room safe, coffee maker, refrigerator, hair dryer and iron/ironing board.

Leisure: Two outdoor heated pools, whirlpool, snorkelling, diving, kayaking, watersports and fitness centre.

Amenities: Business services, high speed internet access, laundry, gift shop, restaurant, bar/grill and room service.



Turquoise water. Towering palms. Calm breezes. Imagine yourself whisked away to a tropical paradise where you indulge in mind, body, and spirit, as you rediscover an oasis called Cheeca Lodge & Spa.

Accommodation: 214 rooms and suites are an oasis of relaxation and comfort for unforgettable Islamorada lodging.

Leisure: 1,100 foot palm-lined private beach, 525-foot wooden fishing pier including rods for guest use and bait for purchase (no license needed), three swimming pools, which includes an adult-only pool, full-service cabanas, Spa at Cheeca Lodge, fitness studio, complete line of watersports including, snorkeling, family fishing trips, eco tours, sunset cruises, sailboats, paddleboards, parasailing, sea kayaks & bicycles. Six lighted sport courts, including tennis, pickleball and basketball, and 9-hole par 3 golf course designed by Jack Nicklaus.

Amenities: 4 Restaurants, lobby bar, coffee bar & breakfast bistro, Camp Cheeca kids camp.



Oceans Edge Key West Resort Hotel & Marina is the newest and largest Key West luxury property. At Oceans Edge Key West we have a passion for conserving this beautiful island, and a vision for creating a bigger, better, more authentic slice of paradise!

Accommodation: Every room is oceanfront with sizable waterfront balconies and porches. Rooms include cable TV, mini refrigerator, coffee maker, telephone, bathrobes, hairdryer and Wi-Fi internet access.

Leisure: Deep water access and a 165-slip marina, scenic harbor walk with amazing views, six swimming pools, complimentary 1 hr rental of stand up paddleboards and kayaks, on-site access to fishing charters and snorkel boats, complimentary bike rentals, multiple poolside kids activities, poolside movies, fitness classes

Amenities: Dining at Yellowfin bar and grill, Waterfront bar, Pack 'n Plays, Café, proudly serving Starbucks, concierge, daily & hourly shuttle service - depart the hotel at the top of every hour; drop off/pick up in front of the Waterfront Brewery (201 William St, Key West, FL 33040) and return to Oceans Edge at thirty minutes past the hour.



Located on the largest private beach in Key West, Florida. A short walk from Southernmost Point U.S.A and Key West Aquarium. Minutes from the vibrant attractions and nightlife of Duval Street and historic Old Town. Easy access to world-class water sports, including deep-sea fishing, paddle boarding, and diving in America's only living barrier reef.

Accommodation: Discover oceanfront Key West accommodations that infuse classic luxury and warmth with contemporary flair.

Leisure: Pool and beach concierge, two tropical outdoor pools, indoor and outdoor spa operations, on-site equipment rentals including bicycles, scooters and watersports.

Amenities: Multiple dining outlets in addition to a signature toes-inthe-sand dinner experience, unique sand sculpture workshops, vibrant nightlife within walking distance. Indoor & outdoor spa operations



















**\$SILVERSEA** 







### Cruising is more popular than ever and here are the reasons why our clients just LOVE to cruise!

### Its a floating resort!

From ice skating, rock climbing, zip lining, cirque du soleil at sea, go-karting, for families and the thrill seeker, the options are endless!

### Relaxation

The spa's onboard offer most of the same services that land-based spas offer: massages, facials, wraps and body scrubs. A great tip is to head to the spa when the ship is in port as they do discounts and reductions on port days!

### Dining

All cruise ships have abundance of complimentary options such as main dining room & buffets. There is also the options of booking into a specialty restaurant if you want to treat yourself or celebrating a special occasion! Ask your sales agent about prebooking your specialty dining packages.

### Unpack once but discover a number of destinations!

Cruising is an all in one holiday, visiting multiple destinations with the comfort of modern amenities and the beauty of only having to unpack the once.

**CONTACT OUR LUXURY CRUISE EXPERT NIAMH TO PLAN YOUR NEXT HOLIDAY** 





Perfect Day at CocoCay is a private destination exclusively for Royal Caribbean clients, located in the Bahamas. You'll find endless ways to chill out and enjoy beautiful beaches and pristine water, plus thrilling experiences like the incredible Thrill Water Park, ziplining and every water sport you can imagine.



Just 65 miles from the coast of Miami, Florida, Ocean Cay MSC Marine Reserve is a previous industrial sand extraction site that has been restored to a pristine piece of land in the Bimini chain of islands in the western Bahamas. The 120-square-acre restored island is surrounded by a 64-square-mile marine reserve and four smaller

The private island and marine reserve will immerse guests in the natural beauty of their surroundings with white sand beaches, beautiful blue water and lush Bahamian greenery. Guests can seamlessly pass directly between the ship and island throughout the day and evening to take advantage of all of the facilities available onboard and ashore.

## Orlando & Cruise



FTER a few days doing everything that the Orlando Theme Parks have to offer, the best recovery is taking a few nights on a

Caribbean cruise. Less than an hours drive away is Port Canaveral or Tampa which are both home to a great selection of cruise ships.

Why not stay 7 nights in Orlando from €499 per person for flights and accommodation, and add on one of the following...



3 NIGHT BAHAMAS



3 nights on-board **Royal Caribbean's Mariner of the Seas** 

**Ref:** 655797

Ports of Call: Port Canaveral;



7 NIGHT CARIBBEAN

PER PERSON

7 nights on-board **Royal Caribbean's Harmony of the Seas** 

**Ref:** 655982

Ports of Call: Port Canaveral; Perfect Day Cococay (RCCL Private Island); Cozumel Maya Mexico; Port Canaveral



**PER PERSON** 

7 nights on-board **Norwegian Escape** 

**Ref:** 6558<u>06</u>

Ports of Call: Port Canaveral; St. Thomas; Tortola; Great Stirrup Cay Bahamas; Port Canaveral

**75** 

## Beach & Cruise Miami & Fort Lauderdale

IAMI is a city like no other. With striking Art Deco **buildings throughout South** Beach and the city, you cannot miss its colourful vibrance and all together "happy" atmosphere. Spend time exploring the fun of the city and the golden beaches, then sail away to the Caribbean for the ultimate relaxation.

Why not stay 3 nights in Miami from €659pp for flights and accommodation and add one of the following:



5 NIGHT CARIBBEAN



5 nights on-board MSC Divina **Ref:** 655794

**Ports of Call:** Miami; Costa Maya (Mexico); Ocean Cay (MSC Private Island); Miami



**PER PERSON** 

7 nights on-board MSC Seaview **Ref:** 655796

Ports of Call: Miami; San Juan; Charlotte Amalie; Ocean Cay (MSC Private Island);



**ORT Lauderdale has** some of the best

beaches in Florida, as

well as one of the biggest cruise ports and it's a great location to be based in to see even more of the Sunshine State. Relax and enjoy a great resort before setting sail on your luxury cruise

Why not stay 3 nights in Fort Lauderdale from €669pp for



7 NIGHT CARIBBEAN

**FROM PER PERSON** 

7 nights on-board Regal Princess **Ref:** 655804

Ports of Call: Fort Lauderdale; Princess Cays (Princess Private Island); Falmouth Jamaica, Grand Cayman; Cozumel Mexico; Fort Lauderdale



FROM

6 nights on-board **Celebrity Equinox Ref:** 655799

Ports of Call: Fort Lauderdale; Key West; George Town Grand Cayman; Cozumel Mexico; Fort Lauderdale



## LUXURIOUS INDULGENCE THE SUITE EXPERIENCE

For something extra special, you can now choose from a wide range of premium class suites on-board your cruise. Each cruise line provides a unique luxurious experience for your stay on board.

Here are a few things you can expect when choosing the suite life...

- Butler service
- Unlimited drinks package
- Priority embarkation / disembarkation
- Dedicated suite guest dining venue
- Access to private sun deck
- Best cabin location onboard
- Private areas specifically for suite guests
- Generous onboard credits to spend in spas, etc.
- Luxury bathroom amenities
- Free WiFi throughout the ship
- \* Benefits available dependent on suite category and specific cruise line chosen





## 75 V (C

- Remember to reconfirm flights 24 hours ahead of return.
- Photocopy important travel documents and pack separately.
- Please use the FREE sim card we give you in a spare phone as up to 5 phones can use it as a hotspot.
- Hiring a car? Don't forget your Driver's License and credit card.
- Before you go to the parks, purchase your water and nibbles locally it's cheaper.
- Don't forget to bring a travel plug.
- Currency reminder: USA American Dollar (\$).
- ATMs are commonplace.

- We strongly recommend having travel insurance.
- We strongly recommend you carry a credit card, as most hotels require an imprint on arrival. Please note if you use a debit card the funds will be actually taken from your account and will take up to 14 days to refund after check out.
- Most prices in USA are stated without tax, applicable tax is advised at the till.
- Tipping is optional but the expected norm is 15% rate in bars, restaurants and taxis.
- Whilst hurricanes or tropical cyclones are irregular and difficult to predict, in areas around the Western North Atlantic, climatic conditions potentially conducive to hurricanes or tropical cyclones are most likely to arise during the months of June through to October.

**NO ESTA** NO ACCESS! The Visa Waiver Program permits citizens of participating countries to travel to the United States for stays of up to 90 days without a visa. All VWP travellers are required to obtain an electronic travel authorization prior to boarding a carrier to travel by air or sea to the USA. Travellers are recommended to register at latest two weeks prior to date of departure. As of the 8th September 2010, all applications for ESTA will incur a charge at a confirmed rate of \$14 per person (subject to change) including infants. Once this has been paid it will be valid for all travel into the US for the following two years. It is important to note that once you have been issued an authorized entry on your ESTA, should you update your passport in the interim of its validity (2 years) you must update your ESTA with the relevant details. For more information visit; https://esta.cbp.dhs.gov/esta/

### **VISAS & PASSPORTS.**

- Irish citizens / holders of Irish passports travelling to USA can avail of the Visa Waiver Program (VWP).
- Some travellers are not eligible by law (including persons with criminal records or those having previously overstayed the term of their visa) to enter the US using the VWP and you should check with the US Embassy for details of these categories before you purchase your holiday.
- Some travellers are not eligible by law (including persons with criminal records or those having previously overstayed the term of their visa) to enter Mexico, Canada or Caribbean, you should check with the applicable Embassy for details of these categories before you purchase your holiday.
- If you do not hold an Irish passport, you must check the applicable passport and visa requirements with the embassies of the countries you will be visiting during your holiday.
- Passengers entering and transiting the United States under the VWP are required to hold a machine readable passport (MRP). If any person who is a citizen of a VWP (i.e. Irish citizens/ holders of Irish passports) does not have a MRP, then they will need to obtain a U.S. non-immigrant visa prior to departure.
- · Children all ages including infants must hold a valid MRP.
- Please note that Passports can take up to 8-10 weeks to secure, so applications for passports, including applications to exchange a non-MRP for a MRP should be made in advance. It is your responsibility to ensure that the name provided at the time of booking matches that exactly on your passport (including initials). If there is a difference you may be refused entry onto your flight / vessel
- · We regret we cannot accept any liability if you are refused entry onto any flight or into any country or otherwise suffer any difficulties or incur any costs as a result of not having an acceptable passport or any required visa(s)
- Passengers who have previously been refused a US visa, should contact the US embassy. Those intending to re-enter during their vacation i.e. on a coach tour into Canada or cruising the Caribbean or Mexico should ensure on doing Immigration that Multiple Entry is stamped on their passport.

Cork: 021 2429222

- Clients embarking on a cruise need to have a minimum of 6 months validity on their passport
- · All above relates to EU citizens only. For other nationalities, please check with your relevant embassy

### IMPORTANT HOTEL INFORMATION



 In the US there are various rating systems, that is why Tour America created its own rating system. Our attempt is to give a guide to the overall quality of properties and to help you choose the best accommodation suited to your needs. This is obtained from visits to the properties at various times.

Comfortable, basic accommodation offering value for money Good medium standard accommodation offering a range of facilities Excellent accommodation with great location and popular with visitors  $\bigstar \bigstar \star$  First class property with a large range of restaurants and facilities

- Please note that certain hotels require at least one person to be over the age of 21 years old in order to check in. In most USA hotels upon check-in, photo identification and credit card are required.
- Certain properties levy clients directly in the resort with fees for the use of various facilities at those properties, and we will endeavour to advise of these at the time of booking.
- Please be aware that in March and April, Las Vegas, Cancun and Florida are very popular destinations for spring break and can be quite lively with college students.
- We have done our outmost to ensure that all information contained in this brochure is current and corresponds with the holidays on offer. We reserve the right to make changes to information contained within our brochure and will advise you of these changes at the time of booking or when they are known to us. This advice will be limited to that which is fundamental to the contract or which we believe may affect

Dublin: 01 8173500

- the enjoyment of your holiday. If any facility detailed in this brochure is essential to your dream trip, please let us know at the time of booking and we will try to advise you of the latest information.
- Please be aware that in some instances due to refurbishment, weather conditions, maintenance, low season and public holidays, facilities and entertainment may not be available or open, and may be temporarily withdrawn without notice. As these circumstances are beyond our control we reserve the right to change the particulars in this brochure. Every effort will be made, wherever possible, to advise you on these prior to date of your departure.
- Furthermore, Tour America reserve the right to decrease or increase the prices in this publication at any time. This brochure was issued in 2019 and the details and prices included in it are valid from 2019 until issuing of any revised edition. Holidays in this brochure operate from January 2020 to December 2020.
- Please take into account that the hotel rooms photos are only a depiction of the type of rooms on offer and may not represent the actual room described. We cannot guarantee room configuration, some hotels only contain rooms with one bed so please ensure you make us aware if you require two beds
- Homes normally require a security deposit of \$500.

Belfast: 0289 099 8494

- All information is correct at time of printing but may be subject to change without notice.
- All special requests are subject to availability upon check-in. Special requests cannot be guaranteed and may incur additional charges.







## It's not the most exciting aspect of your holiday, but it's a necessity.

Tour America have arranged a special travel insurance policy with Blue Insurances Ltd, Ireland's leading supplier of Travel Insurance to suit our clients requirements. The full terms, conditions and exclusions are incorporated in the Master Certificate which alone constitutes the contract of insurance between the insured person and the Insurer. Please read the policy as it is important. The Insurance shall be subject to Irish Law. All insured persons will receive a summary of cover with their booking invoice.

**Couple** (from) **€99\* €119** 

**Family** (from) **€109**\* **€125** 

\*For holders of Private Health Insurance with min €55,000 medical cover abroac Prices subject to change.

### Winter Sports

To include winter sports just add €20 per person for Premier and €25 per person for Premier Plus.

### **Premier Plus Cover**

Maximum age limit is 75 years (Persons age 70-75 must hold valid private health insurance with a minimum of €55,000 of medical cover abroad). Family cover means 2 adults and any number of their children aged under 19.

### **Cruise Connection Cover**

For an extra charge this will provide cover for you in the event you fail to reach your cruise embarkation point due to an insured reason and need to obtain extra travel to reach the next point on the cruise.

### Your Travel Insurance

All Travel insurance policies contain exclusions that you should know about. Please make sure that the cover meets your needs and requirements.

### **Dangerous Activities**

If there is an activity that you will participate in then please let us know and we can provide you with cover for an additional premium. Personal Liability is excluded whilst driving mechanically propelled vehicles.

### Important Health Notice

Your insurance states you must declare any preexisting condition that you or any of your travelling companions may have prior to purchasing this insurance. You should also declare any condition of a close relative that could give rise to you or any of the insured party cancelling or curtailing your/their holiday. See pg 5 of your Travel Insurance Cover. If you do not contact Health Check you may not be covered for the pre-existing condition.

### Confirmation of Cover

Your sales agent will confirm insurance cover prior to booking. Insurance must be purchased at the time of booking where you will be given your summary of cover and validation certificate, Tour America and Blue Insurances are now able to text you your policy details or email the policy directly to you. Just tell us your mobile number or email address when booking.

### Claims Adjuster

Our claims adjusters are Irish based and will settle your claims quickly and efficiently. Claims forms are available online. Please see your summary of cover for details

### Money Back Guarantee

You have the right to seek a refund within 14 days of issue if you are not satisfied with the terms and conditions and provided no claim has been made.

### Travel Insurance Cover

An Insurance booklet is available in our offices with full policy information and exclusions. Blue Insurance Ltd is regulated by the Financial Regulator

### **Emergency Assistance**

A 24 Hours Emergency Assistance is available to all our clients in the event of a medical emergency or curtailment. Please see your summary of cover for details.

### Law

Your Policy is governed by Irish Law.

### **Terms & Conditions**

Terms and Conditions are correct as of 30 June, 2019

### For the most up to date version of our Terms and Conditions please see our website www.touramerica.ie

You can book a Tour America Package Holiday or have the option of choosing and building your own holiday or just simply booking cars or hotels or flights or cruise solely. Our terms and conditions are dependent on what choices you make and conditions vary based on what has been booked. The following details the different types of products available and the applicable terms and conditions:

### 1. SECTION 1: Tour America Package Holiday 2. SECTION 2: Single Travel Component

Our booking terms & conditions for car hire only Our booking terms & conditions for cruise only Our booking terms & conditions for flight only Our booking terms & conditions for Hotel only 3. SECTION 3: Events & Event Tickets

### **SECTION 1: Tour America Package Holiday**

When you purchase a Tour America Package Holiday, which is a combination of flights and hotel accommodation and/ or self-catering accommodation and/or car hire services at an inclusive price the protections provided to consumers under the Package Holidays and Travel Trade Act,1995, such as your monies benefiting from the security afforded by our bond and our liabilities to you as the Organiser of your holiday for the purposes of the Package Holidays and Travel Trade Act,1995, are applicable to your Tour America Package Holiday. We are responsible for the proper performance of all travel services included in the booking. Please see our Tour America Package Holiday terms and conditions below.

TERMS & CONDITIONS "Consumer" means you, the person who buys or agrees to buy the holiday or any person on whose behalf you agree to purchase the holiday and who is listed on the Booking Form or any other person to whom you transfer a holiday which you have bought. "Organiser" means Tour America.

### 1. CONTRACT

These booking conditions and the contents of our Brochure and/ or website together with any airline or sailing tickets issued contain the total of the conditions applicable to your package. No contract shall arise until the Organiser has (i) received a deposit or full payment for the holiday; and (ii) has issued written confirmation of its acceptance to the Retailer as the agent of the Organiser or to the Consumer. By asking us to process your booking, you are accepting these terms and conditions contained herein. Whether you book alone or as a group, we will only deal with the lead booking name in all subsequent correspondence, including changes, amendments and cancellations. You must be 18 years old and possess the legal capacity and authority to book as the lead name and travel on holidays with us and take up the offers advertised by us if they are still available.

### 2. PERSONS WITH SPECIAL NEEDS

It shall be the Consumer's responsibility to disclose, prior to booking, to the Organiser any physical or mental condition of a member of his party which may be relevant. Consumers are required to complete and return the Organiser's Special Needs form detailing any special requirements which they may have as a consequence of any physical or mental condition. The Organiser reserves the right to decline to provide a holiday for a person with special needs, where in the Organiser's opinion that holiday would be inconsistent with the special needs of that person.

### 3. PAYMENT & CANCELATION POLICIES

You may cancel your booking at any time before the start of your holiday in return for payment of the cancellation fees detailed below. You also have the right to cancel your booking before the start of your holiday, without paying cancellation charges, in the event of unavoidable and extraordinary circumstances (see clause 7(f)) occurring at the place of destination or its immediate vicinity and significantly affecting the performance of your package or which significantly affects the carriage of passengers to the destination. You will be entitled to a full refund of any monies you have paid (except for any insurance premiums, unless you can show us that you cannot reuse your policy), but shall not be entitled to additional compensation.

Deposits: Because of the ever changing nature of airfare structures and the increasing availability of instant purchase air fares our deposits will vary from booking to booking. For example if you accept an instant purchase fare, such as Aerlingus.com, at the time of booking this must be paid in full [together with your travel insurance] in addition to the normal Tour America minimum deposit of €150 per person and a minimum deposit of €250 for any booking which includes a cruise. Holidays involving Cruises, Coach Tours, Train Tours, Holiday Homes and Published Airfares and/or any other outside supplied product will also involve the payment of the deposit required by the 3rd party supplier, this additional deposit will be confirmed and collected at the time of booking.

Payment (for Cruise holidays): If you do not pay in full at least 12 weeks before the scheduled departure we shall have the option of cancelling the cruise holiday or if you notify us in writing that you wish to cancel the holiday, certain, specific charges are payable by you the Consumer. These charges apply to the total cost of the package.

Cancellation Policy: If you do not pay for the package in full at least ten weeks before the scheduled date of departure we shall have the option of cancelling the holiday or if you notify us in writing that you wish to cancel the holiday certain, specific charges are

payable by you the Consumer in both cases. These charges apply to the total cost of the package as follows:

Period Before Departure Cancellation	
Loss of deposit	
50% of total cost	
75% of total cost	
100% of total cost	

Payment (for Cruise holidays): If you do not pay in full at least 12 weeks before the scheduled departure we shall have the option of cancelling the cruise holiday or if you notify us in writing that you wish to cancel the holiday, certain, specific charges are payable by you the Consumer. These charges apply to the total cost of the package

Cancellation for Non-Payment: If the holiday is not paid for by the due date, the Organiser shall have the right to cancel the holiday. If the Organiser, at the request of the Consumer or Retailer, agrees to delay cancellation of the holiday, then if the Organiser subsequently cancels for non-Terms & Conditions payment, the cancellation charges set out above shall apply and be payable by the Consumer.

Instant Purchase/Ticketed Flights: Cancellation of holidays involving instant Purchase/ticketed flights once tickets have been issued will incur the above charges together with additional charges which may be levied by the airline, which in some cases can be up to 100% of the cost of the airfare. It is not possible to inform you of the ticketing deadline at the time of booking. You will be informed at the time of such charges at the time of cancellation.

Cruises, coach tours: 56 days or more before departure as above plus cancellation charges required by 3rd party supplier 55–0 days before departure- 100% cancellation of all external elements plus applicable charges as outlined above. Cancellation of holidays involving ticketed flights or any of the above elements will incur further cancellation charges, these charges will vary depending on the 3rd party supplier.

In the case of sea travel the provisions of the Athens Convention 1974 (and any amendments thereto) relating to the carriage of passengers and their luggage by sea may apply. This Convention and the sea carriers conditions of carriage may continue to apply to you and your party throughout your stay on board the ship, and during boarding and disembarkation.

This Convention presumes that your baggage has been delivered undamaged unless you give full written details to the carrier (i) in the case of apparent damage before you disembark from the ship; or (ii) in the case of damage which is not apparent or loss within 15 days of disembarkation or from the time when the baggage should have been re-delivered to you.

### 4. PAYMENT & CANCELLATION POLICY ON LINE BOOKINGS:

\*Please see General Terms & Conditions

### 5. TRANSFERRING YOUR BOOKING

You may transfer the package to another person, who satisfies all the conditions that apply to the booking, provided you give us at least 7 days written notice in writing before the date of departure and pay our standard substitution/ transfer fee of €150.00 per person. It should be noted that on a transfer both the person who transfers and the transferee become jointly and severally responsible for the full cost of the holiday.

In accordance with the provisions of Clause 1 of this booking form, you should be aware that some suppliers, such as carriers, impose cancellation fees and apply restrictions which are not within the control of the Organiser and for which the Organiser shall not be held liable. We will notify you of these as may be appropriate. The transferee must sign the booking form.

### 6. ALTERATION BY THE CONSUMER

If, after our confirmation invoice has been issued, you wish to alter a holiday, we the Organiser may do so at our discretion if practicable. A request for alteration must be made by the Consumer by e-mail or in writing by the lead passenger to the organiser and must be accompanied by the relevant administration fee. A non refundable administration fee of €150.00 is per individual amendment (for a maximum of two passengers), and  $\ensuremath{\in} 100$  per additional passenger thereafter. If the alteration is impracticable the original holiday arrangement shall continue to apply. Any alterations requested to bookings within 28 days of the date of travel will be subject to full cancellation costs of original holiday. An adminstration fee of €250 per person will be applied in addition to the new costs of the alteration required. No alteration by the consumer shall be effective until such time as the Organiser issues written confirmation of acceptance of such alteration and the contract between the Organiser and the Consumer shall be thereby amended to include such alteration. If only some of the Consumers booking request a change, which is found to be practicable, a price adjustment for all Consumers on the same booking may be payable and must be discharged on the date shown in the Organiser's written confirmation of such change.

If default is made by the Consumer in complying with the foregoing requirements, the Organiser shall have the right to cancel the holiday in accordance with Clause 3 and the cancellation charges as provided for in Clause 3 are payable by the Consumer. Once travel has commenced, the original booking will be subject to full cancellation charges as inidicated in clause 3, and any alterations or changes made will be subject to the appropriate administration fee and relevant costs applicable to the new product purchased. In accordance with the provisions of clause 6, the consumer should be aware that some suppliers impose cancellation fees and apply restrictions which are not in the control of the Organiser and for which the Organiser will not be liable. The cancellation charges applicable to your original booking will continue to apply, notwithstanding any change in the date of departure.

### 7. SPECIAL REQUESTS

Special requests (e.g ground floor accommodation, sea view etc.) shall be communicated by the Consumer in writing to the Organiser or Retailer at the time of making the booking. The Organiser shall use reasonable endeavours to fulfil such requests. The granting of such requests is the sole responsibility of the property manager. No liability shall attach to the Organiser for failure to comply with a special request and such requests do not form part of the contract.

### 8. ALTERATIONS/CANCELLATIONS BY THE ORGANISER/ CONSUMER

(a) Without prejudice to the Consumer's statutory rights, the Organiser reserves the right to alter, change, curtail or cancel a holiday.

(b) If as consequence of "unavoidable and extraordinary circumstances" (as defined in subparagraph (f) of this clause), the Organiser is obliged to curtail, alter, extend or cancel a holiday, the Consumer shall not be at liberty to maintain a claim for compensation or otherwise for any loss arising as a consequence of the said curtailment, alteration, extension or cancellation of the holiday.

(c) A minimum number of booking's are required for a programme of holidays. The Organiser's obligation to provide that programme shall be contingent upon the Organiser receiving and maintaining that minimum number of bookings. In the event that the Organiser does not receive the minimum number of bookings or having received such minimum number has that number reduced by reason of cancellations or transfers by the Consumers or the relevant programme at any time up to 4 weeks prior to the departure date and the Consumer shall not be entitled to make a claim for loss arising as a consequence of curtailment or cancellation in these circumstances. The Organiser shall notify the Consumer within seven days of any cancellation or curtailment necessitated by the foregoing circumstances.

(d)(i) If prior to the departure date there is a cancellation, alteration, change or curtailment relating to a holiday, which results in more than 18 hours change in the time of departure or return, or in a change of resort, or in the type of accommodation offered, or some other change which fundamentally alters the holiday. The Consumer shall be entitled to withdraw from the contract without penalty or to accept the alteration to the contract.

(ii) The Consumer shall inform the Organiser or the Retailer (as appropriate, in the light of the Organiser's instructions) of his decision to accept the alteration to the contact or to withdraw from the contract in writing within 7 days from the date upon which the Consumer was notified of a circumstance failing within Clause 8(d)(i) above. Where the Consumer confirms acceptance of the alteration to the contract between the Organiser and the Consumer shall thereby

be amended to include such alteration.

(iii) Where the Consumer withdraws from the contract pursuant to Clause 8(d)(1) or where the Organiser, for any reason other than the fault of the Consumer cancels the package prior to departure the Consumer is entitled (a) to take a replacement package or equivalent or superior quality if the Organiser (whether directly of through a Retailer) is able to offer such a replacement, as may be offered by the Organiser: or (b) to take a package of lower quality if the Organiser is able to offer such a replacement and to recover from the Organiser, the difference in price between that of the package purchased and the replacement package as may be offered by the Organiser: or (c) to have repaid as soon as possible all the monies paid under the

(iv) In the event that the offer of an alternative holiday is not accepted by the Consumer, in writing, within such time as shall be determined by the Organiser from the date of the offer of the alternative holiday the Organiser shall assume that the Consumer has declined such offer and the Consumer shall only be entitled to return of payments made. (e) Further, where the Organiser cancels, alters, changes or curtails the holiday as contemplated in clause 8(d)(i) the Consumer shall be entitled to receive compensation in accordance with the scale set out in this sub-paragraph:- No compensation shall be payable where the alteration is for the reasons referred to in clause 8(b) or 8(c) or where the Consumer accepts the alteration as provided for in clause 8(d) In the event that the offer of an alternative holiday is not accepted by the Consumer, in writing, within such time as shall be determined by the Organiser from the date of the offer of the alternative holiday the Organiser shall assume that the Consumer has declined such offer and the Consumer shall only be entitled to return of payments made.

Within 8 weeks: €13	Within 6 weeks: €19
Within 4 weeks: €25	Within 2 weeks: €38

(e) Further, where the Organiser cancels, alters, changes or curtails the holiday as contemplated in clause 8(d)(i) the Consumer shall be entitled to receive compensation in accordance with the scale set out in this subparagraph:- No compensation shall be payable where the

alteration is for the reasons referred to in clause 8(b) or 8(c) or where the Consumer accepts the alteration as provided for in clause 8(d)(i)

Depart Date Copensation per person.

(f) In this booking form, the term, "Unavoidable and extraordinary circumstances", means a situation beyond our control (or your control, if you are invoking such a situation), the consequences of which could not have been avoided even if all reasonable measures had been taken including Acts of God, natural disasters, adverse weather conditions, fire or other destruction of any vessel, craft or vehicle to be used in connection with a holiday, riots, acts or war, civil commotion, exercise of legislative, municipal, military or other authority, strikes, industrial action, requisition of equipment, mechanical breakdown, shortage of fuel, insolvency or default of any carrier or service supplier connected with a holiday, fraud perpetrated against the Organiser or any other reason beyond the control of the Organiser.

### 9. INSURANCE , THE CONSUMER'S ATTENTION IS DRAWN TO THE EXCLUSION CLAUSES & EXCESSES IN THE INSURANCE POLICY ARRANGED BY THE ORGANISER

It is a condition of this contract that the Consumer is covered either by the travel insurance scheme arranged by the Organiser or covered by another travel insurance scheme which furnishes the Consumer with at least the same level of cover as that afforded by the travel scheme arranged by the Organiser.

It is the responsibility of the Consumer to check that the insurance scheme provides the Consumer with his desired level of cover. In so arranging insurance cover for the Consumer the Organiser is acting as the agent of the relevant insurer and shall not be responsible to the Consumer for any default by the insurer under that policy. All claims made against the insurance policy shall be made directly to the insurer. The Consumer shall be responsible for making any special or increased insurance arrangements which he deems necessary.

### 10. PRICE VARIATIONS

All prices quoted are stated in Euro and are based on tariffs and exchange rates current and appropriate at the time of publication. If any of these vary the cost of the holiday may increase or decrease accordingly. Any such increase/ decrease must be paid by or refunded to the Consumer. During the period of twenty days prior to departure date, the price specified in the contract shall not be increased by the Organiser. The circumstances in which the price may be varied shall only be to allow for changes in: (a) transport cost, including the cost of fuel (b) dues, taxes or fees chargeable for services such as landing taxes or (c) embarkation or disembarkation fees at ports and airports.

### 11. YOU THE CONSUMER

You must check all travel documentation immediately it is furnished to you. If it is incorrect or you have a query you must notify us. If you have any other queries or complaints in relation to the package you must immediately inform our representative at the location where the incident arises and if asked set out in writing details of your complaint. If it is not possible to do so whilst on location you must notify us of any complaint not later than twenty - eight days after your return.

It is your responsibility for ensuring that you and your party are at the port of departure in sufficient time to complete all embarkation requirements prior to departure. It is expected of you and your party that you will abide by all instructions and/or directions given by a member of our staff or other person in authority or any crew member of a carriers craft or vehicle used in connection with the package. We are only responsible for those matters with which we are connected. We are not responsible for your actions or for a third party's action or inaction. It is also the sole responsibility of the Consumer to ensure that you are in possession of all travel documentation i.e. passports, visas (where relevant) and that same

The Consumer hereby agrees to indemnify the Organiser for any costs incurred by the Organiser as a consequence of the Consumer being denied transportation or entry as a consequence of the Consumer failing to have their travel documentation or same not being in order. The Organiser reserves the right to terminate the contract with the Consumer if the behavior or conduct of the Consumer either prior to or during a holiday is likely to endanger the safety or well being of other Consumers in his company or that of the Consumer himself, the Organiser, or that of the Organiser's representatives contractors, agents or employees and the cancellation charges as provided for in Clause 3 of this Booking Form are payable by the Consumer.

Further, where as a result of the Consumer's actions or the actions of any other person who is listed on this Booking Form either or both of the following incidents occur: (i) there is a delay or diversion to the means of transportation the subject of this contract; (ii) the accommodation in which the Consumer is staying damaged; the Consumer hereby agrees to indemnify the Organiser against any claim (including legal costs) made against the Organiser in relation to the occurrence of such incidents.

Pursuant to Regulation EC261/04 airline passengers are granted rights including in certain circumstances the right to cancel their flight and receive reimbursement of the cost of the flight from their airline. Full details of these rights will be publicised at EU airports and will also be available from affected airlines.

HOWEVER, YOU SHOULD NOTE THAT REIMBURSEMENT OF THE COST OF A FLIGHT THAT FORMS PART OF YOUR HOLIDAY IS THE RESPONSIBILITY OF YOUR HOLIDAY AIRLINE AND WILL NOT AUTOMATICALLY ENTITLE YOU TO REIMBURSEMENT OF THE COST OF YOUR HOLIDAY FROM US.

### 12. LIMITATION OF LIABILITY

The Organiser shall not be liable for any damage caused to the Consumer by the failure to perform the contract or the improper performance of the contract where the failure or improper performance is due neither to any fault of the Organiser or Retailer acting on the Organiser's behalf nor that of another supplier of services because: (a) the failure which occurs in the performance of the contract is attributable to the Consumer (b) such failures are attributable to a third party unconnected with the provision of the services contracted for, and are unforeseeable or unavoidable: or- (c) such failures are due to (i) unusual and unforeseeable circumstances beyond the control of the Organiser, the Retailer acting on his behalf or the supplier of the services, even with all due care could not foresee or forestall.

In the case of damage other than death or personal injury or damage caused by defamation or by the wilful misconduct or gross negligence of the Organiser the amount of compensation which will be paid the Consumer will be limited to, in the case of an adult an amount equal double the inclusive price of the holiday to the adult concerned and in the case of a minor an amount equal to the inclusive price of the holiday to the minor concerned. The Organisers liability will not exceed any limitation applicable under any international convention governing or relating to the provision of the service complained of in the place of where they are performed or due to be performed, even if that convention has not been ratified or applied in the Republic of Ireland.

For international transport by air the provisions of the Warsaw Convention 1929 (including as amended by the Hague Protocol of 1995 and by any of the additional Montréal Protocol of 1975) or the Montréal Convention 1999 relating to the carriage of passengers and their luggage by air may apply, throughout the flight and during boarding and disembarkation. For international transport by water the provisions of the Athens Convention relating to the Carriage of Passengers and their luggage by sea, 1974 (and any amendment thereto) may apply. In respect of rail travel, the Berne Convention 1961, in respect of carriage by road, the Geneva Convention 1973; and, in respect of hotels, the Paris Convention 1962 may apply.

For the avoidance of doubt, this means that the Organise is to be regarded as having all benefits of any limitations of liability contained in any of these conventions or any other international conventions applicable to the Consumer's holiday. This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montréal Convention. Compensation in the case of death or injury There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 Special Drawing Rights ("SDRs") (approximately €125,000) the air carrier cannot contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it was not negligent or otherwise at fault.

Advance payments: If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately €19,300).

Passenger delays: In the case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately €5.000).

Baggage delays: In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately €1,200)

Destruction loss or damage to baggage: The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approximately €1,200). In the case of checked baggage, it is liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is only liable only if at fault.

Higher limits for baggage: A passenger can benefit from a higher liability limit by making a special declaration at check-in and by paying a supplementary fee.

Complaints on baggage: If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to the checked baggage, the passenger must write and complain within seven days, and in the case of delay within 21 days, in both cases from the date on which the baggage was placed disposal.

Liability of contracting and actual carriers: If the air carrier actually performing the flight is not the same as the actual carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated that air carrier is the contracting air carrier.

Time Limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have

Basis for the information: The basis for the rules described above is the Montréal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the member states). A copy of the conditions of carriage applicable to the holiday and the Convention referred to above, can be supplied on request- In the event of any liability on the part of the Organiser for injury, illness or death, no payment will be made unless the following conditions are complied with: (i) the Consumer must advise the Organiser in relation to the injury or illness while the Consumer is at the resort and must also write to the Organiser within three months of the completion of the holiday; (ii) the Consumer must transfer any rights that the Consumer has, in respect of such injury, illness or death against any person to the Organiser; (iii) the Consumer must co-operate fully with the Organiser to enable the Organiser or its insurers to enforce such rights.

[\*Data Protection; Accuracy; and Governing Law & Jurisdiction-Please See General Terms & Conditions Below1

### 13. COMPLAINTS

During your holiday: If you are unhappy with any of the travel services you have booked, the group leader should, inform contact the local supplier, without undue delay, (i.e. the coach company or hotelier), if the supplier is unable to remedy the situation, to your satisfaction, please contact us, using the contact details we have provided to you in the Tour America Information Sheet provided in your travel documents or alternatively you can make direct contact with us on our emergency number 00 353 1817 3500 (24 hour service) and we will do our best to resolve any problems.

When you return: If the matter is not resolved or cannot be resolved, while you are away, then you should follow this up, by writing to us, within 28 days from returning from your holiday. An Online Dispute Resolution (ODR) platform has been set up by the European Commission

http://ec.europa.eu/consumers/odr/ which provides easy access to alternative dispute resolution (ADR). Please note that we are not currently subscribed to an approved Alternative Dispute Resolution (ADR) scheme therefore neither the ODR platform nor any approved ADR providers will be able to accept your complaint. If you prefer, you can take your complaint to the District Court Small Claims Procedure or another suitable court.

### 14. INSOLVENCY PROTECTION ARRANGEMENTS

The EU Directive on Package Travel and Linked Travel Arrangements 2015/2302 requires us to provide security for the package holidays booked with us and for your repatriation in the event of our insolvency.

For our flight-based packages, we hold a Travel Agent's license Number T.A. **TA0443** issued by the Commission for Aviation Regulation, 3 rd Floor, Alexandra House, Earlsfort Terrace, Dublin 2, Telephone Number +353 1 6611700,

Email: info@aviationreg.ie and as a requirement have arranged an approved secured bond.

### 15. ASSISTANCE WE WILL PROVIDE TO YOU IF YOU ARE IN DIFFICULTIES ON HOLIDAY

If you are in difficulties and you have contacted us looking for assistance, we will provide you with appropriate assistance, without undue delay, in particular by:

- providing appropriate information on health services, local
- authorities and consular assistance; and
  assisting you in making distance communications and helping you find alternative travel arrangements.

If the difficulty for which you require assistance was caused intentionally by you or through your negligence, we shall not be liable for the costs of any alternative travel arrangements or other such assistance you require and we reserve the right to charge you a reasonable fee for any assistance we provide, which will not exceed the actual costs we incur.

### **SECTION 2: Single Travel Component**

When you purchase a single travel component from Tour America's inventory of flights/hotel accommodation and/or self-catering accommodation and/or car hire services.

Each travel service component has its own independent price. This is not a Tour America Package and it is NOT protected under the Package Holidays and Travel Trade Act, 1995 and Tour America is NOT LIABLE to you as an Organiser for the purposes of the Package Holidays Act, 1995. Each single travel service component has its own terms and conditions which apply to the purchase of the relevant travel service component, please see the terms and conditions applicable to the relevant travel service component

### **BOOKING TERMS & CONDITIONS FOR CAR HIRE ONLY**

IMPORTANT NOTICE: The Package Holidays and Travel Trade Act, 1995 does not apply to this single travel service component [please see Introduction above]

### 1. LEGAL CAPACITY:

When you book car hire through us you are entering into a contract with the car hire company who have their own standard terms and conditions which will apply to your contract with them. A copy of any car hire company's terms and conditions are available on request. By asking us to confirm your booking, you are accepting that the terms of this agreement (and the conditions of any contract made with your suppliers) apply to your booking and the car hire arrangements you have booked.

Contract: Tour America is selling the tickets as agents for the car hire company, which means the contract for the car hire will be between you and the car hire company.

Please note that each car hire company has its own booking terms and conditions which you will be required to accept.

### 2. INFORMATION REGARDING DOCUMENTATION REQUIRED TO HIRE A CAR?

Tour America does not accept any responsibility if you should be denied car hire due to non-fulfilment of the above.

### 3. CANCELLATION/ AMENDMENTS:

If you need to change or cancel your travel plans it is your responsibility to notify Tour America in writing of such request. Most car hire companies apply cancellation charges

### 4. LIMITATION OF LIABILITY:

As Tour America acts as agent this will mean that it will have no contractual liability to you in respect of the operation of the car hire. This means that in the event of you suffering personal injury, illness or death as a result of any act or omission of your car hire company or you having any complaint about the quality of the services provided or having any other complaint at all, your sole right of redress will be against the car hire company who provided such service and that we will be under no liability at all (whether in contract, tort or otherwise). Without prejudice

to the foregoing, in the event that we are found liable on any basis whatsoever in relation to your booking our maximum liability to you, if Tour America is found to have been at fault in relation to any service that Tour America provided (as opposed to any service provided by the car hire company for whom Tour America is not responsible) is limited to the cost of the booking in question. We do not exclude or limit liability for death or personal injury that arises as a result of our negligent act or omission or our employees whilst acting in the course of their employment.

We shall not be liable for any indirect, special or consequential loss, including economic loss, which term shall include loss of profits, loss of use of profits, business, revenue, and goodwill or anticipated savings.

[\*Data Protection; Accuracy; and Governing Law & Jurisdiction - Please See General Terms & Conditions Below]

### **BOOKING TERMS & CONDITIONS FOR CRUISES**

**A:** Cruise only bookings and Fly+Cruise packages are organised by the cruise company.

### 1. CONTRACT:

Tour America is selling the tickets as agents for the cruise line company, which means the contract for the cruise will be between you and the cruise line company.

Please note that each cruise line company has its own booking terms and conditions which you will be required to accept.

### 2. PASSPORTS/VISAS/HEALTH REQUIREMENTS: Tour America is very happy to inform you of current

four America is very nappy to inform you of current documentation requirements if you so require. It is incumbent upon you to ensure that you meet the passport, visa, health requirements of the countries you wish to visit and those that you transit (even if it is for a plane change). Many countries require that your passport should be valid for a period of (a minimum) six months from the date of arrival into that country. Tour America does not accept any responsibility if you should be denied boarding or deported due to non-fulfillment of the above.

### 3. CANCELLATION / AMENDMENTS:

If you need to change or cancel your travel plans it is your responsibility to notify Tour America in writing of such request. Most cruise line companies apply 100% cancellation charges.

### 4. LIMITATION OF LIABILITY:

As Tour America acts as agent this will mean that it will have no contractual liability to you in respect of the operation of the cruise. This means that in the event of you suffering personal injury, illness or death as a result of any act or omission of your cruise line company or you having any complaint about the quality of the services provided or having any other complaint at all, your sole right of redress will be against the cruise line company who provided suchservice and that we will be under no liability at all (whether in contract, tort or otherwise).

Without prejudice to the foregoing, in the event that we are found liable on any basis whatsoever in relation to your booking our maximum liability to you, if Tour America is found to have been at fault in relation to any service that Tour America provided (as opposed to any service provided by the cruise line company for whom Tour America is not responsible) is limited to the cost of the booking in question.

We do not exclude or limit liability for death or personal injury that arises as a result of our negligent act or omission or our employees whilst acting in the course of their employment. We shall not be liable for any indirect, special or consequential loss, including economic loss, which term shall include loss of profits, loss of use of profits, business, revenue, and goodwill or anticipated savings.

[\*Data Protection; Accuracy; and Governing Law & Jurisdiction – Please See General Terms & Conditions Below]

**B:** Fly+Cruise packages organised by Tour America are subject to Tour America's package holiday terms & conditions (see section 1).

### BOOKING TERMS & CONDITIONS FOR FLIGHTS ONLY

IMPORTANT NOTICE: The Package Holidays and Travel Trade Act, 1995 does not apply to this single travel service component [please see Introduction above]

### 1. CONTRACT:

Tour America is selling the tickets as agents for the airlines, which

means the contract for the flight will be between you and the airline. Please note that for each ticket there are additional terms which are specific to that fare. Most instant purchase tickets and many non-instant purchase tickets once issued are nonrefundable when cancelled. You are responsible for complying with any airline's terms in relation to check-in times, reconfirmation of flights or other matters. In relation to flight tickets, you are required to use all flight coupons in order of sequence, if this requirement is not met the airline may void the ticket.

### 2. THE CONDITIONS OF YOUR TICKET:

When you travel by air, your journey may be subject to certain international conventions such as the Warsaw Convention, Montréal Convention. You agree that the transport supplier's own 'Conditions of Carriage' will apply to you on that journey. When arranging this transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of these terms and conditions form part of your contract with us as well as with the transport company.

A copy of any airline's terms and conditions are available on request. By asking us to confirm your booking, you are accepting that the terms of this agreement (and the conditions of any contract made with any airline) apply to your booking and the air travel you have booked.

We will tell you the identity of your air carrier at the time of booking and if it is not known at that time, or subsequently changes, you will be informed as soon as possible either by us or your airline no later than at check-in for your flight (or boarding if it is a connecting flight without check-in).

### 3. RESERVATIONS:

Be aware that certain airlines do not maintain "real time" seat availability in the airline reservations system to which we connect. Whilst every effort is made to reflect the true situation, instances may occur when airlines cancel sales. Tour America will advise you if this is the case and will endeavour to reinstate your booking.

### 4. TICKETS:

If it is not possible to get your flight tickets to you (e.g. because your travel date is imminent) we may insist that you have an "e-ticket" or a TOD (ticket on departure) generated. A TOD is when you will have to pick up your ticket at your point of departure. We will ensure you know exactly where to pick up your tickets. Where an airline provides e-ticketing on a specific route this will be the only ticketing option made available. Electronic tickets are stored in the airline's computer rather than printed on paper. The service is similar to the traditional paper ticket process but eliminates the time and hassle associated with purchasing or exchanging a paper ticket. When you arrive at the airline check in desk you will be required to present an official form of identification (i.e. passport) to receive your boarding pass.

Please note that you must print out your confirmation page or confirmation email to show to the airline. Because your e-ticket is held in the airline's computer, you cannot forget it or lose it. More importantly, your e-ticket cannot be stolen, saving you the cost of a replacement ticket. You do not have to wait for your e-ticket to be delivered to you.

### 5. FLIGHT RECONFIRMATION:

All onward and return flights must be reconfirmed with the relevant airlines at least 72 hours prior to the commencement of that leg of the journey unless specifically informed otherwise by that airline. Tour America accepts no responsibility for bookings cancelled due to non compliance with rules set by that particular airline. Tour America also take no responsibility for any flight rescheduling en route.

### 6. PASSPORTS/VISAS/HEALTH REQUIREMENTS:

Tour America is very happy to inform you of current documentation requirements if you so require. It is incumbent upon you to ensure that you meet the passport, visa, health requirements of the countries you wish to visit and those that you transit (even if it is for a plane change). Many countries require that your passport should be valid for a period of (a minimum) six months from the date of arrival into that country. Tour America does not accept any responsibility if you should be denied boarding or deported due to non-fulfilment of the above.

### 7. CANCELLATION / AMENDMENTS:

If you need to change or cancel your travel plans it is your responsibility to notify Tour America in writing of such request. Some tickets are non-refundable. In some instances some tickets can be amended for a change fee, plus any applicable penalties. Some airlines do not allow changes. Tour America applies an administration fee of €150.00 per booking for any modifications, changes or cancellations to fares. This will be regardless of the price or face value of the fare. In addition to the Tour America charges, most airlines also have a penalty or cancellation fee for any changes or cancellations to fares.

### 8. REFUNDS:

If you want to cancel your journey it is important that you notify us in writing with utmost urgency. This enables us to cancel your reservation with the airline. If you already have your ticket please submit it to us. Tickets must be sent to:

Tour America, 62/63 Middle Abbey Street, Dublin 1, Ireland

On receipt of the ticket we will send you an acknowledgement that we have received it. Those tickets which are refundable or cancelled by us will be processed and refunded back to your credit card in approximately 16 weeks from our receipt of the ticket. Some tickets may need to be submitted to the airline for the cancellation and/or refund to be authorised. In this event your

refund request may take longer, but we will advise you in our acknowledgement of the expected turnaround period. Please note that most airlines do not refund on part used tickets. Tickets which are returned more than 1 year from date of issue are classified as expired tickets and must be submitted to the airline for their authority to refund.

### 9. LOST TICKETS:

If you lose your tickets, it may be possible to re-issue them for a fee. The amount payable will depend on the circumstances of the loss and how close to the travel date you discover it. However, not all tickets can be re-issued; you are recommended to have sufficient insurance cover. Tickets will be dispatched to you in accordance with your instructions and we accept no responsibility for their delivery. Lost tickets which cannot be reissued are refunded at the sole discretion of the airline; these refunds can take up to one year to be authorised.

### 10. LIMITATION OF LIABILITY:

As Tour America acts as agent this will mean that it will have no contractual liability to you in respect of the operation of the flight. This means that in the event of you suffering personal injury, illness or death as a result of any act or omission of your airline or you having any complaint about the quality of the services provided or having any other complaint at all, your sole right of redress will be against the airline who provided such service and that we will be under no liability at all (whether in contract, tort or otherwise).

Without prejudice to the foregoing, in the event that we are found liable on any basis whatsoever in relation to your booking our maximum liability to you, if Tour America is found to have been at fault in relation to any service that Tour America provided (as opposed to any service provided by the airline for whom Tour America is not responsible) is limited to the cost of the booking in question.

We do not exclude or limit liability for death or personal injury that arises as a result of our negligent act or omission or our employees whilst acting in the course of their employment. We shall not be liable for any indirect, special or consequential loss, including economic loss, which term shall include loss of profits, loss of use of profits, business, revenue, and goodwill or anticipated savings.

[\*Data Protection; Accuracy; and Governing Law & Jurisdiction-Please See General Terms & Conditions Below]

### BOOKING TERMS & CONDITIONS FOR ACCOMMODATION ONLY

IMPORTANT NOTICE: The Package Holidays and Travel Trade Act, 1995 does not apply to this single travel service component [please see Introduction above]

### 1. LEGAL CAPACITY:

When you book accommodation through us you are entering into a contract with the accommodation provider who have their own standard terms and conditions which will apply to your contract with them. A copy of any accommodation provider's terms and conditions are available on request. By asking us to confirm your booking, you are accepting that the terms of this agreement (and the conditions of any contract made with your suppliers) apply to your booking and the accommodation you have booked.

### 2. PRICES & FEES:

Prices stated are on a per room per night basis unless otherwise stated. Resort fees, extra bedding such as cots and rollaway beds are payable locally in some hotels but can be requested through us. Unless otherwise stated, breakfast, lunch and dinner are not included. Star ratings may differ according to the country where the hotel is located and are out of our control. All prices advertised are accurate at the date and time published, but we reserve the right to change any of those prices from time to time. Prices can go up or down. We will be able to tell you the up-to-date price of your chosen accommodation before confirming your booking.

### 3. PHOTOGRAPHS OF ROOMS:

Please be aware that the hotel room photos are only a depiction of the type of rooms on offer and may not represent the actual room provided.

### 4. MODIFICATIONS/CANCELLATIONS:

(i) If you wish to cancel your hotel room, please contact our Operations Department on 353 18173500, when prompted please press # 2 by telephone or alternatively by email to operations@ touramerica.ie It is essential to include your booking reference number, email address and details of your cancellation. In the event of cancellation for whatever reason you shall be liable to pay Tour America the relevant administration fee per person. This could be in addition to any cancellation charges & local taxes which your accommodation provider may impose.

(ii) Your accommodation provider may reserve the right in its terms and conditions to cancel your booking or to make amendments to the details of your booking. When this happens, Tour America will make sure that you are notified as soon as practicable after your accommodation provider has made us aware of the cancellation or any significant changes, however we do not accept any liability for the changes or costs incurred as a consequence thereof.

### 5. FORCE MAJEURE:

We will not be liable for any changes, cancellation, effect on your booking, loss or damage suffered by you or for any failure by your accommodation provider and/or us to perform or properly perform any of our respective obligations to you if the failure to perform or the improper performance is due to any event(s) or circumstance(s) caused by force majeure. By way of example force majeure includes, but is not limited to. war, revolution, terrorist act.

closure of borders, epidemic, natural catastrophe or other causes that seriously affect both parties and in particular the place where the accommodation provider is located as well as our country of origin and other unforeseeable causes beyond our control.

### 6. COMPLAINTS OR ISSUES WITH YOUR ACCOMMODATION:

In the unlikely event that you have reason to complain or experience any problems with your accommodation please inform the accommodation reception staff or management immediately, to enable them to take appropriate action. Should you not be satisfied with the offered solutions, please contact our Customer Services, whilst you are at the accommodation, and we will offer all reasonable assistance. We shall not be able to assist with any claims that were not raised during the period of stay at the accommodation.

### 7. LIMITATION OF LIABILITY:

Nothing shall be construed herein as a representation on the part of Tour America about the suitability of the accommodation offered for sale through Tour America and the inclusion or offering for sale of any accommodation by us does not constitute an express or implied endorsement or recommendation by Tour America of such accommodation products or services. Tour America does not guarantee the accuracy of, and disclaims liability for any inaccuracies relating to, the accommodation services offered for sale through us.

Tour America undertakes no responsibility for and is not liable for the misrepresentations, breaches of contract, breaches of statutory duty or negligence of any of the accommodation providers who sell their products and services through us. This means that in the event of you suffering personal injury, illness or death as a result of any act or omission of an accommodation provider or you having any complaint about the quality of the services provided or having any other complaint at all, your sole right of redress will be against the independent third party who provided such service and that we will be under no liability at all (whether in contract, tort or otherwise howsoever).

Without prejudice to the foregoing, in the event that we are found liable on any basis whatsoever in relation to your booking our maximum liability to you, if Tour America is found to have been at fault in relation to any service that Tour America provided (as opposed to any service provided by the accommodation provider for whom Tour America is not responsible) is limited to the cost of the booking in question. We do not exclude or limit liability for death or personal injury that arises as a result of our negligent act or omission or our employees whilst acting in the course of their employment.

We shall not be liable for any indirect, special or consequential loss, including economic loss, which term shall include loss of profits, loss of use of profits, business, revenue, and goodwill or anticipated savings.

### 8. INDEMNIFICATION:

You will at all times save us harmless and keep us fully indemnified from and against any actions, claims, proceedings, losses, costs, expenses and demands (including costs and expenses in defending such matter and its proper compromise) arising directly or indirectly out of or incidental to or in connection with any breach by you or by any of the people you booked on behalf of, of any of the provisions of these terms & conditions.

When you book accommodation through us, you accept responsibility for the proper conduct of yourself and the other people on your booking during your stay. We and/ or the accommodation provider reserves the right at any time to terminate your stay and that of any member of your party due to your or their misconduct, where justified in our reasonable opinion and/or the accommodation provider.

Full cancellation charges will apply and no refund will be given. Furthermore, neither we, nor the accommodation provider shall be under any obligation whatsoever to pay compensation or meet any costs or expenses you may incur as a result of your stay being terminated. If your actions or those of any member of your party cause damage to the accommodation in which you are staying, you must fully reimburse the accommodation provider for the cost of the damage before you end your stay. You also agree to indemnify us against any claim (including legal costs) made against us as a result.

[\*Data Protection; Accuracy; and Governing Law & Jurisdiction-Please See General Terms & Conditions Below]

### **SECTION 3: Events & Event Tickets**

When we book an Event ticket for you, our responsibility is limited to the arranging of the tickets. We do not have any responsibility for the supply, provision or conduct of the Event itself, and those responsible are not our suppliers. The tickets may contain important information and conditions, which you must read carefully. Tickets are non-transferable unless otherwise stated. Unfortunately, whilst rare, Events can be cancelled, postponed, rescheduled, abandoned or curtailed at short notice or even without notice. We make every effort to obtain and pass on to you up to date information regarding Events, participants and tour leaders/celebrities. This information is based on details supplied to us but we cannot guarantee its accuracy or that changes will not occur. The cancellation or alteration of an Event, the non-appearance of a participant or advertised participant/celebrity or other changes are entirely outside our control and outside our contractual responsibility and we cannot accept any responsibility for them. No refund or compensation or other sum will be paid

by us. We cannot therefore accept any responsibility or pay any refund, compensation or other sum for any changes to or cancellation of any advertised or confirmed programme or itinerary, even where this involves the cancellation of an Event, which may have been your main reason for making your booking. If however, we obtain a refund from the organiser, this will be passed on to you. If you purchase ticket(s) for an Event other than through Tour America, we accept no liability for the validity of any ticket(s) you buy. If you have purchased arrangements through us but a ticket separately and the Event is cancelled or rearranged, if we are able to change our services to coincide with the rearrangement of the Event we will inform you of the changes and any addition or reduction in costs that may apply. In some cases we will not be able to alter Arrangements and we will continue to supply the original Arrangements, which we have agreed to supply you. This applies even where there has been the cancellation of an Event, which may have been your main reason for booking. In addition to the above, please also note the following important information:

### A1. VENUE ADMISSION & FACILITIES

Admission to venues is controlled by the Event organiser, venue officials and/or the police. Where we provide you with a ticket for an Event, our responsibility is limited to the provision of the ticket itself and this does not guarantee your admission to the venue. Your actions or behaviour or the behaviour or actions of others may result in you being denied entry to the venue. Such circumstances are beyond our control and we accept no responsibility if this happens. We accept no liability whatsoever for either the quality of any Event or venue facilities, or for any injury sustained in the venue or in the vicinity of the venue or during the Event (except where such injury is caused by our negligence). Venue and Ticket regulations apply which will be stated on your ticket or available on request from the Event organiser. Security for entry to venues may be strict. You will need to allow a time to go through the security arrangements, which, depending on the Event, may involve baggage checks and/or screening.

### A2. REPLACEMENT TICKETS

Event organisers or Tour America will not issue duplicate/ replacement tickets. Tour America accept no responsibility for lost or stolen tickets.

### A3. USE OF EVENT TICKETS

For some Events, the Tickets we sell are for seats within a specific area/location of the venue. Where this applies details will be advised at the time of booking.

### A4. RE-SALE OF EVENT TICKETS

Event tickets purchased through Tour America are strictly subject to the Event organisers terms and conditions. The resale of Event tickets may be prohibited by the Event organiser, and in some cases, re-sale may even be illegal. You are advised to seek permission from the Event organiser before attempting to re-sell any Event tickets.

European Commission Online Dispute Resolution ('ODR') Platform:

You can register your complaint at: http://ec.europa.eu/consumers/odr/

# TRAVEL WISE ADVICE YOU CAN TRUST FOR TRAVEL WORLDWIDE PROVIDED BY THE DEPARTMENT OF FOREIGN AFFAIRS AND TRADE, IRELAND

The Department of Foreign Affairs and Trade in Ireland provides travel advise which helps you to make informed decisions when you're planning a trip overseas and offers you an objective assessment of the risks you could face.

For the latest travel advice from the Department of Foreign Affairs and Trade, check:-

WEBSITE: https://www.dfa.ie/travel/travel-advice/

### GENERAL TERMS & CONDITIONS (applicable to all bookings)

### 1. DATA PROTECTION:

Tour America is committed to protecting your privacy and information. A copy of our privacy policy is available on request from Tour America, 62 Middle Abbey St, Dublin 1.The information that we use is for the purpose of fulfilling processing your travel arrangements which you have booked with us. Information that you provide to us will be held on our computers for use by us for the following purposes:

(a) Booking Information;

(b) Please note that airlines are required by new laws introduced to give border control agencies access to passenger data. Accordingly any information we hold about you and your travel arrangements may be disclosed to the customs and immigration authorities of any country in your itinerary. Information about you (and your travelling party) may be passed to holiday providers and others and may include things such as age, religious beliefs, dietary requirements, you (or your travelling party's) physical or mental health.

(c) if you apply for insurance, then we may process miorination (including medical information) about you (or your travelling party) and pass it to the insurers:

(d) Information supplied by you may be processed by use for

(d) Information supplied by you may be processed by us for Statistical Analysis and or Market Research and may in certain instances be disclosed to our agents for the purposes of fraud prevention and or debt collection.

(e) To contact you via-e-mail, letter or phone with details of Tour America or selected suppliers products and services including financial services, which may be of interest to you. By entering into a contract with us you agree to the use and disclosure of information by Tour America as described. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we may be unable to proceed with your booking. A copy of your personal information held by Tour America can be provided on request. You have the right to have any inaccurate personal information rectified or erased.

### 2. ACCURACY:

Tour America reserves the right to correct any inaccuracy in the confirmation email/ documentation. If there is an obvious error in the confirmation email/documentation we reserve the right to correct it as soon as we become aware of it, but we will do this within 7 days of issuing the confirmation email/documentation or, if your departure is within 7 days of booking, no later than 24 hours before your departure. If any of these changes are material and are not acceptable then you will be entitled to a full refund.

### 3. GOVERNING LAW & JURISDICTION:

This Agreement shall be governed by and construed in accordance with the laws of Ireland and each of the parties hereby submits to the exclusive jurisdiction of the Courts of Ireland in regard to any matter arising from or touching upon this agreement.

### 4. PAYMENT & CANCELLATION POLICY ONLINE BOOKINGS:

Full payment is required at time of purchase for all online bookings and are non-refundable (i.e. 100% Cancellation Charge levied from time of booking).

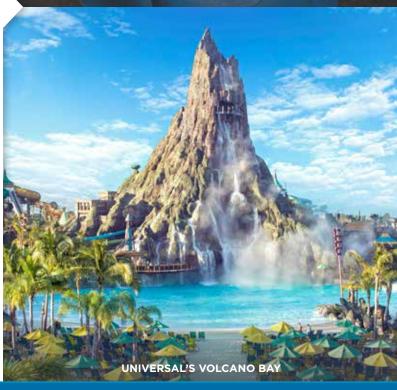
### 5. INSURANCE:

You are strongly recommended to avail of the insurance arrangements, which have been put in place by Tour America or comparable insurance cover. It is completely at your discretion whether you choose Tour American's insurance or make your own arrangements. However, you are required to complete the Insurance Waiver contained in our Booking Form. It is the responsibility of the Consumer to check that the insurance scheme provides the Consumer with his desired level of cover. In so arranging insurance cover of the Consumer Tour America is acting as the agent of the relevant insurer and shall not be responsible to the Consumer of any default by the insurer under that policy. All claims made against the insurance policy shall be made directly to the insurer. The Consumer II be responsible for making any special or increased insurance arrangements which he deems necessary.



## UP YOUR HOLIDAY GAME.





### TOURAMERICA.ie

### **FOLLOW US ON SOCIAL MEDIA**

to keep up with all the latest news and offers from Tour America!

Dublin: 01 8173500 Cork: 021 2429222 Belfast: 0289 099 8494 62/63 Middle Abbey Street, Dublin 1 31 Parnell Place, Cork.
Tour America is fully licensed & bonded. License number TA0443.

